

**MINISTRY OF FINANCE**

**USER MANUAL  
MOBILE APPLICATION  
VERSION 3.0**

**Date: april, 2025**

## Table of Contents

List of abbreviations and symbols used .....	5
1. Introduction.....	6
1.1. Purpose and structure of the document.....	6
1.2. General description .....	6
2. System requirements .....	7
2.1. Installation.....	7
2.1.1. Installation of the application on an Android device .....	7
2.1.2. Installation of the application on an iOS device.....	9
3. Registration of e-TOLL application .....	9
3.1. Starting the application .....	10
3.2. Setting or selecting the application language: .....	12
3.3. Tutorial .....	13
3.4. Accepting the terms and conditions .....	14
3.5. Security.....	16
3.6. Congratulations screen.....	23
3.7. Safety message.....	25
4. Business identifier in the application .....	27
4.1. Activation of the e-TOLL mobile application at <a href="http://mojekonto.etoll.gov.pl">mojekonto.etoll.gov.pl</a> .....	27
4.2. Activation of the e-TOLL mobile application at <a href="http://www.puesc.gov.pl">www.puesc.gov.pl</a> .....	27
5. Main screen of the e-TOLL PL mobile application.....	28
6. Paid transit .....	32
6.1. Transit configuration .....	32
6.1.1. Selecting transit type.....	34
6.1.2. Verification and changing of vehicle .....	35
6.1.3. Declaration of exceeding weight category.....	37
6.2. Cancelling the configuration .....	38
6.3. Starting the transit .....	39
6.4. Transit progress screen .....	39
7. SENT transit .....	41
7.1. Transit configuration .....	41
7.1.1. Selecting transit type.....	43
7.1.2. Choice of SENT declaration .....	44

7.2.	Cancelling the configuration .....	47
7.3.	Starting the transit .....	48
7.4.	Transit progress screen .....	48
8.	Paid and SENT transit (combined).....	50
8.1.	Transit configuration .....	50
8.1.1.	Selecting transit type.....	52
8.1.2.	Verification and changing of vehicle .....	53
8.1.3.	Declaration of exceeding weight category.....	54
8.1.4.	Choice of SENT declaration .....	56
8.1.5.	Cancelling the configuration .....	58
8.1.6.	Starting the transit .....	60
8.1.7.	Transit progress screen .....	61
9.	Active SENT declarations.....	63
10.	Disabling Android battery optimisation .....	66
11.	GPS authorisation assignment .....	69
12.	GPS activation.....	72
13.	Critical messages .....	72
13.1.	Incorrect date and system time .....	72
13.2.	Lack of access to location services .....	72
13.3.	Activating airplane mode – Android only.....	72
13.4.	Location falsification attempt .....	72
13.5.	Removal of the vehicle during the transit.....	73
14.	Messages displayed during the transit.....	74
14.1.	Battery level .....	74
14.2.	GPS location signal level.....	74
14.3.	Transit data transmission .....	75
14.4.	Message about poor quality of location data .....	75
15.	Transit map.....	75
16.	End and conclusion of the transit.....	76
17.	My transits.....	80
18.	Billing accounts.....	83
19.	Topping up your account.....	86
20.	ELS/OBU transit .....	89

21.	GPS location (SENT/RMPD 406) .....	101
22.	Settings .....	103
22.1.	Changing the application language .....	109
22.2.	App theme .....	110
22.3.	Security .....	111
22.3.1.	Biometric login .....	111
22.3.2.	Setting the PIN code .....	116
22.3.3.	Unlocking application with biometric login.....	119
22.3.4.	Unlocking application protected with a PIN code .....	119
22.3.5.	PIN code reset .....	120
22.3.6.	Security deactivation .....	121
22.4.	Floating icon – Android .....	124
23.	Notifications .....	125
23.1.	Managing notifications.....	125
24.	Terms and conditions update.....	127
25.	Application version update .....	128
26.	Application copy .....	132
27.	Assignment of more than one driver to the same vehicle .....	132

## List of abbreviations and symbols used

Table 1. List of abbreviations and symbols used

Abbreviation / Symbol	Meaning
OCA	Online Customer Account
MF	Ministry of Finance
OBE	(On Board Equipment) – a component of the tolling system located in the moving vehicle. It can be the following: OBU, ELS or suitable mobile application
OBU	(On Board Unit) – a device installed on a vehicle for the purpose of electronic toll collection.
PUESC	Electronic Tax and Customs Services Platform
RMPD	Registration of International Road Transport
SENT	Electronic Transport Supervision System – recording and monitoring system of sensitive goods transport, based on continuous route monitoring of registered vehicles
SENT transit	Excise transit subject to monitoring of transport of sensitive goods
ELS	External Localisation System – a system independent of the NKSPD that provides vehicle location information.

# 1. Introduction

## 1.1. Purpose and structure of the document

The User Manual of the e-TOLL mobile application is intended to provide the user with guidance for the correct and efficient use of the system. It will enable users to take full advantage of the application's features, as well as to smoothly carry out the available processes.

The Manual provides a detailed description of the application's functionality, with additional labelling of buttons, tabs and sections in the illustrations. Individual elements are numbered in rectangular brackets, e.g. [1]. Important information is marked in red.

## 1.2. General description

The e-TOLL PL mobile application enables users to make paid and SENT transits in a convenient way from their mobile device. The application collects location data on toll road and SENT excise transits and then transmits it to the e-TOLL system.

The functionalities the application provides:

- Payment of tolls on toll sections of motorways, expressways and national roads managed by GDDKiA
- Top-up of a prepaid billing account
- Performing Monitoring ELS/OBU
- Verification of the position of the transit on the map
- Access to the history of transits made
- Verification of SENT 406 and RMPD locations

The application is free and can be downloaded from the Google Play store or AppStore.

In order to use e-TOLL, the application must be downloaded and installed on the mobile device, then the vehicle must be assigned in the Online Customer Account or at an e-TOLL Customer Service Facility. For SENT excise transits, the user should assign a locator to the SENT declaration in the PUESC system.

## 2. System requirements

The application can be accessed by:

- devices running Android 8.0 or higher
- devices running iOS 14 or higher

### 2.1. Installation

The application can be downloaded from the Google Play store for Android devices and from the App Store for iOS devices.

The application is available for download and installation free of charge – except for the data transfer charges needed to download the installation file.

To use the system it is necessary:

- in case of paid transits – setting up an individual OCA account (if the user does not already have one) at <https://mojekonto.etoll.gov.pl>
- in case of SENT transits – assignment of the SENT declaration at [www.puesc.gov.pl](http://www.puesc.gov.pl).

#### 2.1.1. Installation of the application on an Android device

The following information shows an example installation of the application on an Android device. The appearance and names of the bookmarks may vary depending on the make and model of the device.

After launching the Google Play Store, search for the e-TOLL PL application in the list of available programmes, select it and then click the “Install” button.

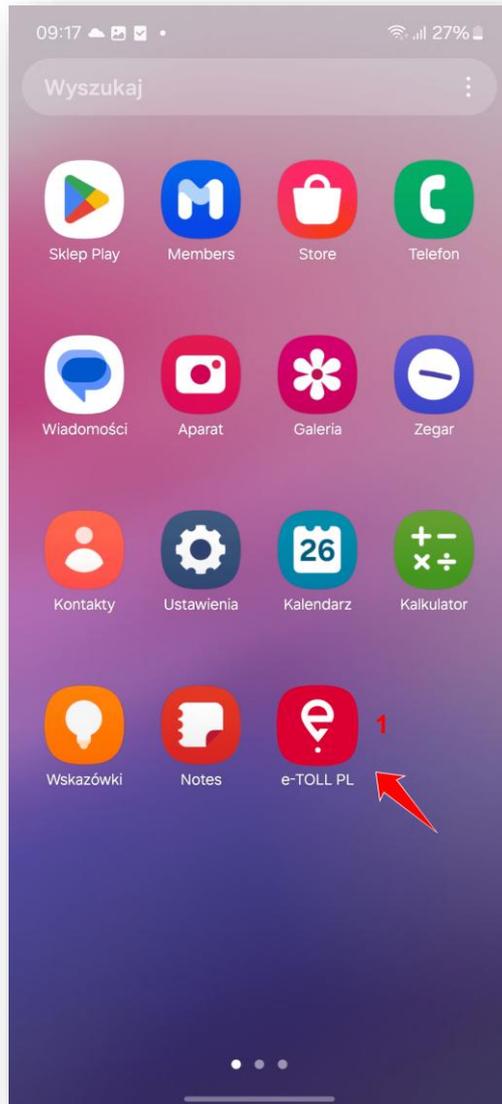


Figure 1 Example screen with application icon on desktop

Once installed, the application icon will appear on the device screen [1].

The absence of the Google Play Store icon on the device screen may be due to it being deactivated or moved to one of the folders on the desktop.

To enable the Google Play Store, open your phone's Settings and go to the Applications tab, then type in the search engine and select Google Play Store [1].

## 2.1.2. Installation of the application on an iOS device

After launching the App Store, search for the e-TOLL PL application, select it in the list of available programmes and then press the “Install” button.



Figure 2 Programme icon and example screen with application icon on desktop

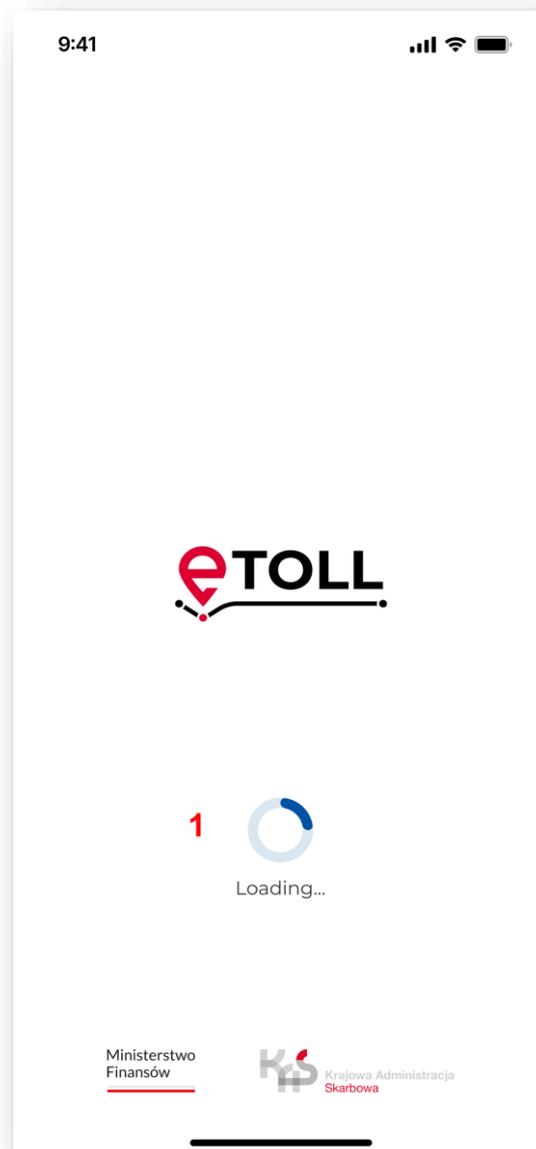
Once installed, the application icon will appear on the device screen [1].

## 3. Registration of e-TOLL application

Registration of the e-TOLL PL application consists of the following steps:

### 3.1. Starting the application

On the screen of the mobile device, find the e-TOLL PL application and start it.

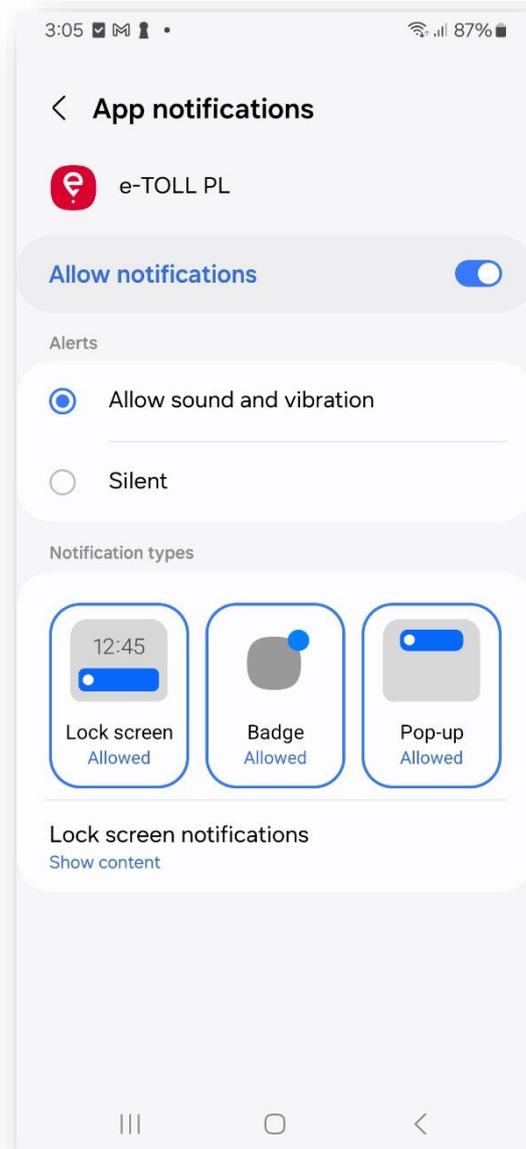


*Figure 3 Welcome screen – loading in progress*

Upon starting the application's welcome screen appears with information about loading data [1].

#### Assignment of rights concerning the sending of notifications

A message will be displayed: “e-TOLL PL wants to send you notifications” please select the “Allow” option.



*Figure 4 Enable notifications screen*

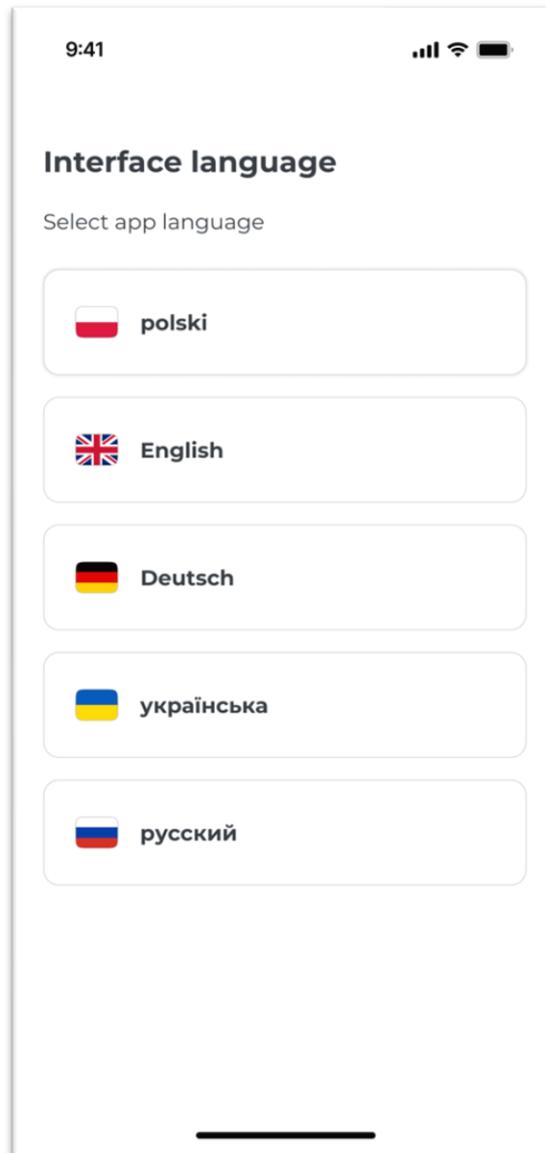
Once you have consented to access your location data, the application will ask you to send notifications.

Consent to send notifications is not necessary to complete the transit, but is needed for the application to function properly.

You can access the Notification Permissions screen directly from the Device Settings. Select Applications, then select e-TOLL PL and Notifications – “Enable notifications” from the list.

### 3.2. Setting or selecting the application language:

If the application automatically detects that the language of the device is compatible with one of the languages available in the application, this step is skipped and the detected language is set as the default.



*Figure 5 Application language selection screen during the registration process*

If this does not happen, a screen with the selection of the application language will be displayed. Then you can select your preferred language from the available list: Polish, English, German, Ukrainian, Russian.

### 3.3. Tutorial

The application will then display a Tutorial screen that provides basic information about the functionality of the application.

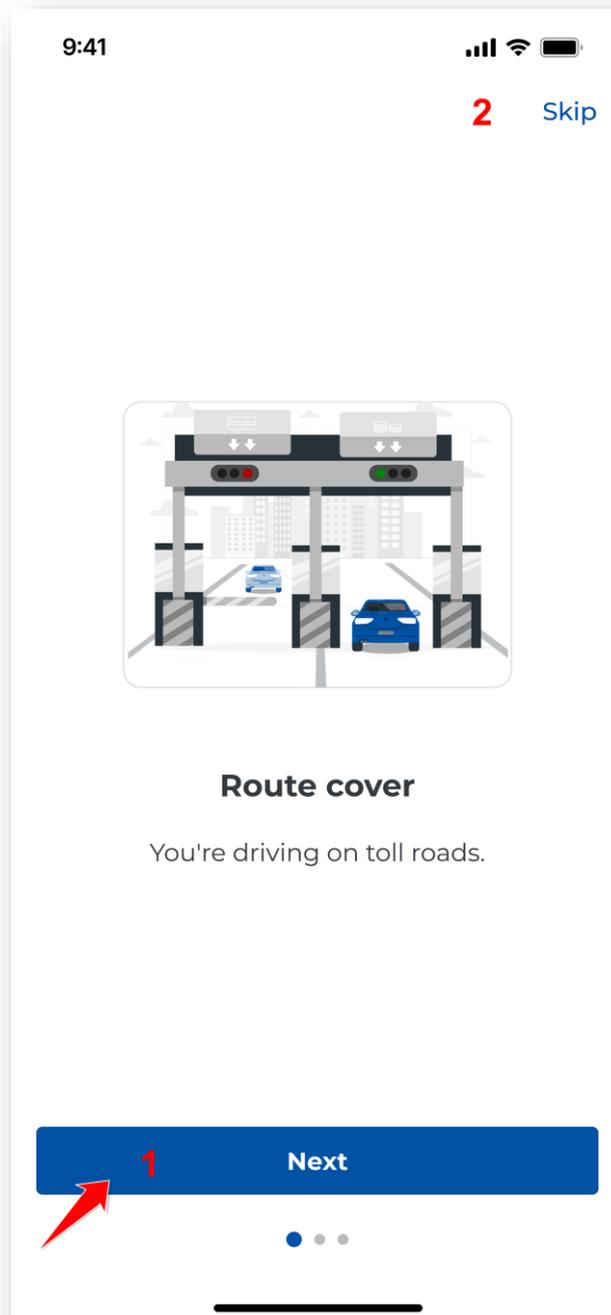


Figure 6 Application tutorial

Select the “Continue” button [1] to read the content of the Tutorial or “Skip” [2] to proceed to the next screen of the application.

Once the application registration process is complete, the tutorial will be available in the Settings section.

### 3.4. Accepting the terms and conditions

The next step in registering the application is to display the “Application Terms and Conditions” screen. Accepting the terms and conditions is necessary to use the application.

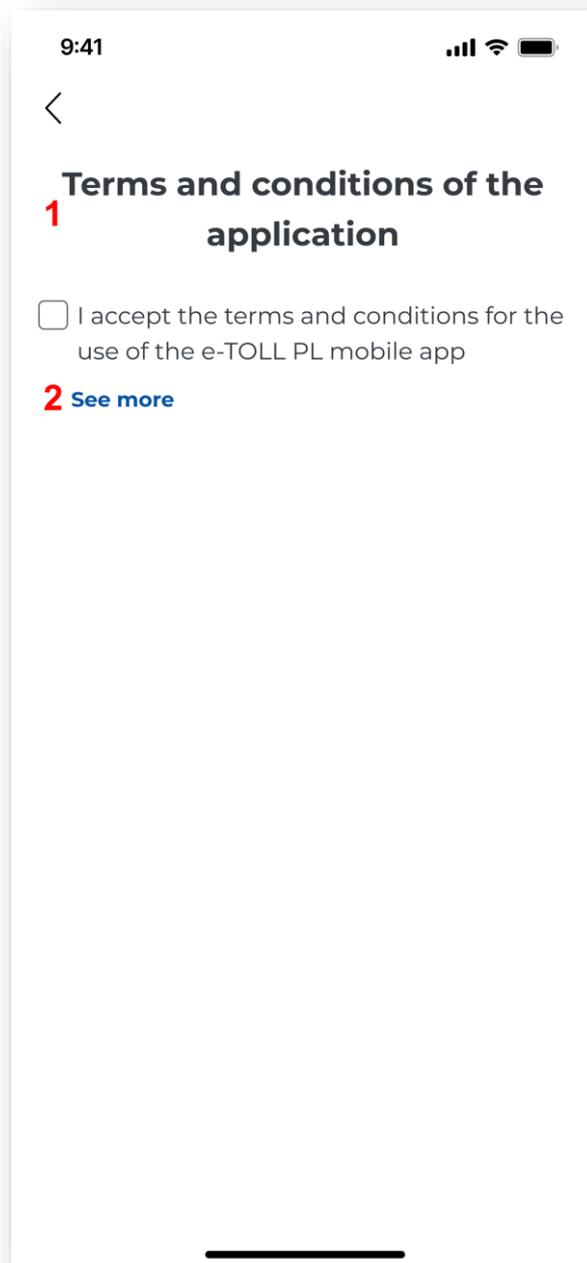


Figure 7 Terms and conditions acceptance screen

After selecting the “See more” button [2], the application will present the [e-TOLL PL Application Terms and Conditions and Privacy Policy](#) web page containing the contents of the Terms and Conditions. To return to the application, select the “Back” button. In order to accept, you have to tick “I accept the Terms and Conditions for using the e-TOLL mobile application” [1].

Without accepting the Terms and Conditions, it is not possible to use the e-TOLL PL application.

## 3.5. Security

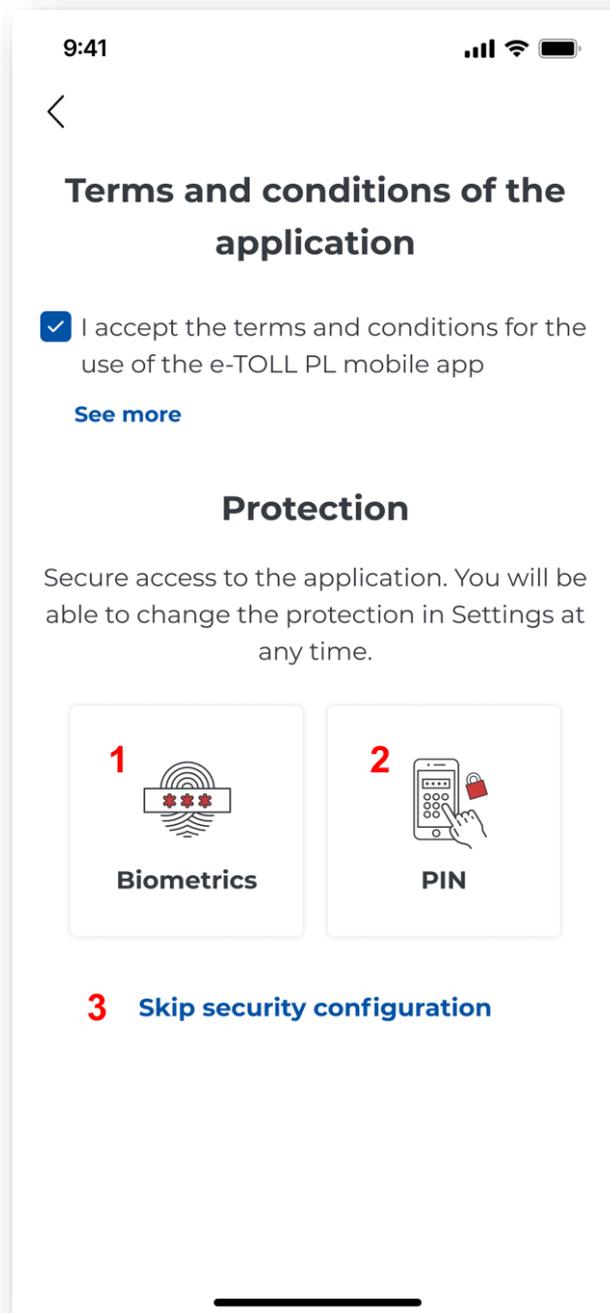


Figure 8 Security selection screen during the registration process

After accepting the Terms and Conditions, the application will display the choice of Security: biometric login **[1]** and PIN **[2]** or skip the security configuration **[3]**.

The security setting is not required by the application, but is recommended in order to maintain safety.

## **[1] Biometrics**

The biometrics function will only be available in devices that support the technology.

During biometric login, the device recognises the user by unique characteristics such as a fingerprint or facial scan. This makes logging in easy and secure, as only the owner can unlock access to the application.

When setting up biometric login, a PIN and password must be set to allow access to application if the device does not recognise a fingerprint or facial scan.

## **Face ID**

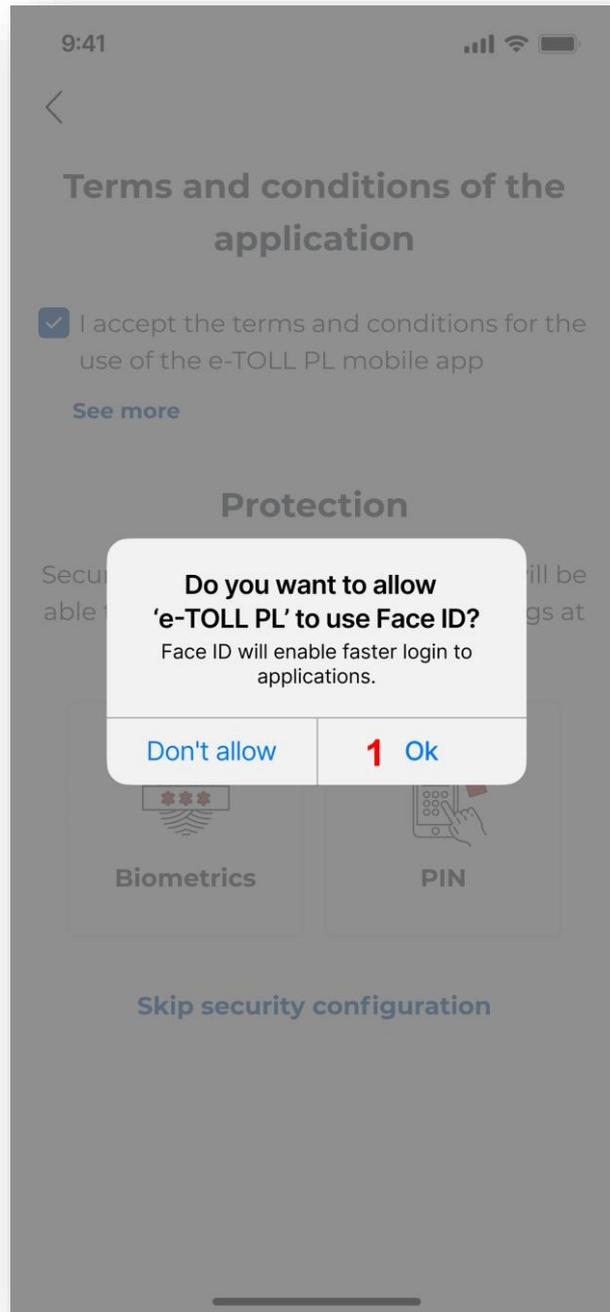
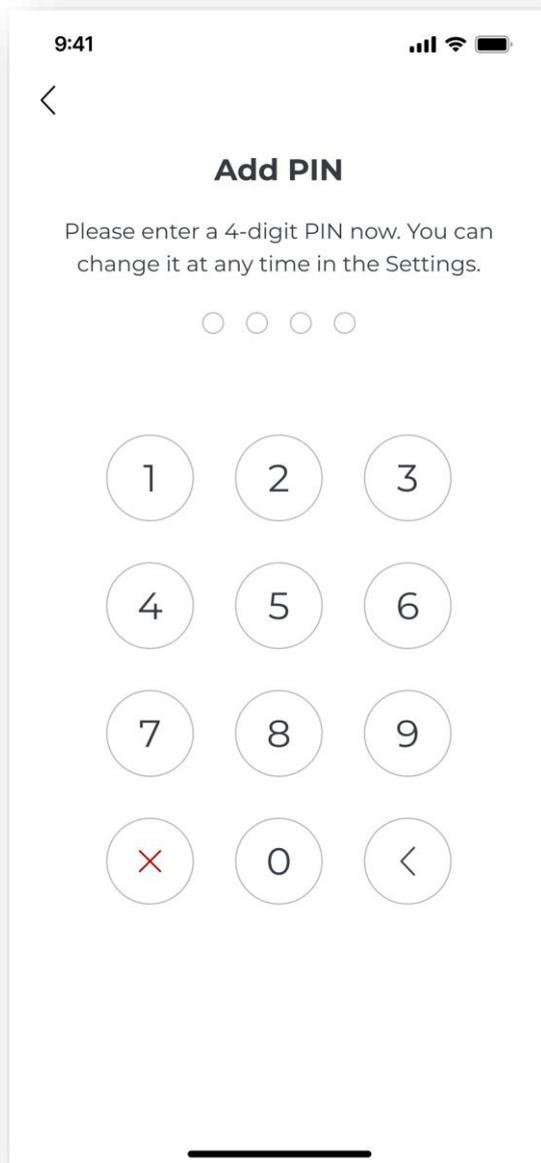


Figure 9 Face ID login screen

When the biometric login option is selected, the system displays the message “Do you want to allow e-TOLL PL to use Face ID?” with the possible options “Do not allow” and “OK”. Once “OK” [1] is selected and Face ID is properly verified, the application will display a PIN assignment screen.



*Figure 10 PIN code assignment screen during biometric login setup*

Enter the chosen four-digit PIN and repeat the PIN on the next screen.

If the code entered in these fields differs, a "PIN invalid" error will be displayed. To set the PIN again, select the "Enter PIN again" button and then enter the correct code in both fields.

The way to disable/enable biometric security can vary between manufacturers and devices.

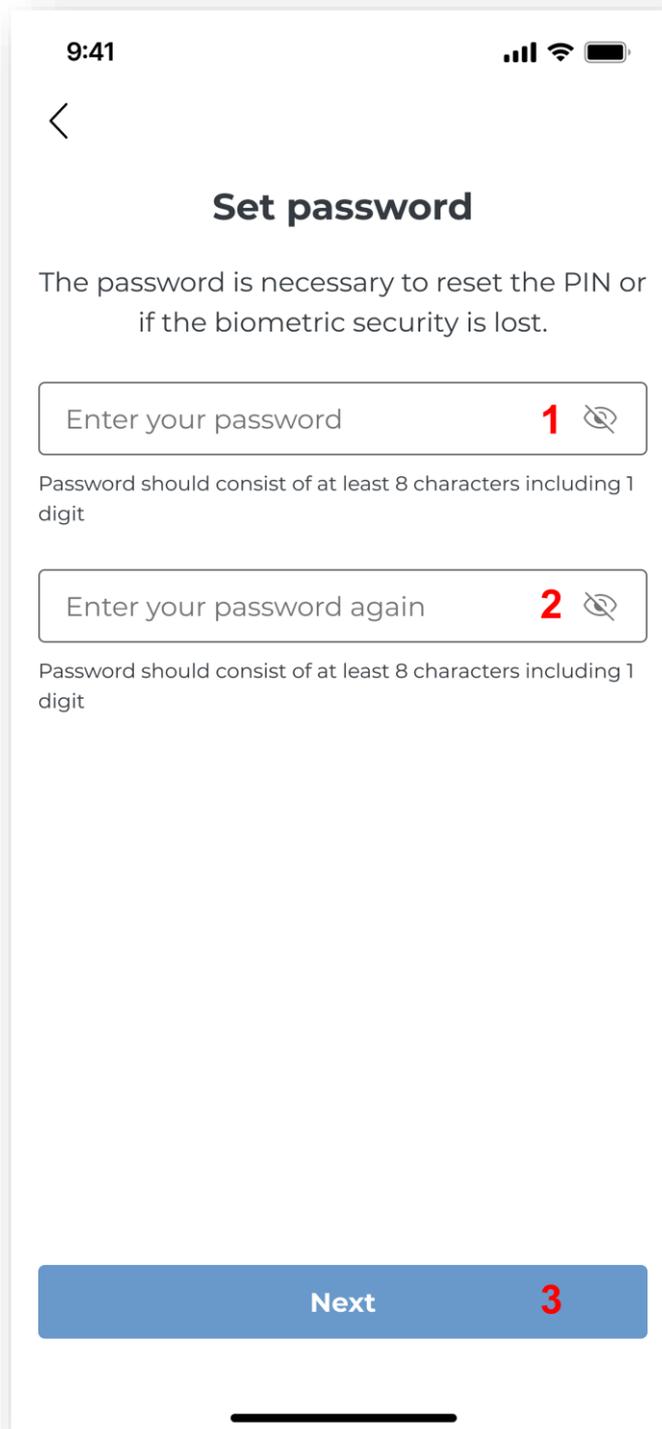


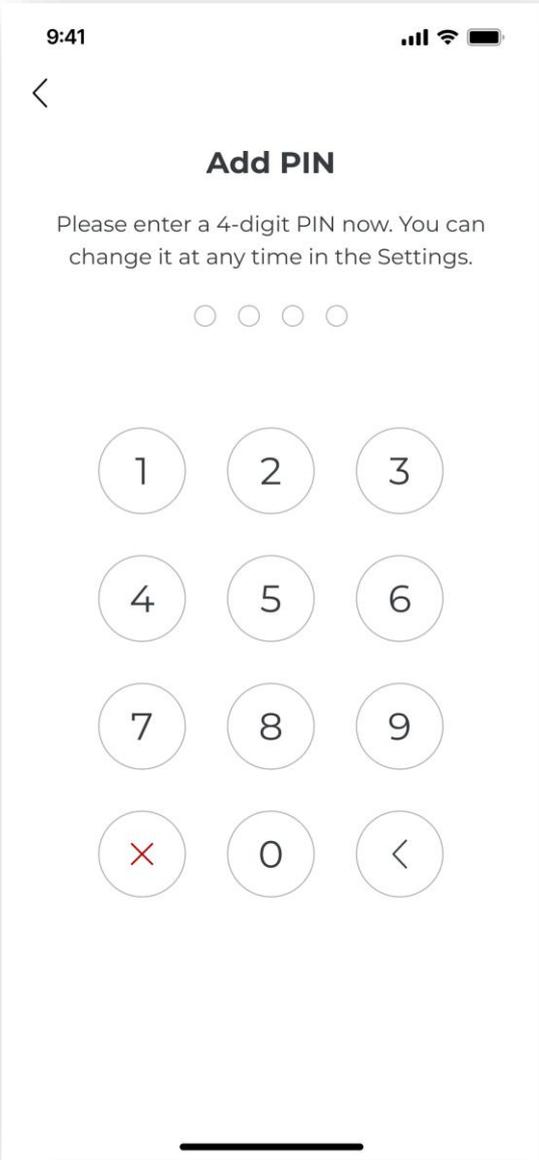
Figure 11 Password assignment screen during the biometric login setup process

After entering the PIN twice, the application will display a password setting screen. The password must be entered in two places: "Enter password" [1] and "Repeat password" [2] and select the "Next" button [3].

The password will enable the PIN to be reset should the need arise in the future. It should consist of at least eight characters, including one digit. When a password is entered that does not comply with the requirements, an error is displayed.

In the next step, confirm the password by re-entering it. If it differs from the originally entered password, an “Incorrect password” error will be displayed. When you select the “Enter password again” button, you will be able to enter the correct password.

**[2] PIN**



*Figure 12 PIN code assignment screen*

One way of securing the application against unauthorised access is to set a four-digit PIN. Enter the chosen four-digit PIN and repeat the PIN on the next screen.

If the code entered in these fields differs, a “PIN invalid” error will be displayed. To set the PIN again, select the “Enter PIN again” button and then enter the correct code in both fields.

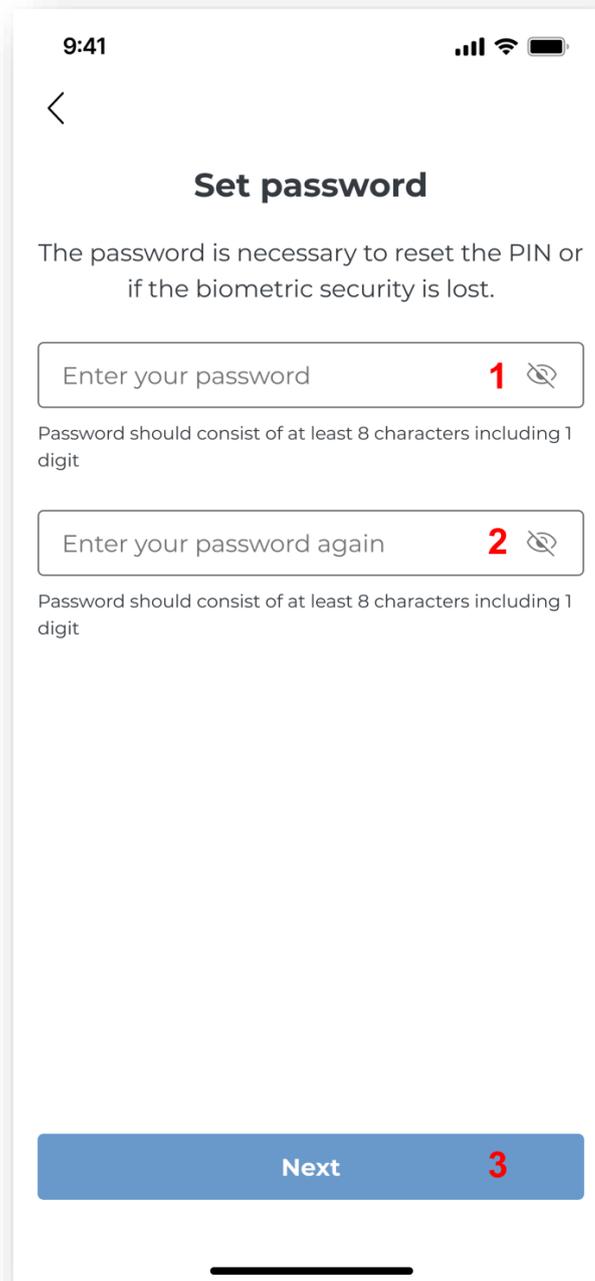


Figure 13 Password assignment screen during PIN login setup process

After entering the PIN twice, the application will display a password setting screen. The password must be entered in two places: “Enter password” [1] and “Repeat password” [2] and select the “Next” button [3].

The password will enable the PIN to be reset should the need arise in the future. It should consist of at least eight characters, including one digit. When a password is entered that does not comply with the requirements, an error is displayed.

In the next step, confirm the password by re-entering it. If it differs from the originally entered password, an “Incorrect password” error will be displayed. When you select the “Enter password again” button, you will be able to enter the correct password.

### **[3] Skip security configuration**

Selecting this button will bring up the congratulations screen and assign a business ID.

Setting up a biometric login and/or PIN code is recommended for security purposes.

Both setting security and skipping the configuration result in a screen with the assigned business ID.

## **3.6. Congratulations screen**

Accepting the Terms and Conditions results in the registration of a new, unique application business ID, which users use for:

- vehicle allocation in OCA (Online Customer Account) – <https://mojekonto.etoll.gov.pl>.
- assignment of the SENT declaration – <https://puesc.gov.pl/>

The application will display a congratulations screen stating “You have received your device ID. Link it to the vehicle in the Online Customer Account or the Customer Service Facility”.

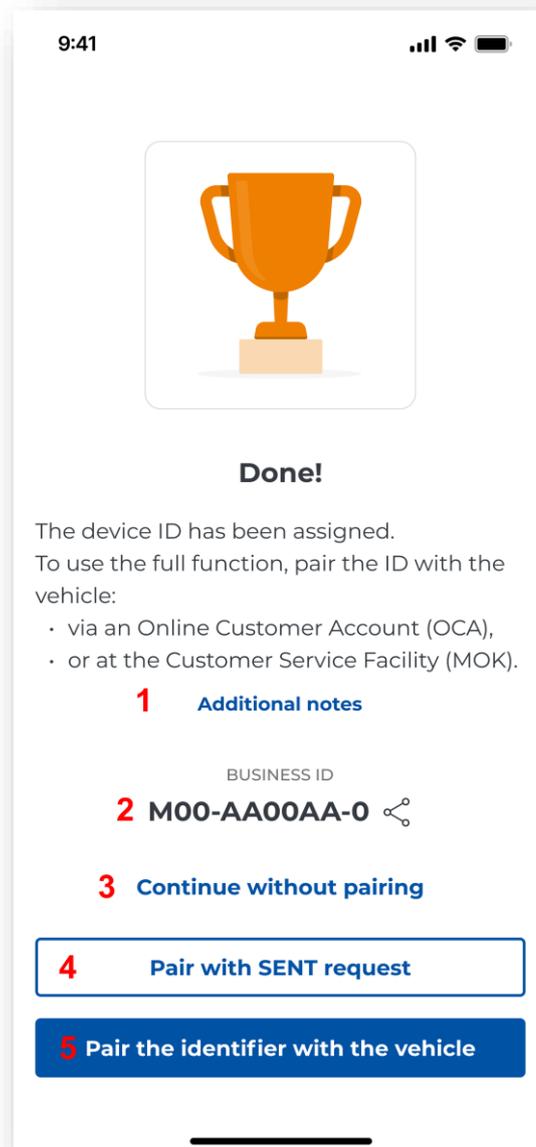


Figure 14 Congratulations screen with assigned business ID

If the "Additional information" button **[1]** is selected, the application will display a message with information on how to associate a business ID in the OCA. To read the detailed contents of the "User Manual of the e-TOLL mobile application", please select the button **[1]**.

On the screen, the application displays "Your device ID" **[2]** with the option to copy or share.

At this stage of registration, the user can:

**[3]** Continue without linking

If "Continue without linking" is selected, the application will display its main screen. [Main screen of the e-TOLL PL mobile application](#)

Without linking the ID to the vehicle, the paid transit cannot be completed.

Without linking a business ID to a SENT declaration, a SENT transit cannot be completed.

#### **[4] Link to SENT declaration**

If the option “Link to SENT declaration” is selected, the application will display the [PUESC service - puesc.gov.pl](https://puesc.gov.pl), where SENT declarations can be linked to a business ID.

#### **[5] Link ID to the vehicle**

If the option “Link ID to the vehicle” is selected, the application will redirect to the OCA website <https://mojekonto.etoll.gov.pl> where you can link your business ID to your vehicle and to your billing account.

### **3.7. Safety message**

When a screen is presented with the assigned business ID, a message is displayed regarding the safety of users on the road: “Exercise caution”.

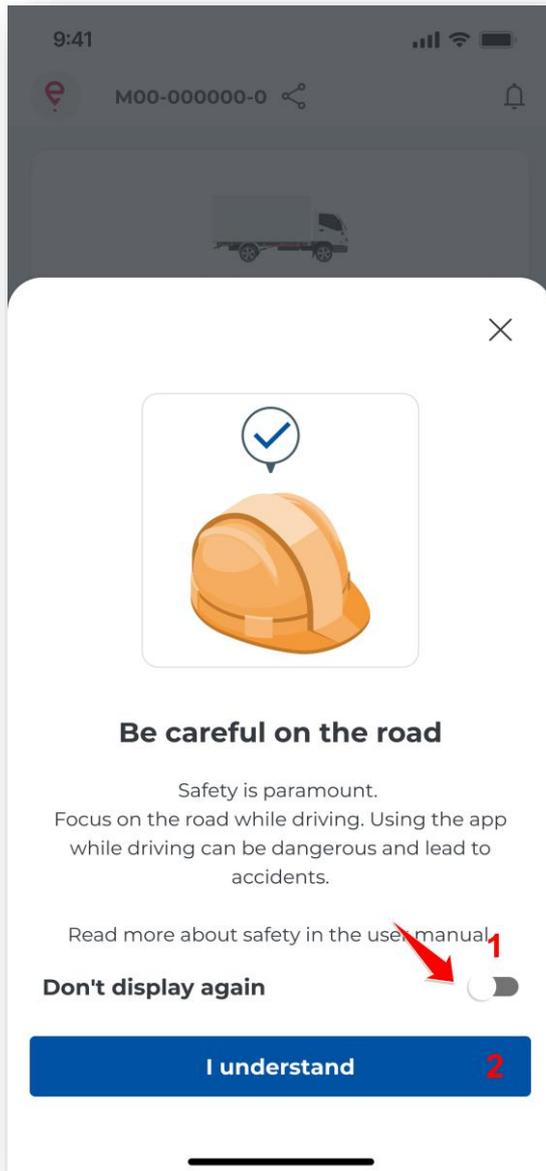


Figure 15 "Exercise caution" message

The message is displayed every time the application is launched unless the user selects the "Do not display again" option [1].

The "Continue" button [2] takes you to the main screen ([Main screen of the e-TOLL PL mobile application](#)). The application registration process will be completed.

## 4. Business identifier in the application

The e-TOLL application installed on the device has a unique business ID, which integrates the application with external systems such as OCA and PUESC. The business ID is automatically generated during application installation and assigned to a specific device. It makes it possible to link the application to the customer's account at <https://mojekonto.etoll.gov.pl> and to the SENT declaration at [www.puesc.gov.pl](http://www.puesc.gov.pl).

Activation of the application in the OCA is necessary for paid transits. The assignment of a business ID to a SENT declaration is necessary for completing a SENT transport.

### 4.1. Activation of the e-TOLL mobile application at [mojekonto.etoll.gov.pl](https://mojekonto.etoll.gov.pl)

Activation of the application on the website <https://mojekonto.etoll.gov.pl> is necessary for paid transits.

To do this, you need to set up an OCA at: <https://mojekonto.etoll.gov.pl>.

Once the application is installed, the user assigns a business ID and a billing account along with the vehicle on the website: <https://mojekonto.etoll.gov.pl>

Activation of the application on the OCA website:

- Creating a device – enter the business ID on the Devices tab
- Assigning the device to a vehicle
- Device activation

Please refer to the instructions for details on how to set up an OCA account: [PowerPoint presentation](#)

Correctly registering the application at <https://mojekonto.etoll.gov.pl> and assigning a billing account with the vehicle, a message is displayed indicating that the vehicle has been successfully assigned in the application.

### 4.2. Activation of the e-TOLL mobile application at [www.puesc.gov.pl](http://www.puesc.gov.pl)

In order to use the e-TOLL PL application for transits covered by the System of Electronic Transport Supervision (SENT), it is necessary to assign a business ID to the SENT form at: [www.puesc.gov.pl](http://www.puesc.gov.pl).

Once the application is installed, the user assigns a business ID to the relevant registration/complete declaration form for goods covered by the monitoring system at [www.puesc.gov.pl](http://www.puesc.gov.pl).

This should be done by entering the business ID in the field “GPS device/locator number” or “Spare GPS locator number”.

Correctly assigning a business ID to a SENT declaration will result in a display:

- SENT declarations in the mobile application on the main screen in the SENT List section
- The SENT transit option in the transit configuration

## 5. Main screen of the e-TOLL PL mobile application

When the user first registers, they find themselves on the app's main screen, which acts as the key navigational element of the application.

On subsequent launches, the application presents the main screen:

- after clicking “Continue” for the “Exercise caution” message (more in the [Safety message](#) section).
- or as the first one after starting the application, when the “Do not display again” option is selected for the “Exercise caution” message.

The main screen is divided into the following elements, which redirect the user to the individual screens:

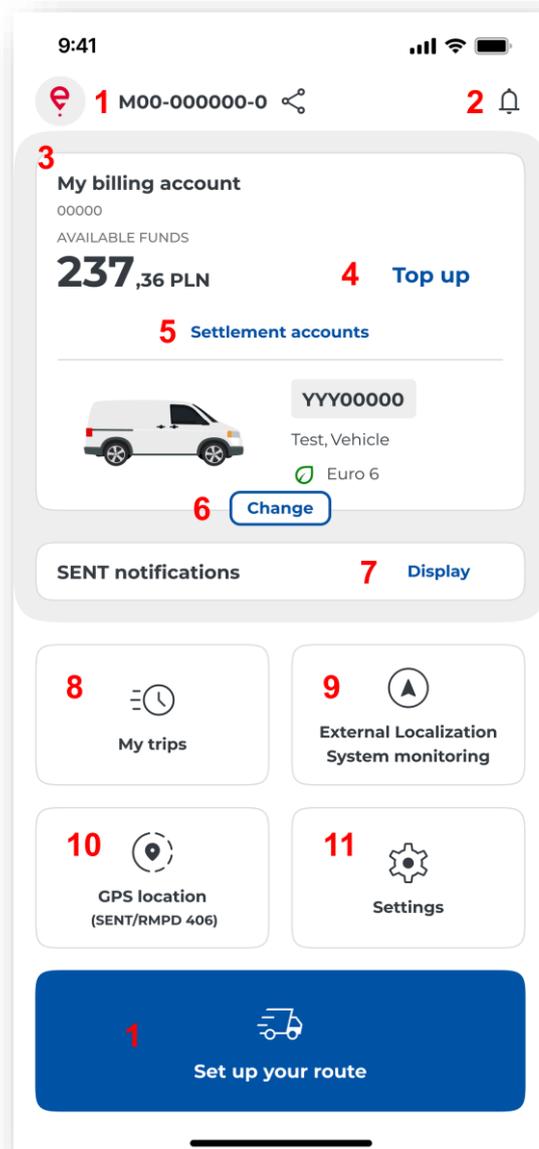


Figure 16 Application main screen

[1] – Business ID – individual application identifier – number can be copied and shared

[2] – Notifications  – selecting the button will bring up a list of messages to read and manage notifications

[3] – Billing account – consists of the following items:

- name
- account number
- balance
- vehicle registration mark

- name of the car
- weight class
- CO2 emission class
- emission class

**[4]** – “Top up” – selecting the button will bring up the top up screen with the possibility of topping up the account

**[5]** – “Billing accounts” – selecting the button will bring up the billing accounts screen with the option to view details of a billing account, vehicle or prepaid account top-up

**[6]** – “Change” – selecting the button will display the list of vehicles and billing accounts, in order to change the vehicle and billing account

**[7]** – “View list” – selecting the button will display a list of SENT declarations to view the details of the declaration or select the declaration

**[8]** – “My transits” – selecting the button will bring up a screen with the history of transits, where it will be possible to view details of completed transits

**[9]** – “ELS/OBU monitoring” – selecting the button will display a screen with the possibility of carrying out paid transit with the ELS/OBU device

**[10]** – “GPS location (SENT406)” – selecting the button will display a screen to verify the location of the SENT 406

**[11]** – “Settings” – selecting the button will bring up the settings screen, where you will be able to manage the application, view support content, legal information and application data

**[12]** – “Configure transit” – selecting the button will start the process of configuring the transit

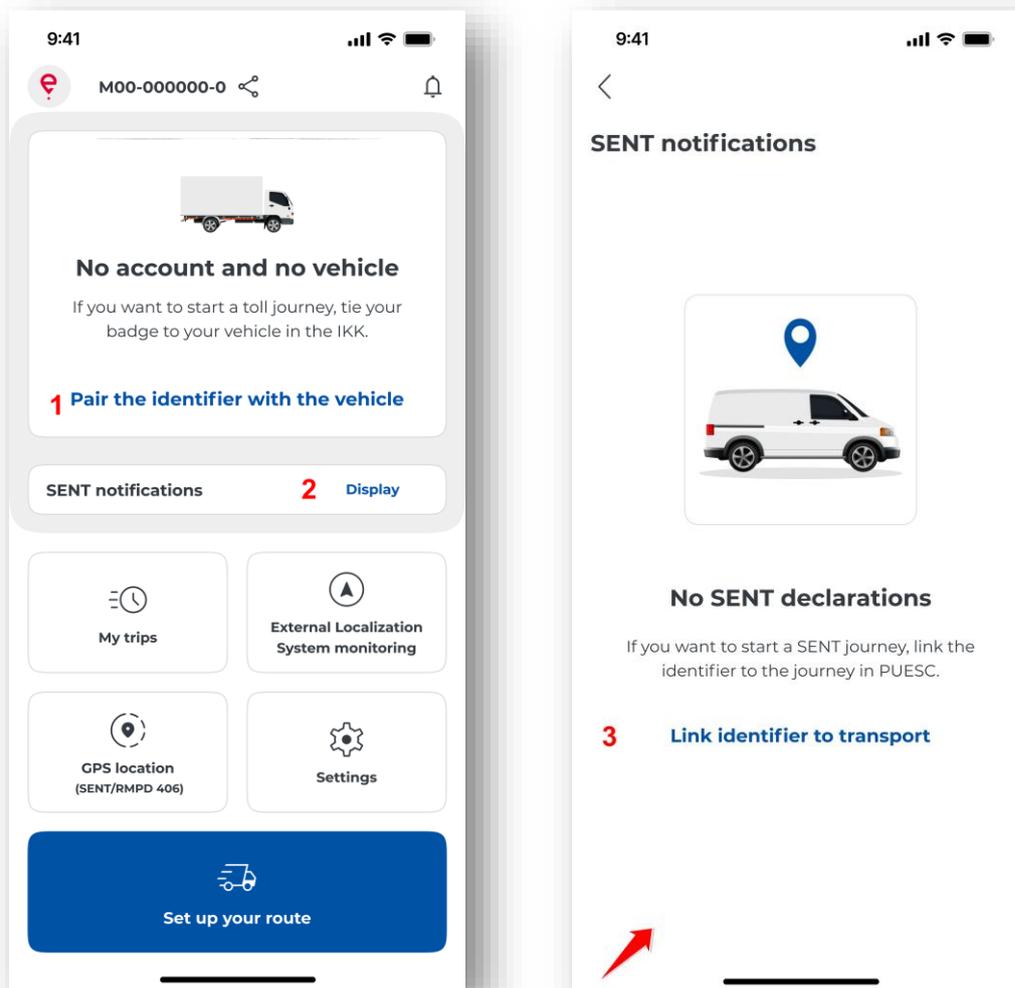


Figure 17 Application main screen without assigned billing accounts and SENT declarations

If the user does not have any billing account and vehicle assigned, the main screen in the Billing accounts section displays the “Link ID to vehicle” button [1], if the user selects this option, the website will be displayed: <https://mojekonto.etoll.gov.pl>.

If the user has no SENT declarations assigned, a message will be presented when the “View list” button [2] is selected: “No SENT declarations”. After selecting the button “Link ID to transport” [3], the following website will be displayed: [www.puesc.gov.pl](http://www.puesc.gov.pl).

## 6. Paid transit

### 6.1. Transit configuration

After completing the registration process and activating the e-TOLL PL application at OCA, the user can configure the transit and then complete the paid transit.

For more information on activation, see the chapter [Activation of the e-TOLL mobile application at mojekonto.etoll.gov.pl](#)).

If the application is closed after the registration process has been completed, the following will be displayed when it is restarted:

- Screen with biometric login or PIN – when security has been set (For more information on security, see: [Safety](#))
- Safety message “Exercise caution” ( [Safety message](#)) – if “Do not display again” is not checked
- Main screen of the application ([Main screen of the e-TOLL PL mobile application](#))

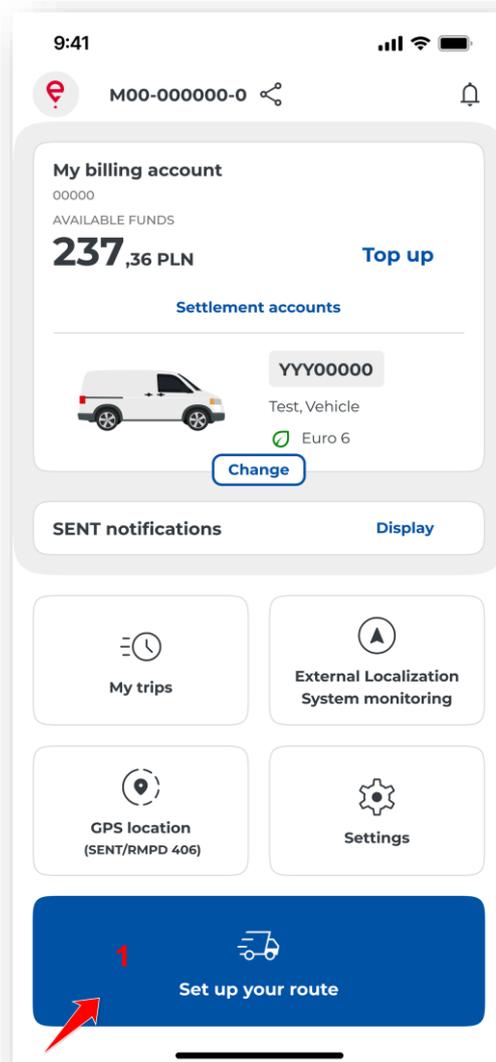


Figure 18 Main screen of the application – paid transit configuration

To complete a transit, select the “Configure a transit” button [1].

Paid transit configuration steps:

- Selecting transit type – for more information see chapter [Selecting transit type](#)
- Verification and change of vehicle and billing account (optional step)

Screen “Transit configuration” displays the vehicle and billing account of the most recently completed transit or the most recently added vehicle and billing account from OCA.

If more than one vehicle and billing account is assigned to a business ID, the user can change them by selecting the “Change” button – see the chapter [Verification and changing of vehicle](#) for more information.

If only one vehicle and billing account is assigned, skip this step and go to the chapter [Declaration of exceeding weight category](#)

- Declaration of exceeding weight category (optional step)

The section with the Declaration of exceeding weight category is only displayed if it is possible to change the weight category for a vehicle, otherwise go to [Starting the transit](#).

- Starting the transit – more information in [Starting the transit](#)

### 6.1.1. Selecting transit type

When the “Configure a transit” button is selected, the application will automatically verify the type of transit that can be made for the business ID.

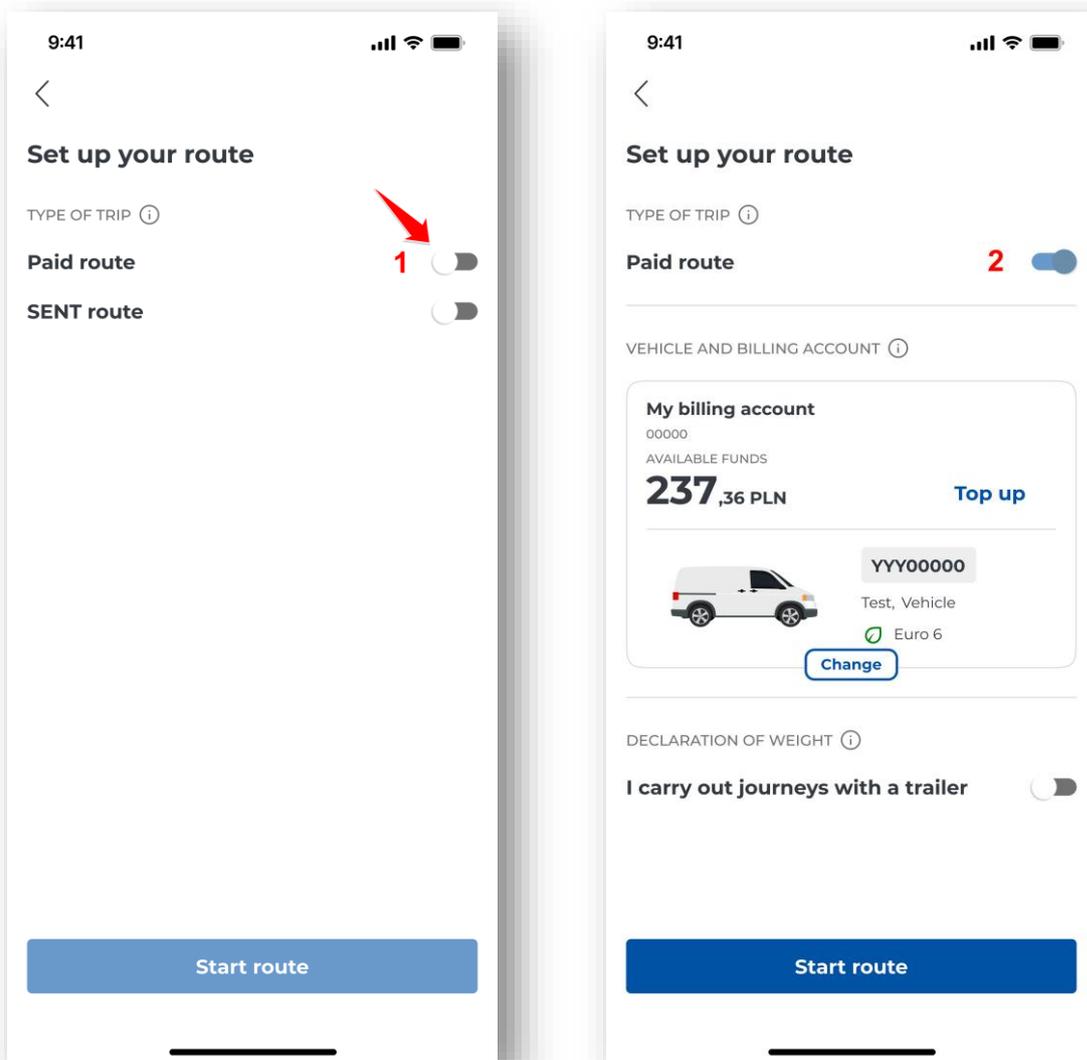


Figure 19 Screen for selecting the type of transit during paid transit configuration

The application will display a screen with the option to select the type of transit:

- Paid and SENT transits – if both types of transit are possible for the application. To make a paid transit, move the slider next to the type of paid transit **[1]**.
- Paid transit – when it is not possible to select SENT transit, the application automatically selects paid transit **[2]**.

The user, after ensuring that the correct transit details are displayed on the “Configure a transit” screen: the correct vehicle and billing account are presented and a transit with a trailer is not being made, can start the transit (for more information, see the chapter [Starting the transit](#)).

### 6.1.2. Verification and changing of vehicle

The application will automatically check the number of billing accounts and vehicles assigned to a specific business ID.

If more than one vehicle and billing account has been assigned to an ID:

- The vehicle and the billing account of the last transit made will be displayed on the screen
- If a transit has not yet been made for a device, the application will display the last vehicle added and the billing account from OCA

At this stage, the user can change the vehicle and billing account.

The vehicle and billing account can also be changed from the home screen by selecting the “Change” button ([Main screen of the e-TOLL PL mobile application](#)).

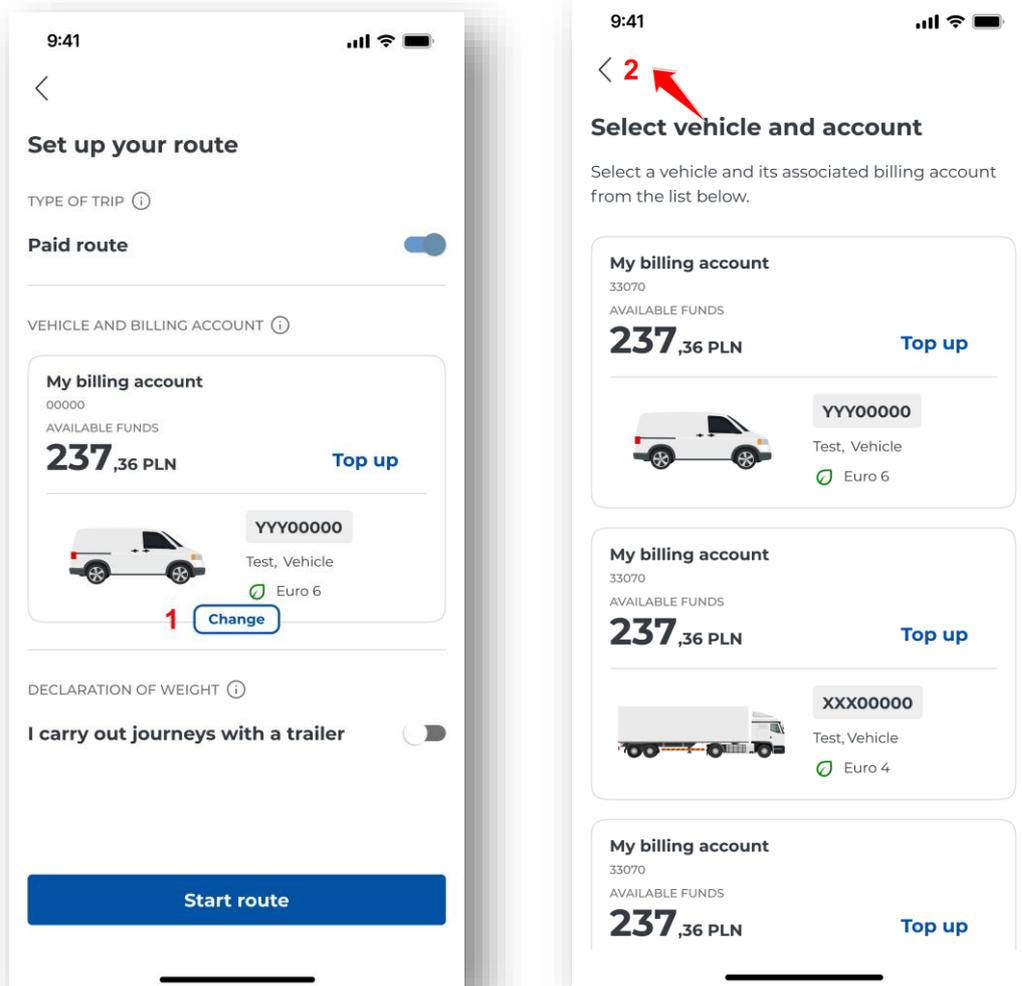


Figure 20 Vehicle change screen during paid transit setup

If the user has more than one vehicle assigned, they can change it by selecting the “Change” button [1]. The application will present a “Select vehicle and account” screen with a list of vehicles; the preferred vehicle must then be selected. The application will highlight the selection in blue, then the user selects the “Back” button [2]. The application will redirect the user to the Configure transit screen in the Vehicle and Billing Account section and the selected vehicle will be presented.

The vehicle and billing account will not be changed when user on the “Select Vehicle and Account” screen: does not select any vehicle or selects the vehicle that is currently selected on the main screen. After selecting the “Back” button [2], the application will return to the “Transit configuration” screen.

### 6.1.3. Declaration of exceeding weight category

The option to exceed the weight category is only available for light and heavy vehicle categories that have this option.

The system will automatically verify the possibility of entering the information regarding exceeding of weight.

The application will display the section Weight declaration with a slider “I am making a transit with a trailer”, only if the selected vehicle has this option. For vehicles that do not have this option, the section will not be displayed.

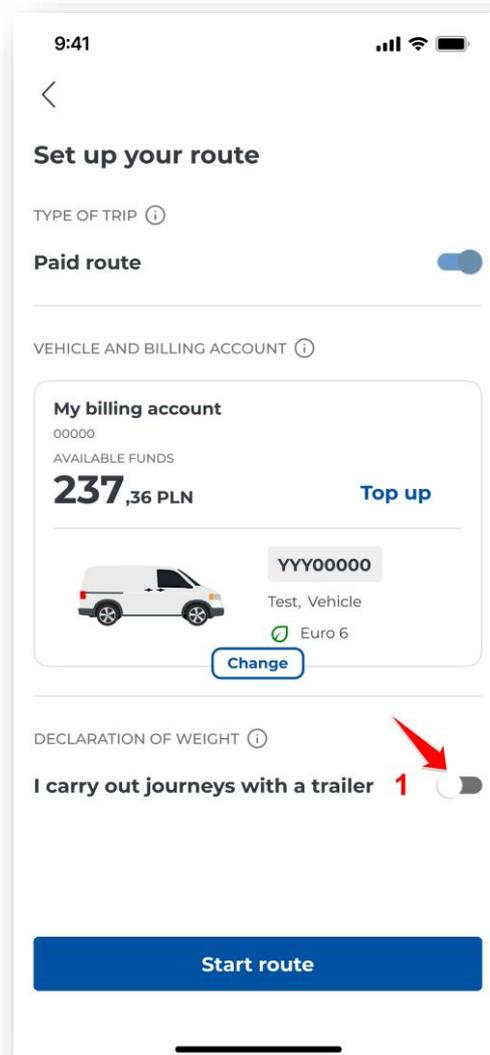


Figure 21 Making a transit with a trailer during the configuration of a paid transit screen

In order to declare exceeding a weight category, move the slider next to “I am making a transit with a trailer” [1].

The application will then display a message: “The permissible gross weight of the combination of vehicles exceeds the weight category of the vehicle. A higher rate will be charged.”

### 6.2. Cancelling the configuration

A configured paid transit can be cancelled on the “Configure a transit” screen.

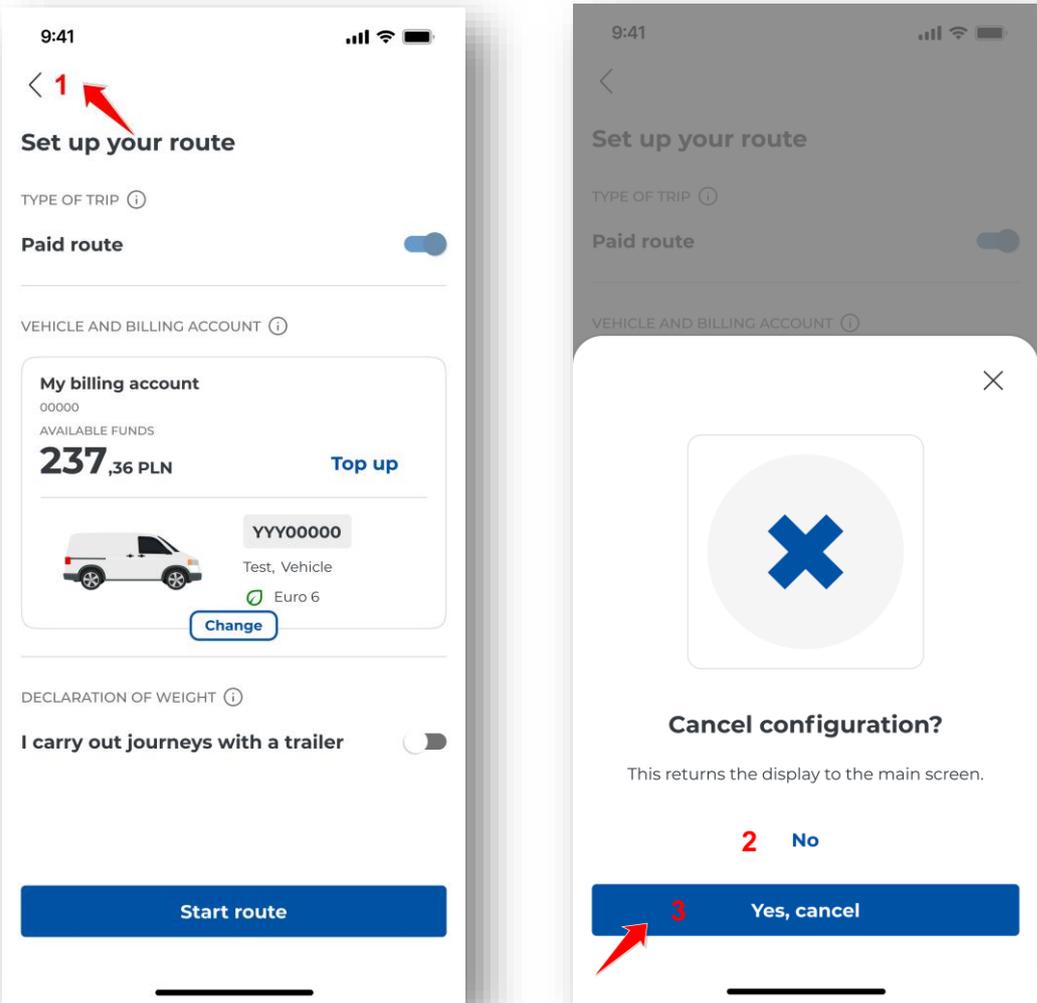


Figure 22 Paid transit configuration cancellation screen

To cancel the paid transit configuration, select the “Back” button [1].

Then, at the “Cancel configuration” message, select “Yes, cancel” [3]. The configured transit will then not be started and the application will display the main screen.

The “No” button [3] will return you to the configured transit, which you can start (for more information, see [Starting the transit](#))

### 6.3. Starting the transit

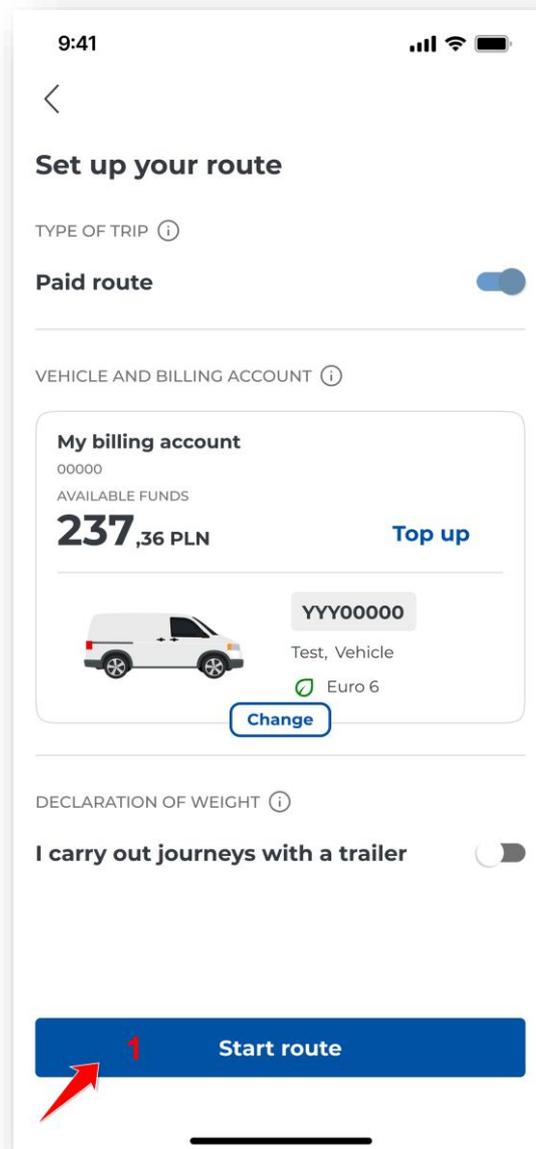


Figure 23 Paid transit start screen

The last element of the paid transit configuration is to select the “Start a transit” button [1]. The application will then take the user to the paid transit progress screen.

### 6.4. Transit progress screen

As soon as the “Start a transit” button is selected, the transit time counter starts and the location data begins to be collected and transmitted via the Internet to the e-TOLL system. The “Start a transit” button also activates the vehicle in the CRM.

The application displays the active paid transit screen.

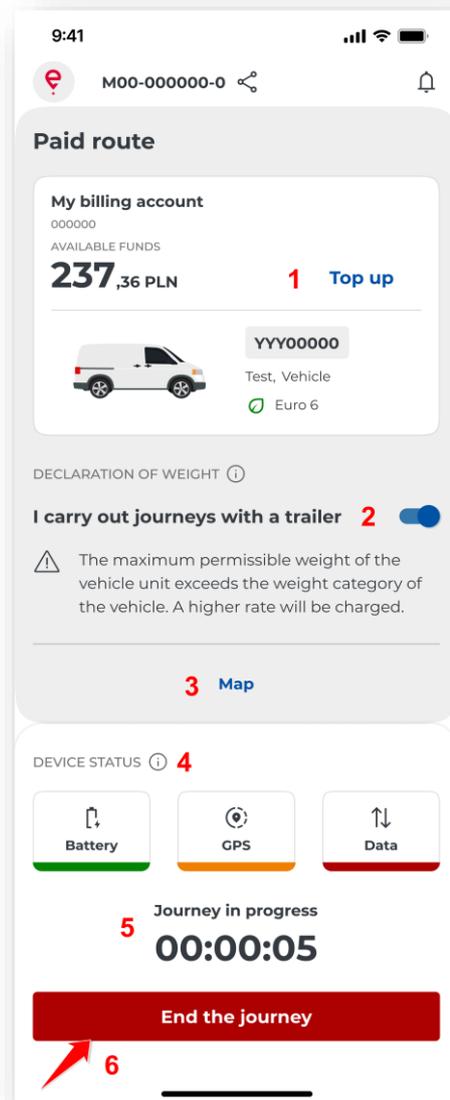


Figure 24 Paid transit progress screen

On the in-progress transit screen, the user has the option to select or view options:

**[1]** – “Top up” – by selecting this button the user can top up his prepaid account (for more information see the chapter [Topping up your account](#))

The account balance and the “Top up” button are only displayed for prepaid accounts. For deferred payment billing accounts (postpaid), “Cyclical” is displayed – it is not possible to top up the account

**[2]** – “I am making a transit with a trailer” – if a given vehicle has such a possibility (for more information see the chapter [Declaration of exceeding weight category](#))

**[3]** – “Map” – active when a transit is started (detailed description in chapter [Transit map](#))

[4] – System status – clicking on the icon displays a legend regarding the parameters of: battery, GPS, data (for details, see chapter [Messages displayed during the transit](#))

[5] – “Transit in progress” – measures the time from the start to the end of the transit

[6] – “End of transit” – selecting the button ends the transit (for more information see [End and conclusion of the transit](#))

The transit data is realised on a continuous basis. An active internet connection is required while driving. If it is missing, the application displays a relevant notification. If the Internet connection is temporarily lost, the application saves the data locally and uploads it when the connection is restored.

Pay attention to the colour of the icons during transit.

If colour of any of these is other than green, it means that the selected module is not working properly. More about the colours of the icons and the correct operation of the device is described in the chapter [Messages displayed during the transit](#)

## 7. SENT transit

### 7.1. Transit configuration

After completing the registration process and activating the e-TOLL PL application at OCA, the user can configure the transit and then complete the SENT and RMPD transit.

For more information on activation, see the chapter [Activation of the e-TOLL mobile application at \[www.puesc.gov.pl\]\(http://www.puesc.gov.pl\)](#).

If the application is closed after the registration process has been completed, the following will be displayed when it is restarted:

- Screen with biometric login or PIN – when security has been set (For more information on security, see: [Safety](#))
- Safety message “Exercise caution” ( [Safety message](#)) – if “Do not display again” is not checked
- Main screen of the application ([Main screen of the e-TOLL PL mobile application](#))

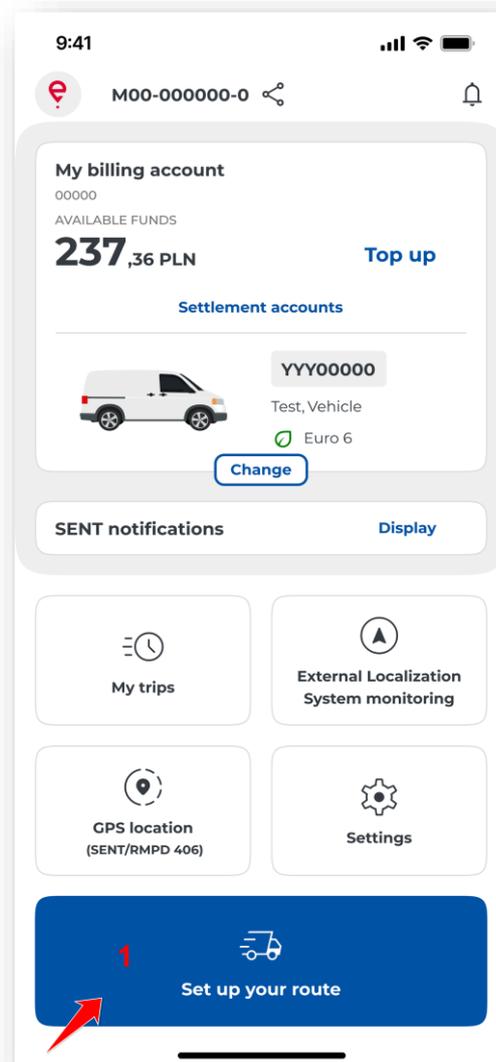


Figure 25 SENT transit configuration screen

In order to start the configuration process, select the “Configure a transit” button [1].

SENT transit configuration steps:

- Selecting transit type – for more information see chapter [Selecting transit type](#)
- Selecting SENT declaration – for more information see the chapter [Choice of SENT declaration](#)
- Starting the transit – more information in chapter [Starting the transit](#)

### 7.1.1. Selecting transit type

The list of SENT declarations will only be available once SENT orders have been registered in the SENT form in PUESC <https://puesc.gov.pl/>. Each form provides a business ID and a monitoring device (mobile application, OBE/ELS).

When the “Configure a transit” button is selected, the application will automatically verify what type of transit the user can make, if one can choose:

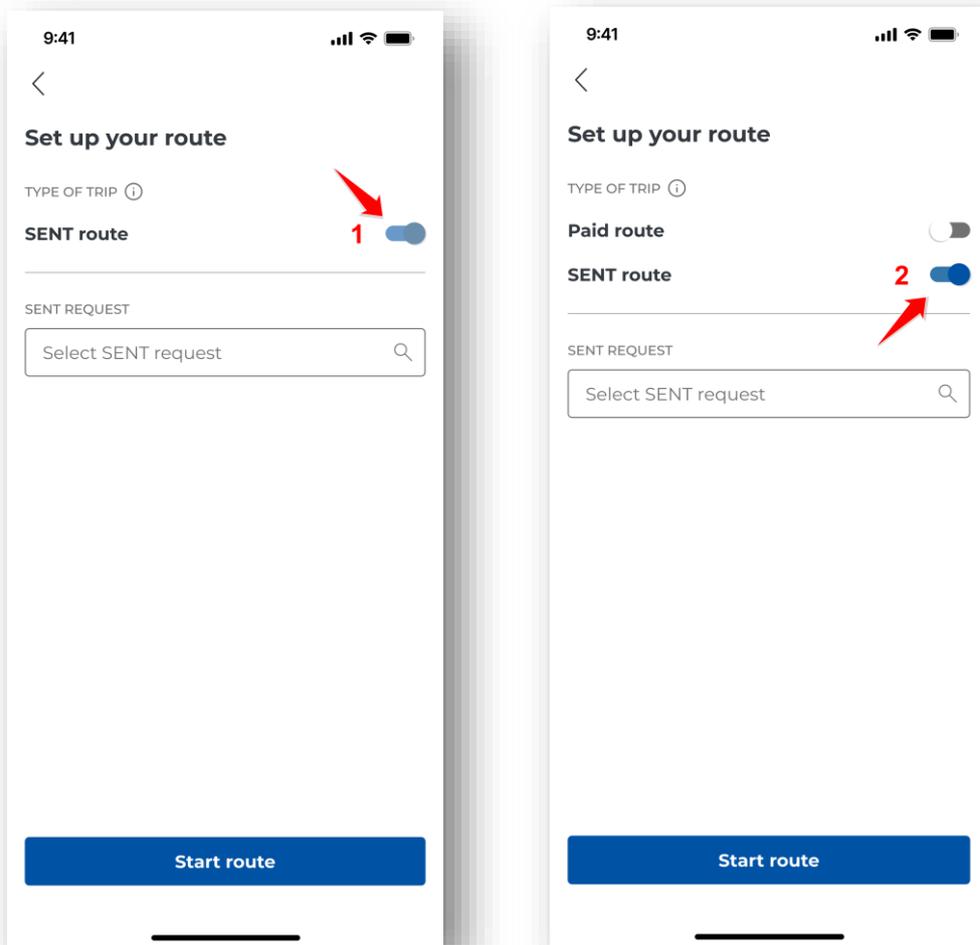


Figure 26 Selecting the type of transit during the configuration of a SENT transit

- SENT transit option only, the application will display the “Configure a transit” screen with the slider next to the SENT transit option automatically selected [1].

- Screen with selection of paid and SENT transits. To complete a SENT transit, move the slider next to the “SENT transit” option [2].

### 7.1.2. Choice of SENT declaration

The next step in setting up a SENT transit is to select the SENT declaration, also an RMPD. The selection is made from the list of declarations assigned to the business ID of the application in the PUESC.

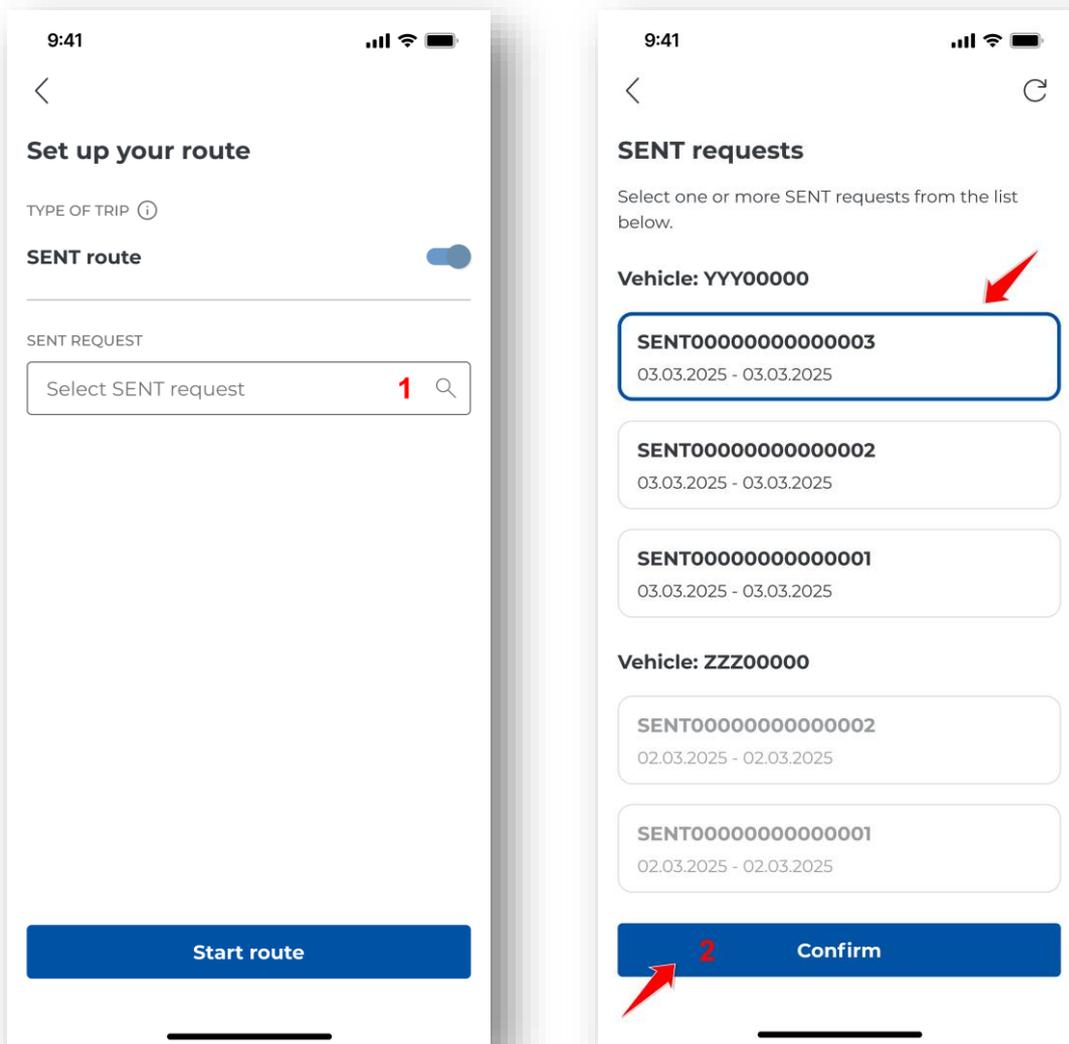


Figure 27 Choice of SENT declaration during the configuration of a SENT transit

The “Select SENT declaration” button [1] redirects the user to the screen with the list of SENT declarations. The list is grouped by assigned vehicles. Within a single transit, the application allows

the selection of a SENT declaration assigned to one vehicle only. Selecting the “Confirm” button [2] confirms the selection of the SENT declaration.

In addition, before selecting a declaration, the user has the option to view details by clicking on a specific declaration.

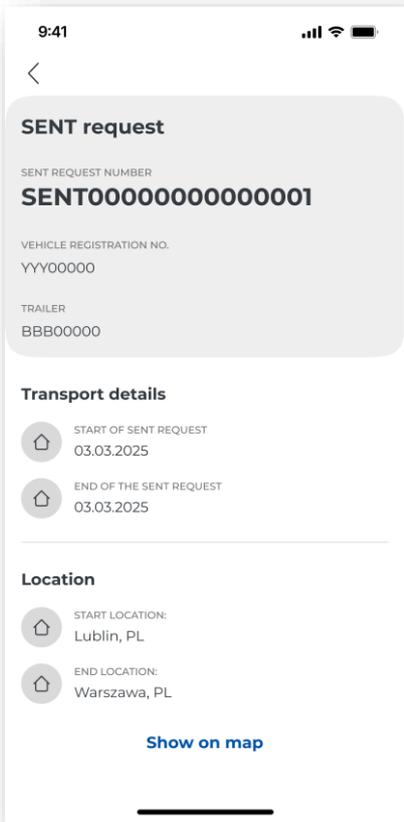


Figure 28 SENT declaration details

Once the details have been selected, the application will display a new screen with the SENT declaration number, vehicle and trailer details, start date and place, and end date and place, as well as a map showing the start and end location of the transport. To return to the “Select SENT

declaration” screen, select the “Back” button 

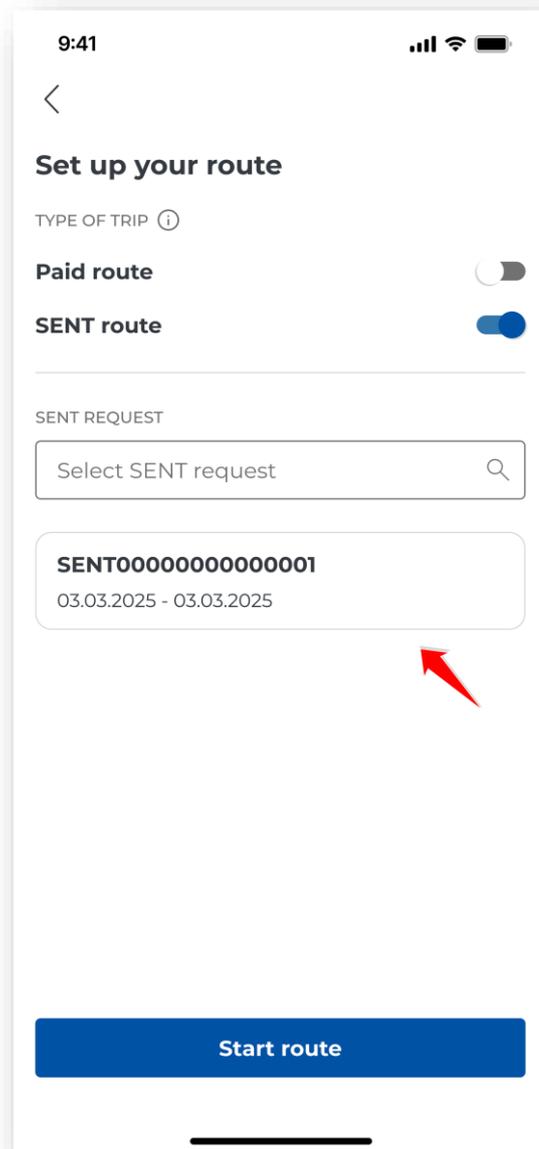


Figure 29 Configured SENT transit screen

On the “Select SENT declaration” screen, the user indicates the relevant declaration and then selects the “Confirm” button [2]. The application will return to the “Configure a transit” screen, where the selected SENT declarations will be displayed.

The application enables the completion of a SENT transit offline, but without the possibility of selecting a SENT declaration. Once connected to the Internet, select the SENT declaration.

The user at this stage can start or cancel the transit.

## 7.2. Cancelling the configuration

A configured combined transit can be cancelled on the “Configure a transit” screen.

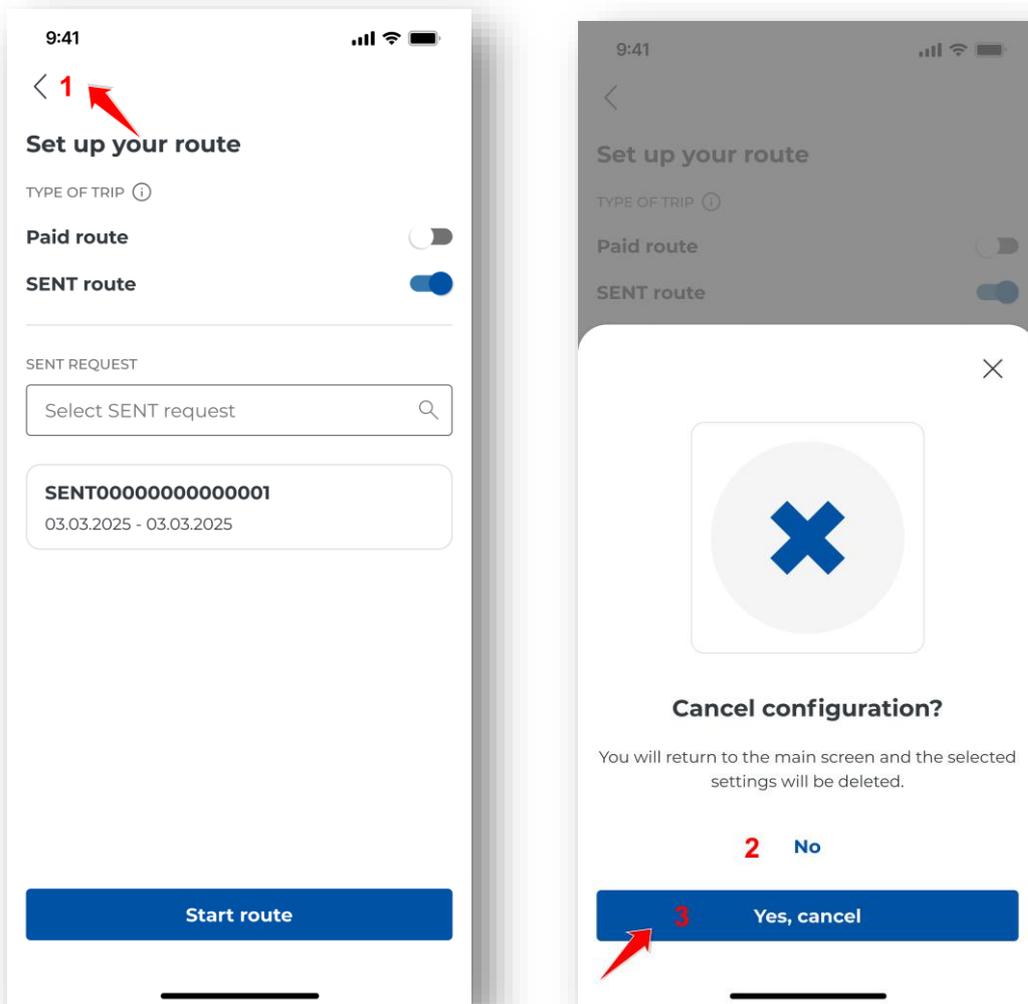


Figure 30 SENT configuration cancellation screen

To cancel the configuration of a SENT transit, select the “Back” icon  [1].

Next, with the “Cancel configuration” message, select “Confirm” [3]. The configured transit will then not be started and the application will display the main screen.

The “Undo” button [2] will return you to the configured transit, which you can start (for more information, see chapter [Starting the transit](#)).

### 7.3. Starting the transit

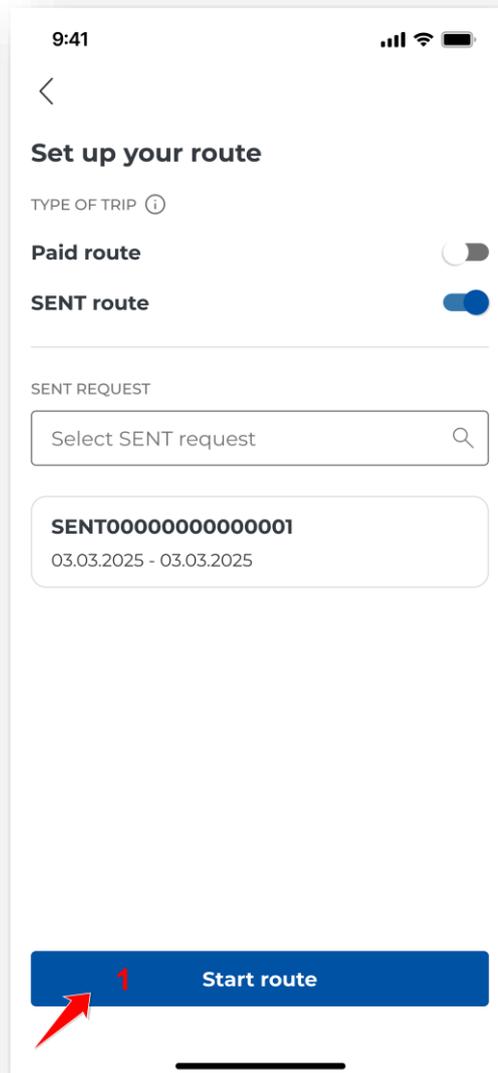


Figure 31 SENT transit start screen

The last element of the SENT transit configuration is to select the “Start a transit” button [1]. The application will then take the user to the screen of the active SENT transit.

### 7.4. Transit progress screen

As soon as the “Start a transit” button is selected, the transit time counter starts and the location data begins to be collected and transmitted via the Internet to the e-TOLL system.

The application displays the active SENT transit screen.

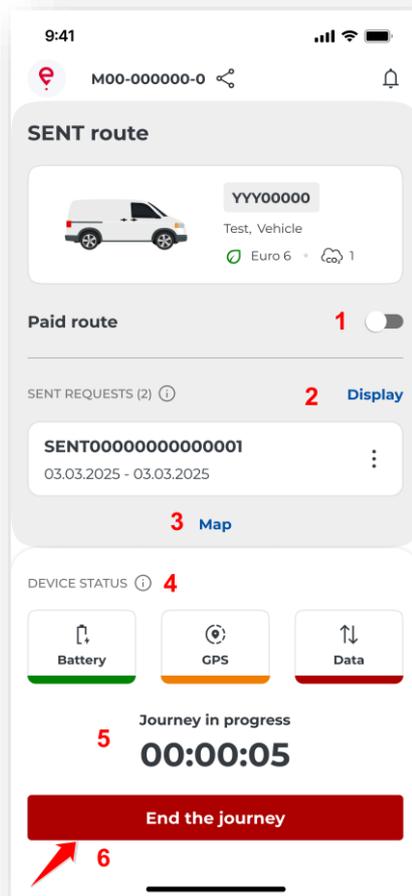


Figure 32 SENT transit progress screen

On the in-progress transit screen, the user has the option to select or view options:

- [1] – Paid transit – moving the slider enables activation/deactivation of paid transit during SENT transit)
- [2] – Display all – available options described in chapter [Active SENT declarations](#)
- [3] – Map – active when a transit is started (for more information, see chapter [Transit map](#))
- [4] – System status – clicking on the icon displays a legend regarding the parameters of: battery, GPS, data (for detailed description, see chapter [Messages displayed during the transit](#))
- [5] – Transit in progress – measures the time from the start to the end of the transit
- [6] – End of transit – selecting the button ends the transit (for more information see [End and conclusion of the transit](#))

The transit data is realised on a continuous basis. An active internet connection is required while driving. If it is missing, the application displays a relevant notification. If the Internet connection is temporarily lost, the application saves the data locally and uploads it when the connection is restored.

The application enables the completion of a SENT transit offline, but without the possibility of selecting a SENT declaration. Once connected to the Internet, select the SENT declaration.

Pay attention to the colour of the icons during transit.

If colour of any of these is other than green, it means that the selected module is not working properly. More about the colours of the icons and the correct operation of the device is described in the chapter [Messages displayed during the transit](#).

## 8. Paid and SENT transit (combined)

### 8.1. Transit configuration

After completing the registration process and activating the e-TOLL PL application at OCA, the user can configure the transit and then complete paid transit and SENT transit.

For more information on activation, see [Activation of the e-TOLL mobile application at mojekonto.etoll.gov.pl](#) and [Activation of the e-TOLL mobile application at www.puesc.gov.pl](#).

If the application is closed after the registration process has been completed, the following will be displayed when it is restarted:

- Screen with biometric login or PIN – when security has been set (For more information on security, see: [Safety](#))
- Safety message “Exercise caution” ( [Safety message](#)) – if “Do not display again” is not checked
- Main screen of the application ([Main screen of the e-TOLL PL mobile application](#))

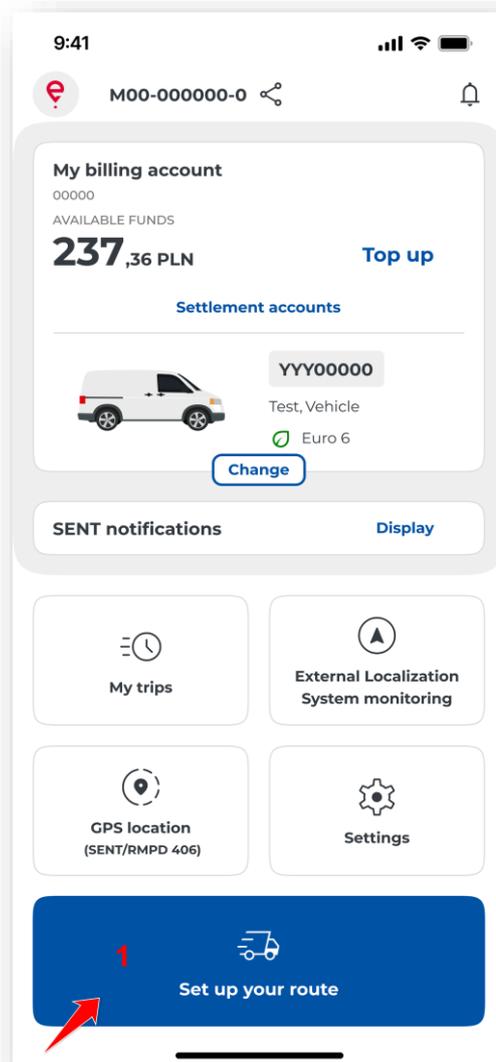


Figure 33 Combined transit configuration screen

To complete a combined transit, select the “Configure a transit” button [1].

Configuration steps for paid and SENT (combined) transits:

- Selecting transit type – for more information see chapter [Selecting transit type](#)
- Verification of the vehicle and billing account (optional step) – for more information see the chapter [Verification and changing of vehicle](#)

Screen “Transit configuration” displays the vehicle and billing account of the most recently completed transit or the most recently added vehicle and billing account from OCA.

If more than one vehicle and billing account is assigned to a business ID, the user can change them.

If only one vehicle and billing account is assigned, go to the chapter [Declaration of exceeding weight category](#)

- Declaration of exceeding weight category (optional step)

The section with the Declaration of exceeding weight category is only displayed if it is possible to change the weight category for a vehicle, otherwise go to [Choice of SENT declaration](#).

- Selecting SENT declaration – for more information see the chapter [Choice of SENT declaration](#)
- Starting the transit – more information in [Starting the transit](#)

### 8.1.1. Selecting transit type

A minimum of 1 vehicle must be linked to the application's business ID in OCA in order to complete a paid transit. Details: [Activation of the e -TOLL mobile application at the OCA website](#)).

The list of SENT orders will only be available once SENT orders have been registered in the SENT form in PUESC <https://puesc.gov.pl/>.

When the “Configure a transit” button is selected, the application will automatically verify the type of transit that can be made for the business ID.

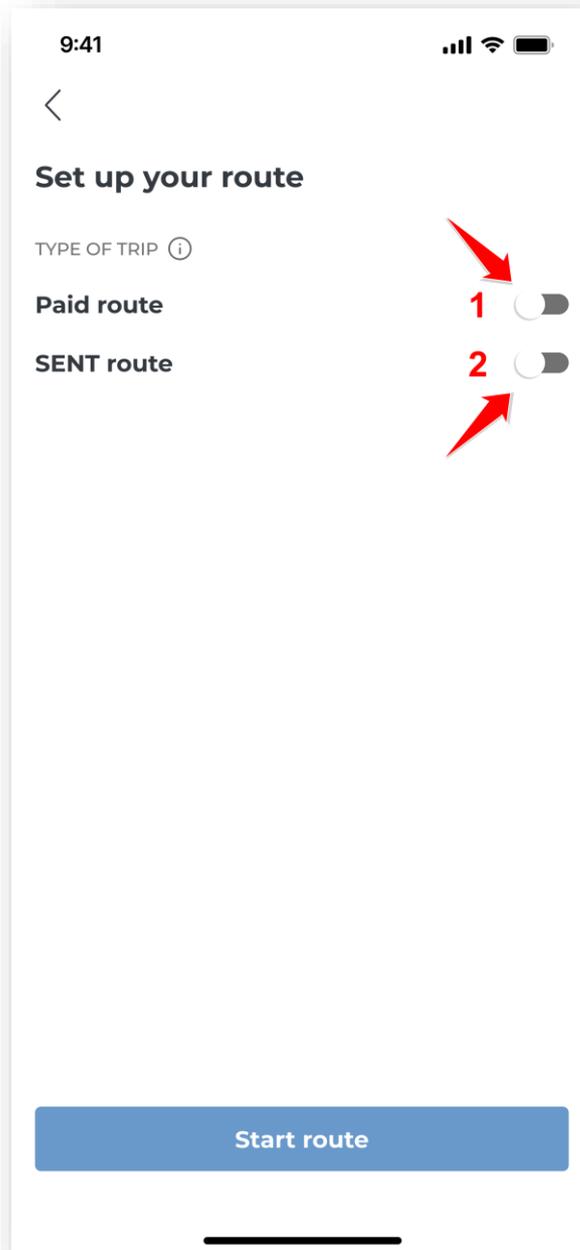


Figure 34 Screen for selecting the type of transit during combined transit configuration

To make a combined transit, move the slider next to the option paid transit **[1]** and SENT transit **[2]**.

### 8.1.2. Verification and changing of vehicle

The application will automatically check the number of billing accounts and vehicles assigned to a specific business ID.

If more than one vehicle and billing account has been assigned to an ID:

- The vehicle and the billing account of the last transit made will be displayed on the screen.

- If a transit has not yet been made for a device, the application will display the last vehicle added and the billing account from OCA.

At this stage, the user can change the vehicle and billing account.

The vehicle and billing account can also be changed from the main screen by selecting the “Change” button ([Main screen of the e-TOLL PL mobile application](#)).

### **8.1.3. Declaration of exceeding weight category**

The option to exceed the weight category is only available for light and heavy vehicle categories that have this option.

The system will automatically verify the possibility of entering the information regarding exceeding of weight.

The application will display the section Weight declaration with a slider “I am making a transit with a trailer”, only if the selected vehicle has this option. For vehicles that do not have this option, the section will not be displayed.

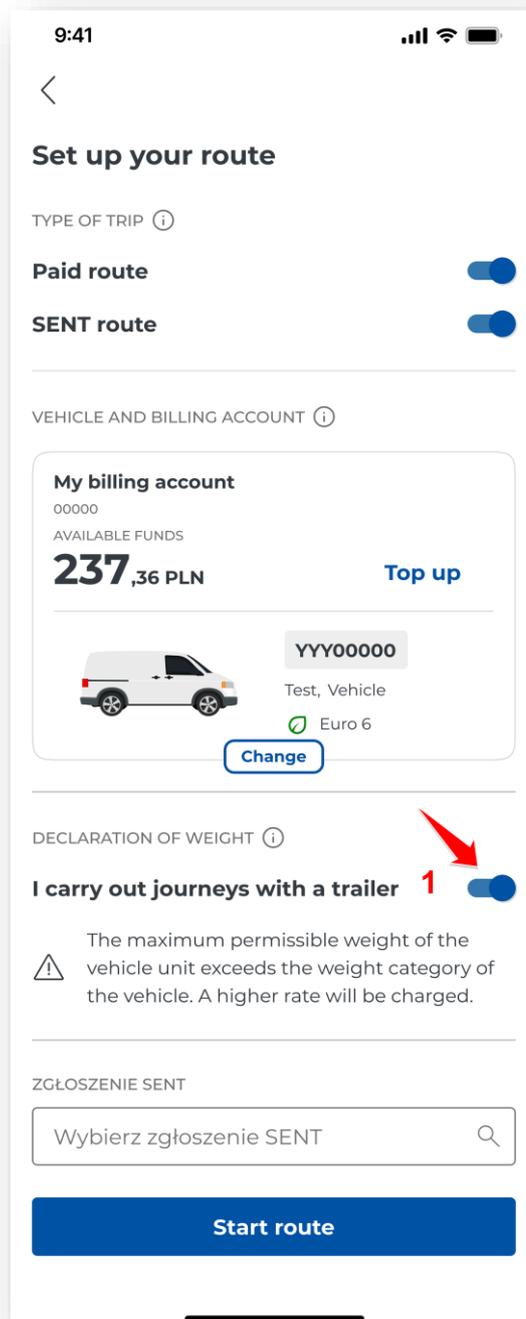


Figure 35 Declaration of exceeding weight category screen

In order to declare exceeding a weight category, move the slider next to “I am making a transit with a trailer” [1].

### 8.1.4. Choice of SENT declaration

An optional step in setting up a combined transit is to select the SENT declaration, also RMPD. The selection is made from the list of declarations assigned to the business ID of the application in the PUESC.

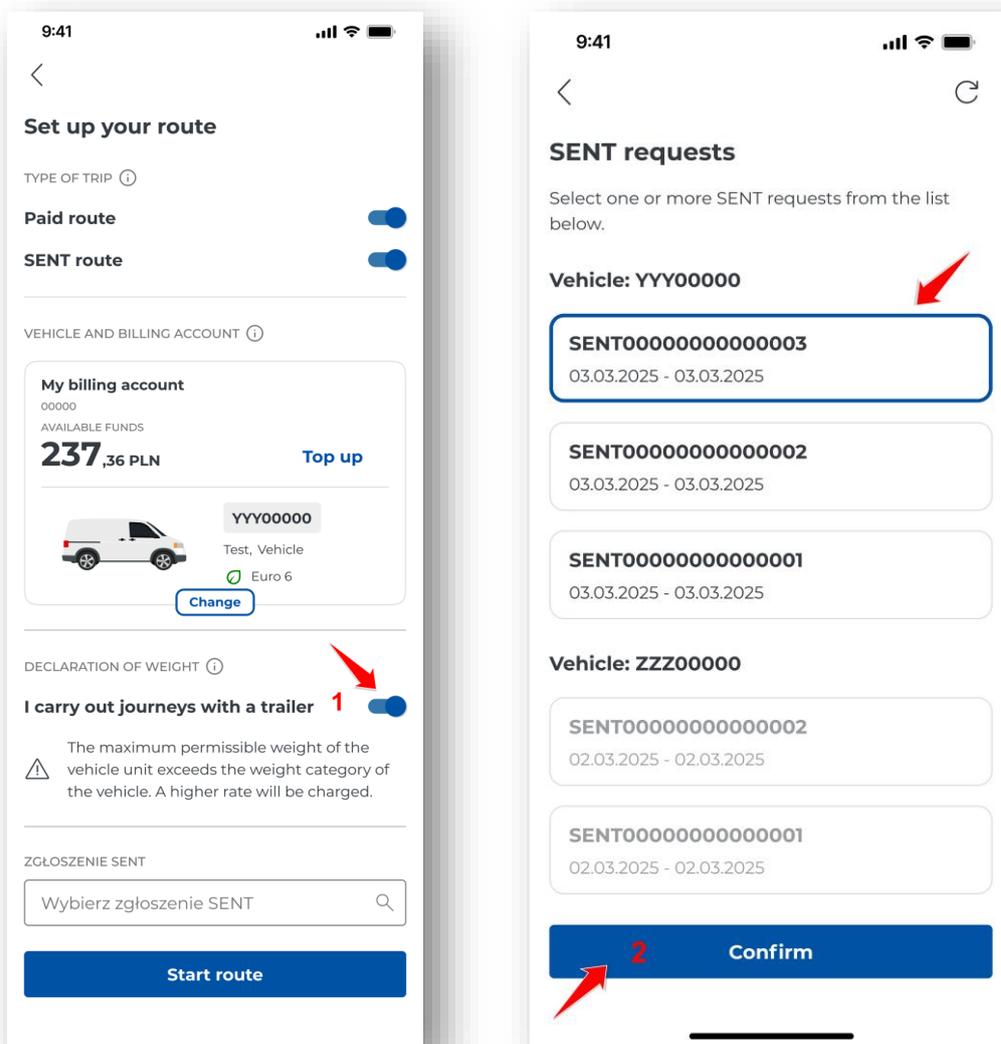


Figure 36 Screen for selecting a SENT declaration during combined transit configuration

The “Add SENT declaration” button [1] redirects the user to the screen with the list of SENT declarations. The list is grouped by assigned vehicles. Within a single transit, the application allows the selection of a SENT declaration assigned to one vehicle only.

In addition, before selecting a declaration, the user has the option to view the details by clicking on the three dots icon to the right of the order information.

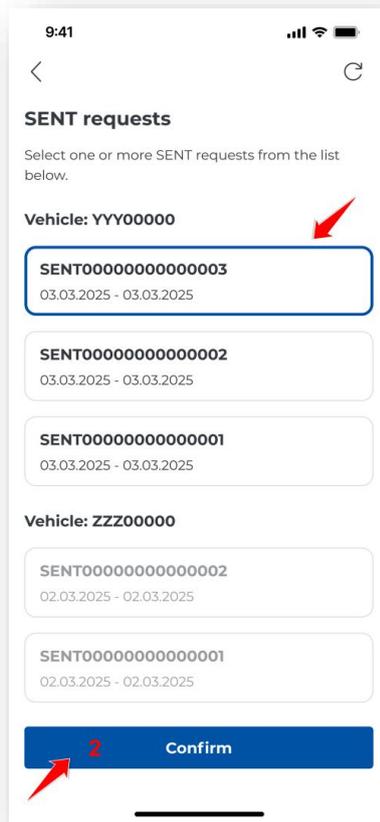


Figure 37 SENT declaration details

Once the details have been selected, the application will display a screen with the SENT declaration number, vehicle and trailer details, start date and place, and end date and place, as well as a map showing the start and end location of the transport. To return to the “Select SENT declaration” screen, select the “Back” button.

On the “Add SENT declaration” screen, the user indicates the relevant declaration and then selects the “Confirm” button [2]. The application will return to the “Configure a transit” screen, where the selected SENT orders will be displayed.

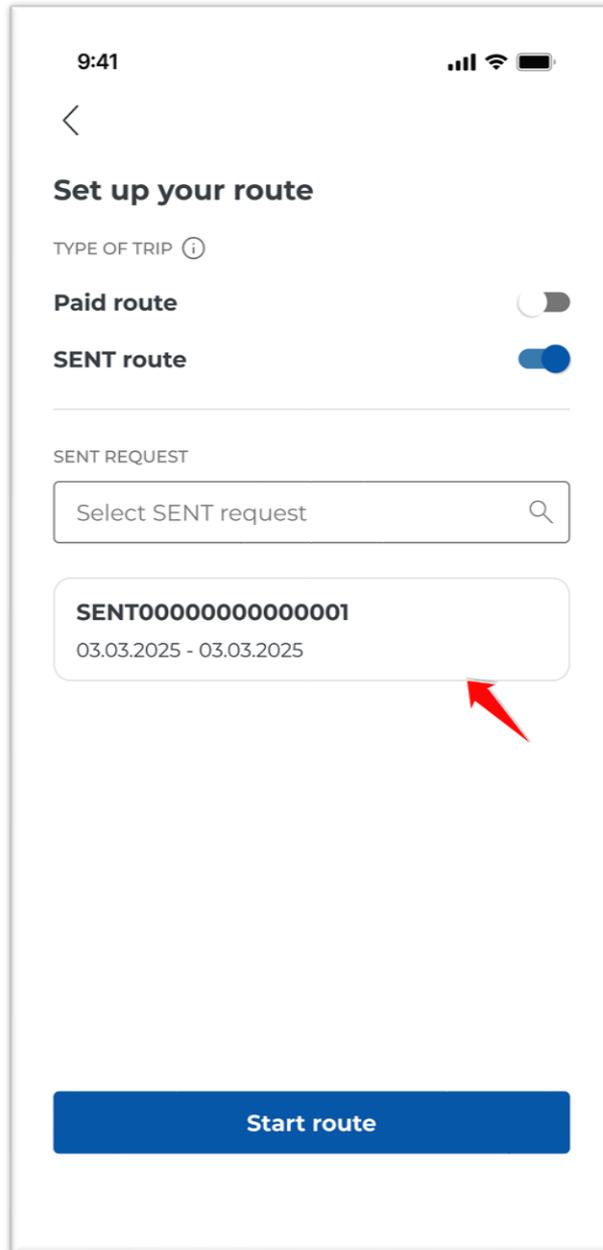


Figure 38 Configuration screen with selected SENT declaration

The user at this stage can start or cancel the transit.

### 8.1.5. Cancelling the configuration

A configured combined transit can be cancelled on the “Configure a transit” screen.

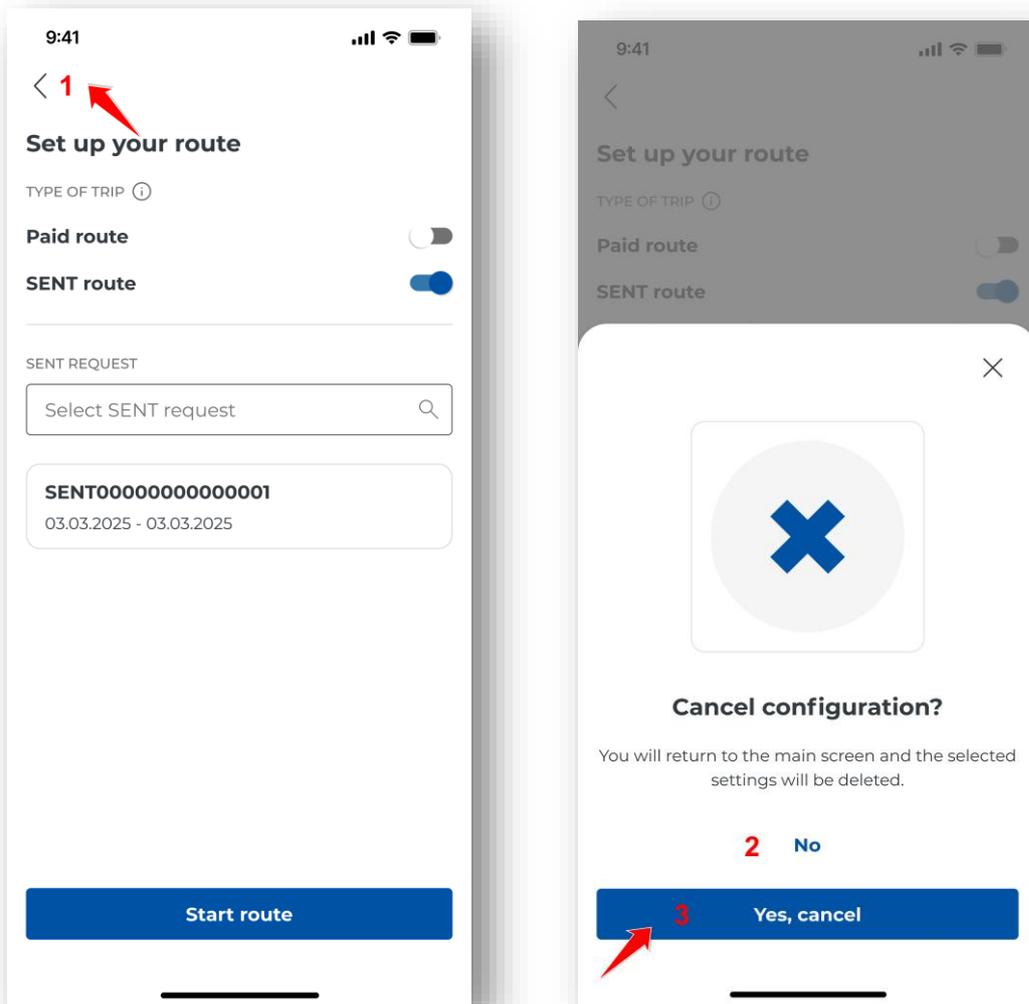


Figure 39 Cancelling combined transit configuration

To cancel the configuration of a SENT transit, select the “Back” button [1].

Next, with the “Cancel configuration” message, select “Confirm” [2]. The configured transit will then not be started and the application will display the main screen.

The “Undo” button [3] will return you to the configured transit, which you can start (for more information, see chapter [Starting the transit](#)).

## 8.1.6. Starting the transit

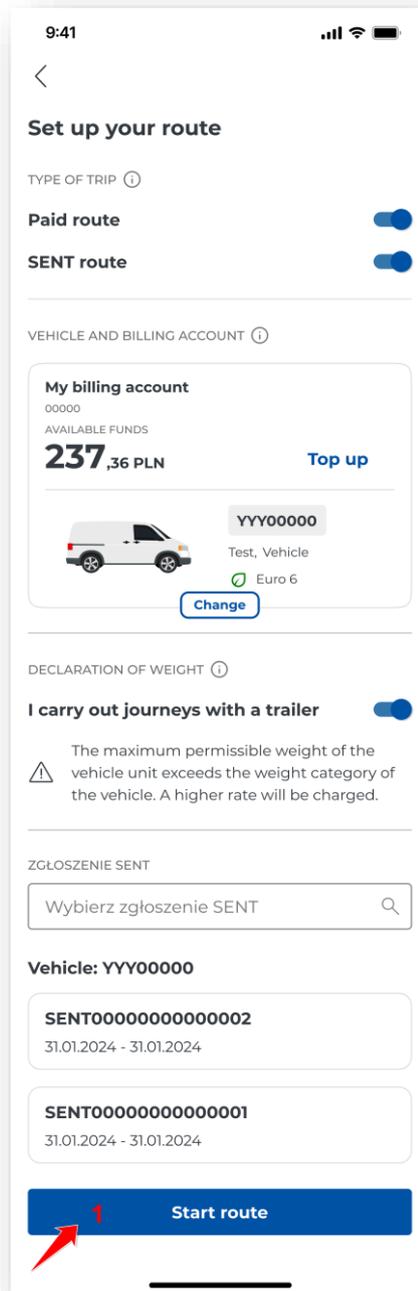


Figure 40 Starting a combined transit

The last element of the paid and SENT transit configuration is to select the “Start a transit” button [1]. The application will then take the user to the combined transit progress screen.

### 8.1.7. Transit progress screen

To start a transit on the Configure a transit screen, select the “Start a transit” button. At this moment the transit time counter starts and the location data begins to be collected and transmitted via the Internet to the e-TOLL system.

The application displays the active paid and SENT transit screen.

The transit data is realised on a continuous basis. An active internet connection is required while driving. If it is missing, the application displays a relevant notification. If the Internet connection is temporarily lost, the application saves the data locally and uploads it when the connection is restored.

Pay attention to the colour of the icons during transit. If colour of any of these is other than green, it means that the selected module is not working properly. More about the colours of the icons and the correct operation of the device can be found in the chapter [Messages displayed during the transit](#).

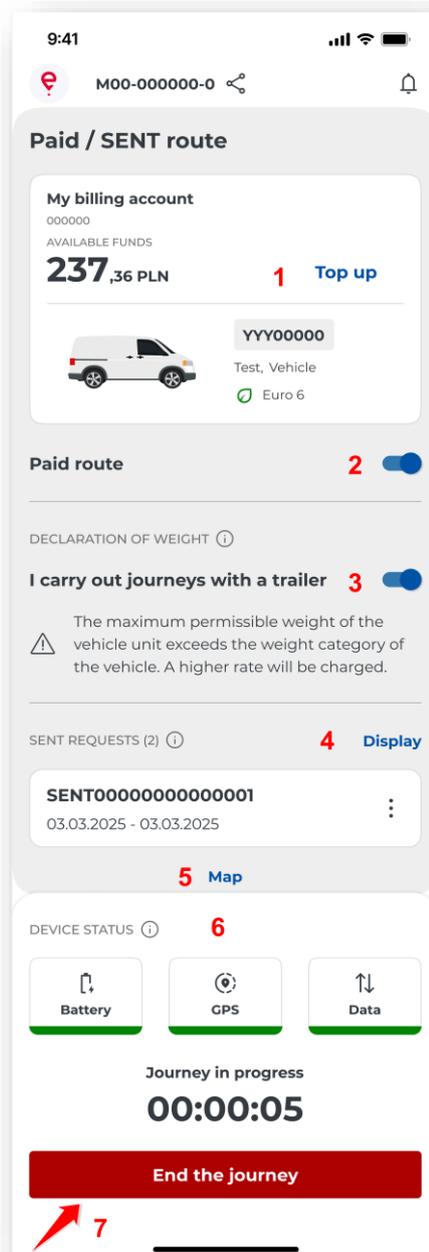


Figure 41 Combined transit progress screen

On the in-progress transit screen, the user has the option to select or view options:

**[1]** – “Top up” – by selecting this button the user can top up his prepaid account (for more information see the chapter [Topping up your account](#))

The account balance and the “Top up” button are only displayed for prepaid accounts. For deferred payment billing accounts (postpaid), “Cyclical” is displayed – it is not possible to top up the account

**[2]** - Paid transit - moving the slider enables activation/deactivation of paid transit during a combined transit

**[3]** – “I am making a transit with a trailer” – if a given vehicle has such a possibility (for more information see the chapter [Declaration of exceeding weight category](#))

**[4]** – Display all – available options described in chapter [Active SENT declarations](#)

**[3]** – Map – active when a transit is started (for more information, see chapter [Transit map](#))

**[4]** – System status – clicking on the icon displays a legend regarding the parameters of: battery, GPS, data (for detailed description, see chapter [Messages displayed during the transit](#))

**[5]** – Transit in progress – measures the time from the start to the end of the transit

**[6]** – End of transit – selecting the button ends the transit (for more information see [End and conclusion of the transit](#))

The transit data is realised on a continuous basis. An active internet connection is required while driving. If it is missing, the application displays a relevant notification. If the Internet connection is temporarily lost, the application saves the data locally and uploads it when the connection is restored.

## 9. Active SENT declarations

To view SENT details for an active SENT and combined (SENT and paid) transit, select “SENT declarations”. The system will display a list of all SENT declarations associated with the business ID of the application. Declarations will be presented on the screen,

- Active SENT declarations – declarations that are currently being transported
- Available SENT declarations – declarations that can be selected for transports to be completed

which are currently being transported (Active SENT declarations) and those which can be selected for future transits (Available SENT declarations).

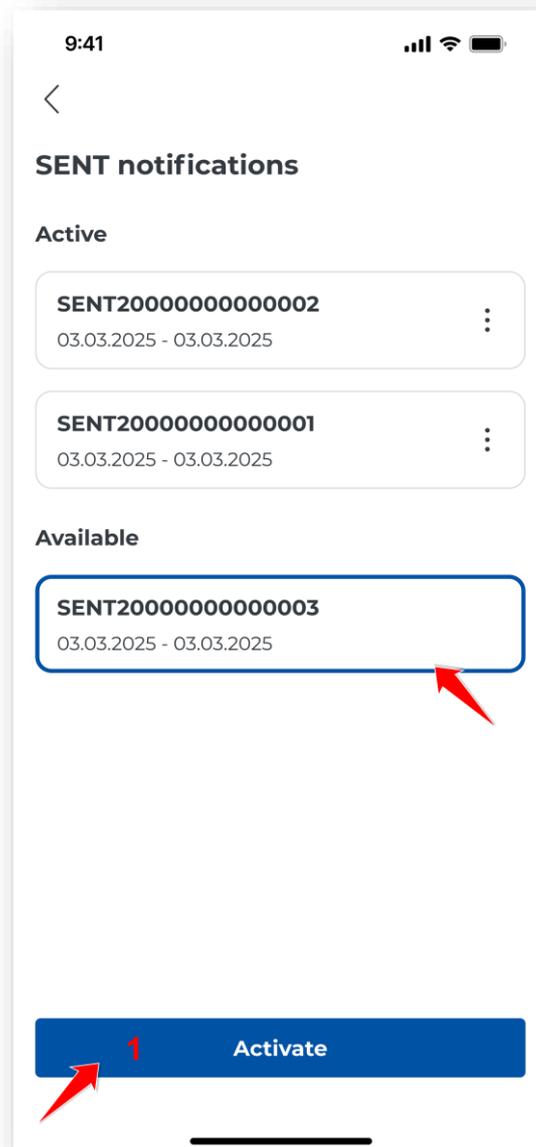


Figure 42 SENT declaration activation screen

The application allows:

- Selecting and activating a declaration – from the list of Available SENT declarations, select the declaration to be activated, then click the “Activate” button and confirm. Once this has been done, the declaration will be visible in the Active SENT declarations section, which means that it has been assigned to the current transit

Within a given transit, it is possible to select only those entries that are assigned to the same group (with the same vehicle). The selection of declarations from other groups is blocked.

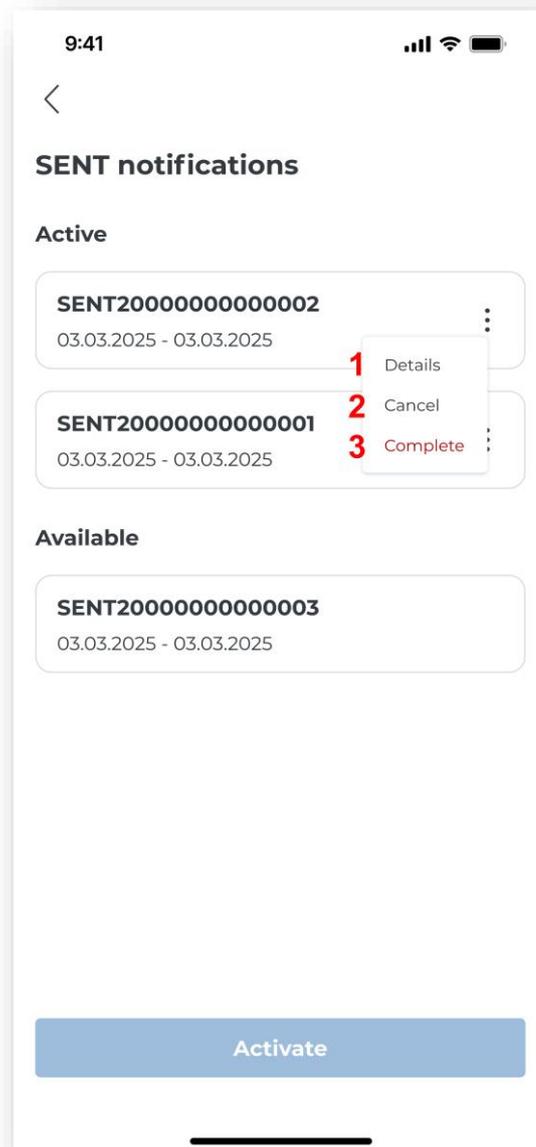


Figure 43 SENT declaration management screen

- View the details of the SENT declaration – click the “Details” button **[1]**. The screen will display the declaration data and a map showing the loading and delivery points.
- Cancellation of a SENT declaration – select the “Cancel” option **[2]** for the corresponding declaration in the “Active SENT declarations” section. Confirming this action will move the declaration to the section “Available SENT declarations”
- Termination of a SENT declaration – select the “Terminate” option **[3]** for the corresponding declaration located in the “Active SENT declarations” section. Confirming this action will move the declaration to the section “Available SENT declarations”

## 10. Disabling Android battery optimisation

In order to ensure proper operation of the e-TOLL PL application, it is necessary to deactivate the energy optimisation mechanism. The Android operating system – 6.0 and newer versions – features a battery-saving function to reduce the activity of applications running in the background. Sleep mode can be activated automatically. This function may adversely affect the operation of the e-TOLL PL application, limiting its access to necessary resources such as the Internet network or location-based services.

In order to ensure continuous operation of the e-TOLL PL application and to enable correct recording of transits, it is recommended that the battery saving function be switched off in the settings of the mobile device. If the above recommendation is not followed, the application may not function properly.

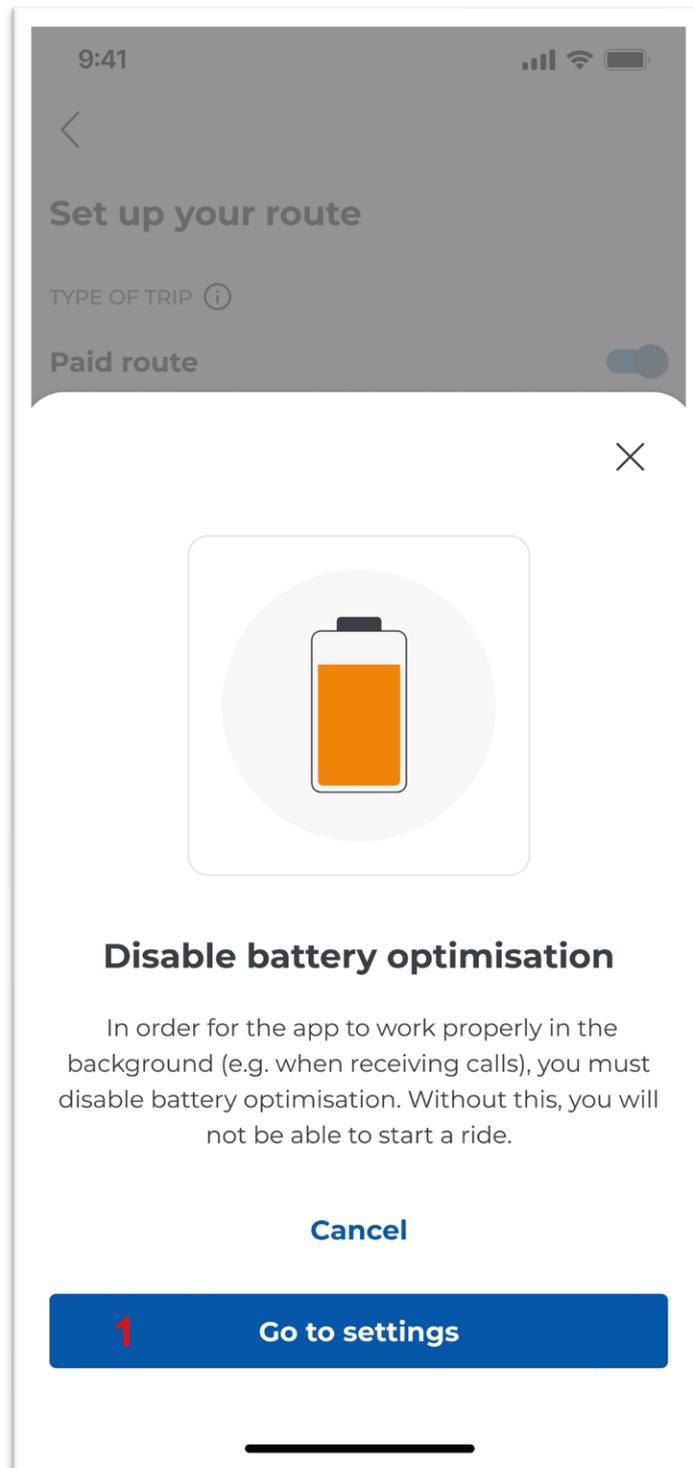


Figure 44 Battery optimisation message

If energy optimisation has not been deactivated for the e-TOLL PL application, a message is displayed when the “Start a transit” button is clicked, indicating that the relevant changes must be made to the device settings. Selecting the confirmation option automatically takes you to the battery settings section, where you select the option to allow unlimited use of the functionalities guaranteed by the application.

For correct operation of the e-TOLL application, battery optimisation must be deactivated from

- the Battery level.

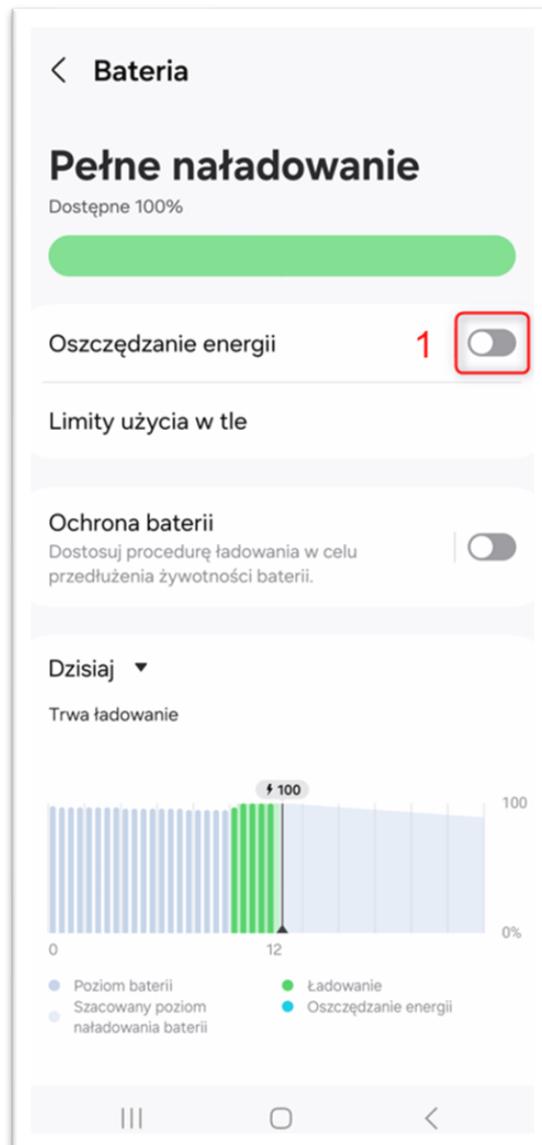


Figure 45

In the Device Settings, select Battery and then disable Battery Saving [1].

- E-TOLL application settings

To deactivate battery optimisation for the e-TOLL application, select Settings, then e-TOLL Application and select "Unlimited" [1].

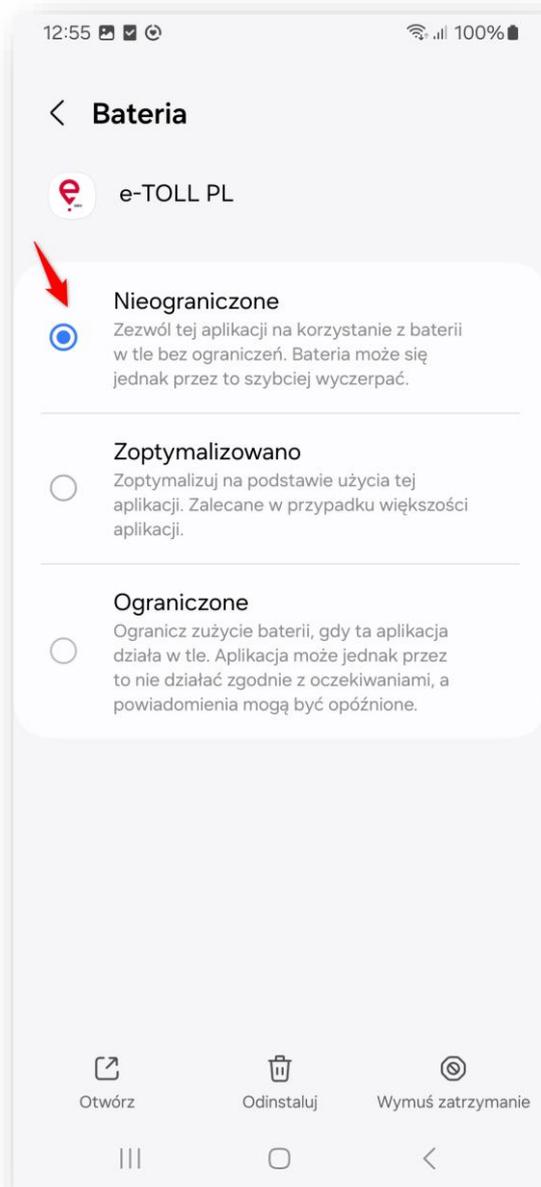


Figure 46

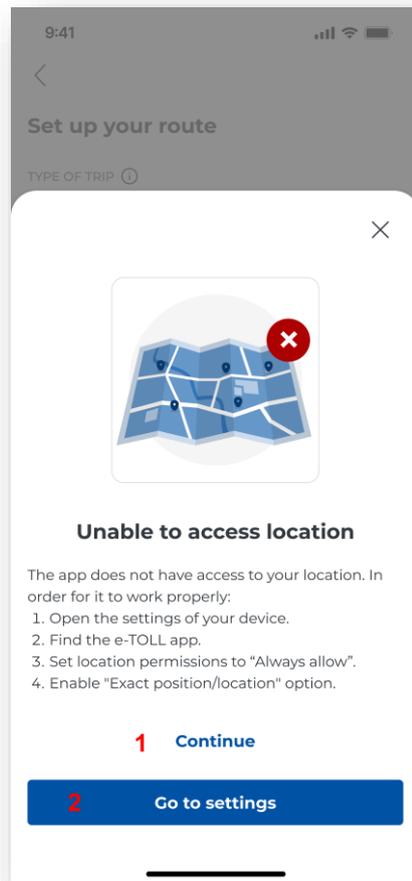
The way in which battery optimisation is switched off/on can vary between manufacturers and devices. An example of the menu and appearance of the screens used to disable battery optimisation are shown above.

## 11. GPS authorisation assignment

In order to carry out transits, it is necessary to authorise the e-TOLL PL application to access location. If the application does not have permissions granted, a message will be displayed when the Start a transit button is selected.

Failure to assign rights to the Location means that the transit will not be started.

The application displays a warning.



Selecting the "Go to Settings" button [2] brings up the Settings – Applications screen.

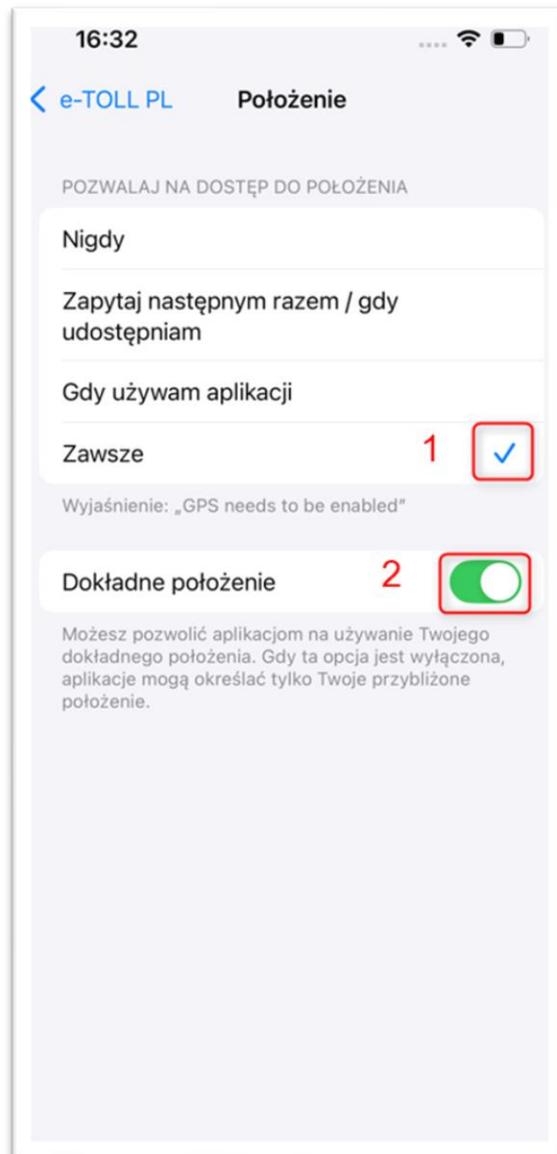


Figure 47

Click Location, indicate “Always” [1] and enable the “Use exact location” option [2] (if available for your device and operating system).

You can access the permission screen directly from the Device Settings. Select Applications and then select the e-TOLL PL application from the list. Returning from the settings to the application without the correct location rights having been assigned, the message is displayed again and the transit does not start.

## **12. GPS activation**

The prerequisite for starting to record a transit in the e-TOLL PL application is activation of the GPS module. If GPS is not switched on, an error message will be displayed when attempting to start a transit and will prevent the transit from being completed.

## **13. Critical messages**

Critical messages indicate the occurrence of a situation that prevents the continuation of the transit. Their appearance automatically terminates a transit in progress. Some of these messages also block the use of the application.

### **13.1. Incorrect date and system time**

In order for the application to work properly, it is necessary to set the system date and time on the mobile device. Incorrect time settings prevent the collection and transmission of location data, resulting in an aborted transit that has started and an error message. The information that the date and time must be configured correctly can appear anywhere in the application.

You need to select “Automatic date and time” in the mobile device settings under Date and time.

### **13.2. Lack of access to location services**

Switching off location services while a transit is in progress will result in a critical message and the route recording will be automatically interrupted. The application will be blocked until access to the location is restored. A transit that has been started will be automatically terminated.

### **13.3. Activating airplane mode – Android only**

Activating airplane mode on an Android device will result in a critical message and automatic termination of the transit. The application will be locked until airplane mode is switched off.

### **13.4. Location falsification attempt**

If an attempt to falsify the device's location data is detected, the system will display an appropriate notification and automatically abort the transit that has started.

It will still be possible to use the app, but with limited functionality.

## 13.5. Removal of the vehicle during the transit

One of the reasons for a critical message being displayed may be that a vehicle is missing or incorrectly assigned to a business ID in OCA. If this is the case, the data should be verified on the website: <https://mojekonto.etoll.gov.pl>

Deletion of the assigned vehicle will automatically interrupt the transit in progress.

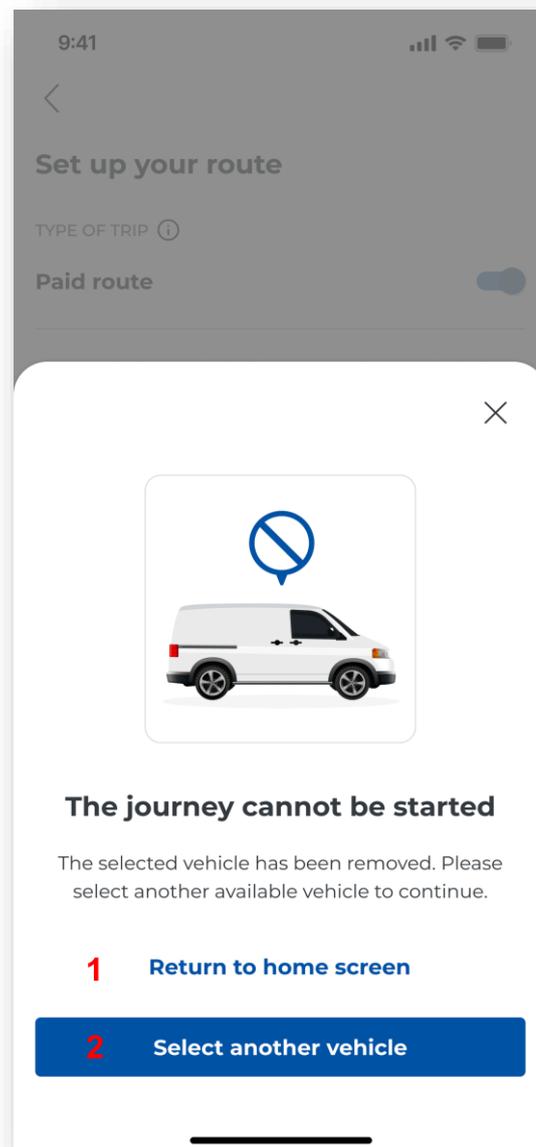


Figure 48

If a vehicle is removed during the transit set-up, the application will prevent the transit from starting. The applicable message is displayed. To select a new vehicle, click on the “Select vehicle” button [2], to cancel the transit configuration, click on “Cancel configuration” [1].

## 14. Messages displayed during the transit

The application takes care of the user's safety by displaying important messages during active transit. This provides drivers with real-time information that helps them to be cautious and enables them to constantly monitor the device's parameters.

Pay attention to the colours of the icons that appear during the progress of the transit, as they signal important information.

### 14.1. Battery level

The application regularly provides the user with the battery charge level. If the charge level is between 20% and 50%, it is advisable to stop the vehicle in order to safely connect the device. When the level drops below 20%, a warning will appear to connect the device to a charger.



Icon  changes colour depending on the charge level:

- green means that the charge level is greater than 50%
- orange means that the charge level is between 20 and 50% and it is recommended to stop the vehicle in order to safely connect the device to the charger
- red indicates that the charge level has fallen below 20% and that the vehicle must immediately be stopped to safely connect the device to the charger

Connecting the device to the charger during the transit keeps the application stable and the geolocation data collection correct.

### 14.2. GPS location signal level



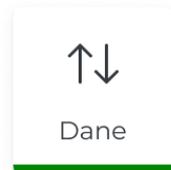
Icon  indicates the quality of the GPS connection and the frequency of position updates. The colour of the icon indicates the following situations:

- green indicates correct operation of the GPS module and current update of position
- orange means no position update more than 1 minute for paid transits (more than 10 minutes for SENT)

- red means no position update more than 15 minutes for paid transits (more than 60 minutes for SENT)

### 14.3. Transit data transmission

During the transit, the application continuously sends location information to the system using an internet connection.



The colour of the icon indicates the status of this connection.

- green indicates correct communication with the Internet and current position update
- orange indicates no communication with the server and no data transmission for more than 5 minutes for paid transits (more than 10 minutes for SENT)
- red indicates no communication with the server and no data transmission for more than 15 minutes for paid transits (more than 60 minutes for SENT) In the event of communication problems with the application coordination system, a warning is displayed

If there are communication problems with the system, a warning is displayed. If the Internet connection is lost during a transit, the transit is not terminated nor the data is lost, but its sending to the server is delayed. The application then collects the data and uploads it to the server once the internet connection is re-established.

### 14.4. Message about poor quality of location data

If the GPS module detects irregularities in the signal quality during route recording, the application will display a message with suggestions for improving the signal quality. The message does not interrupt the route.

## 15. Transit map

During an active transit, the user can verify the transit information on the map.

Selecting the Map button brings up a map screen where the relevant locations are marked according to the type of transit being made.

- Paid transit Application (App)
  - Application (App) – the current location of the application,
  - Start – first saved location.
- SENT and combined transit (SENT and paid)

- Application (App) – the current location of the application,
- Backup locator (L2) – displayed only if a backup locator exists
- Start – first saved location,
- Log – last saved location data – only displayed if location data has been downloaded

## 16. End and conclusion of the transit

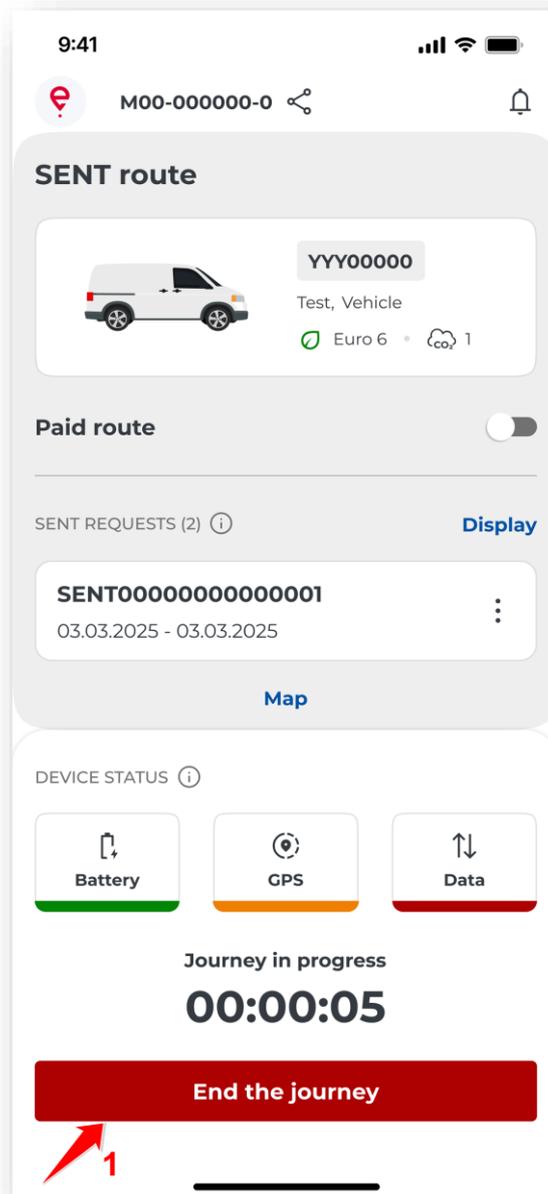


Figure 49 End of transit

To end the transit, select the “End a transit” button [1].

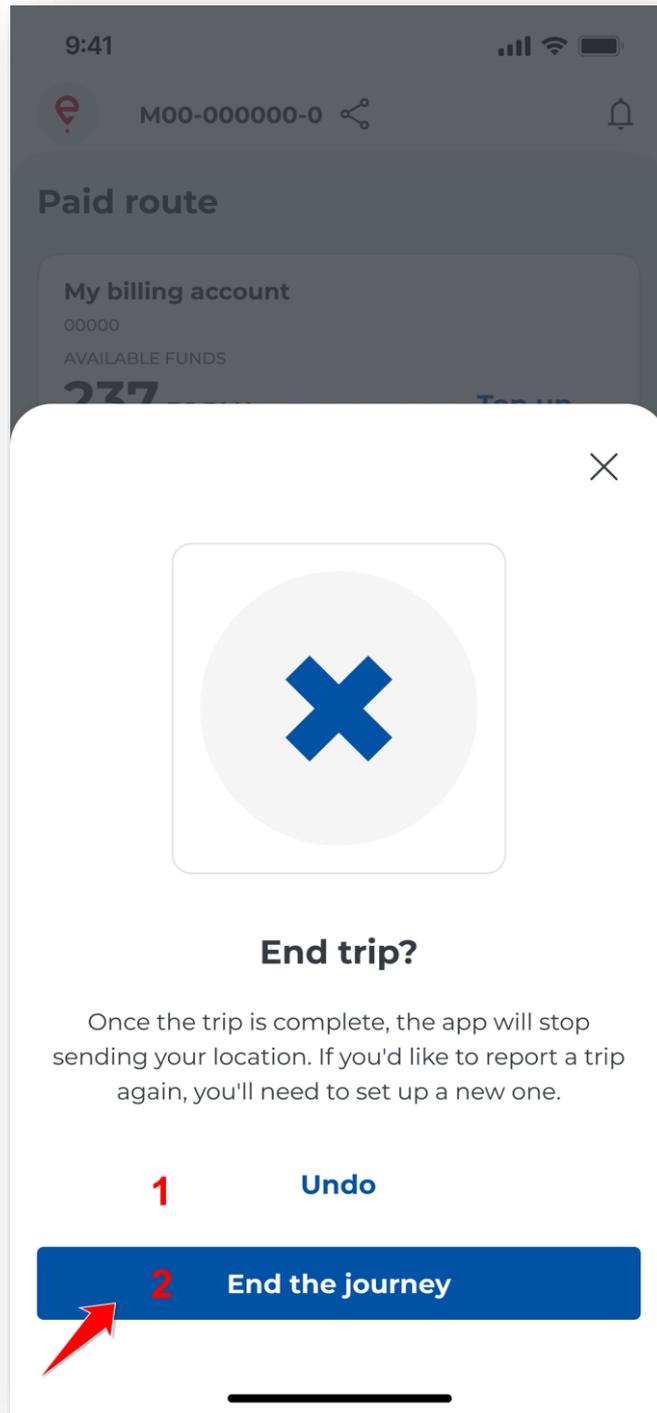


Figure 50 Message concerning the end of the transit

Depending on the transit being made, a message will be displayed on the application screen: “Are you sure you want to finish the transit?” Selecting the “Undo” button [1] returns you to the screen with the transit in progress.

By selecting “End a transit” [2], the transit is completed and a summary of the transit is displayed on the screen.

9:41



## Paid route/SENT

02.03.2025

ROUTE DURATION

**2:12:54**

DATA TRANSMISSION

Completed on

### Route details

- END OF A PAID TRIP  
02.03.2025, 14:27
- CHANGING THE WEIGHT CLASS  
Weight class 11  
02.03.2025, 14:10
- BATTERY STATUS  
Within normal limits  
02.03.2025, 13:31
- BATTERY STATUS  
Low  
02.03.2025, 13:30
- CONNECTION STATUS  
Within normal limits  
02.03.2025, 12:55
- CONNECTION STATUS  
Poor quality  
02.03.2025, 12:40
- WARNING  
Location falsification  
02.03.2025, 12:35
- END OF THE SENT REQUEST  
SENT00000000000002  
02.03.2025, 14:10
- START OF SENT REQUEST  
SENT00000000000002  
02.03.2025, 13:52
- END OF THE SENT REQUEST  
SENT00000000000001  
02.03.2025, 13:10
- START OF SENT REQUEST  
SENT00000000000001  
02.03.2025, 12:45
- START OF A PAID TRIP  
02.03.2025, 12:27

### About the vehicle

REGISTRATION NO.  
YY00000

MAKE  
Test

MODEL  
Vehicle

WEIGHT CLASS  
Vehicle or combination not exceeding 3.5 t

EMISSION CLASS  
Euro 5

### Billing account details

NAME  
My billing account

NUMBER  
00000

FINANCIAL TYPE  
Prepayment

POST-TRIP BILLING ACCOUNT BALANCE  
237,36 PLN

### Associated transports

SENT REQUEST NUMBER  
SENT00000000000001  
SENT00000000000002

*Figure 51 Summary of the transit*

The transit summary screen is displayed at the end of each transit.

Depending on the type of transit being made, individual data is displayed on the screen:

- Transit type
- Date
- Duration
- Data transfer
- Transit details
- Vehicle data
- Billing account details
- Related transports

The summary always displays the status of the data, which determines the status of the geolocation data upload required to charge the toll.

Sending location data requires an active network connection. Lack of connection prevents data from being sent, which may result in a penalty for the user.

The Summary screen can be closed before the data is sent. The user will be taken to the main screen of the application.

The application enables starting a SENT transit offline (without the possibility of selecting a SENT declaration). Once the Internet network has been re-established , select SENT declaration.

# 17. My transits

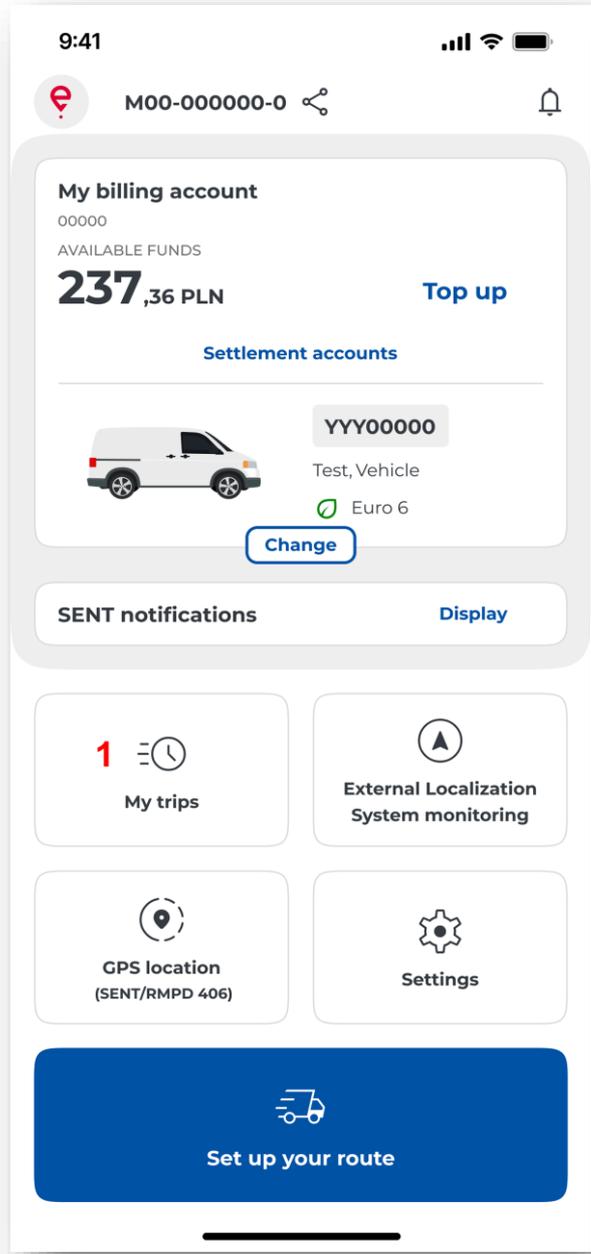


Figure 52 My transits selection screen

Selecting the My transits button [1] allows you to access the user's history of transits.

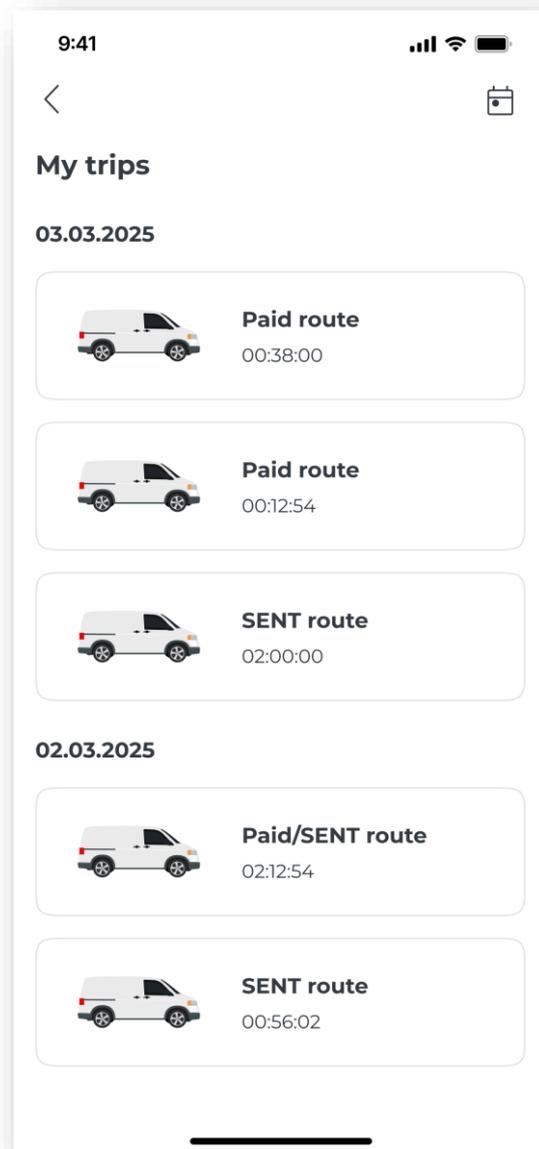


Figure 53 Transit history screen

The transit history is arranged chronologically and is grouped by type. If you click on a transit, the full history of that transit is displayed. It records the following events:

9:41



## Paid route

03.03.2025

ROUTE DURATION

**1:45:33**

DATA TRANSMISSION

Completed on

### Route details

-  END OF A PAID TRIP  
03.03.2025, 14:27
-  CHANGING THE WEIGHT CLASS  
Weight class 11  
03.03.2025, 14:10
-  BATTERY STATUS  
Within normal limits  
03.03.2025, 13:31
-  GPS  
Poor quality  
03.03.2025, 13:10
-  BATTERY STATUS  
Within normal limits  
03.03.2025, 13:03
-  BATTERY STATUS  
Low  
03.03.2025, 12:50
-  CONNECTION STATUS  
Within normal limits  
03.03.2025, 12:55
-  CONNECTION STATUS  
Poor quality  
03.03.2025, 12:40
-  WARNING  
Location falsification  
03.03.2025, 12:35
-  END OF A PAID TRIP  
03.03.2025, 14:27

### About the vehicle

REGISTRATION NO.  
YYY00000

MAKE  
Test

MODEL  
Vehicle

WEIGHT CLASS  
Vehicle or combination not exceeding 3.5 t

EMISSION CLASS  
Euro 5

### Billing account details

NAME  
My billing account

NUMBER  
00000

FINANCIAL TYPE  
Prepayment

POST-TRIP BILLING ACCOUNT BALANCE  
237,36 PLN

Figure 54 Summary of the completed transit

- Type of transit
- Date of transit
- Duration of the transit
- End of transit: date and time
- Start of transit: date and time
- Vehicle:
  - Vehicle registration mark
  - Brand
  - Model
  - Weight class
  - Emission class
  - CO2 emission class
  - Excess weight
  
- Billing account details:
  - Type of account funding
  - Billing account balance after completion
  - list with numbers of completed SENT declarations)
- SENT declarations, cancellations and terminated SENT declarations
- Battery status (low state and normal state),
- GPS status (poor quality, normal state)
- Connection status (poor quality, normal state)
- Location falsification

In order for the user to be able to find a specific transit easily, the history of transits list is arranged chronologically. In addition, the user has the option to select a specific day from the history of transits from the calendar – after selecting the relevant day, select the Set button. Then select the Clear button to return to the full transit history.

## 18. Billing accounts

The application will automatically verify the number of billing accounts and vehicles assigned to a specific business ID.

If more than one vehicle and billing account has been assigned to an ID:

- The vehicle and the billing account of the last transit made will be displayed on the main screen.

- If a transit has not yet been made for a device, the application will display the last vehicle added and the billing account from OCA.

On the main screen, the vehicle and billing account can be changed by selecting the Change button. The vehicle and billing account can also be changed from the transit configuration level.

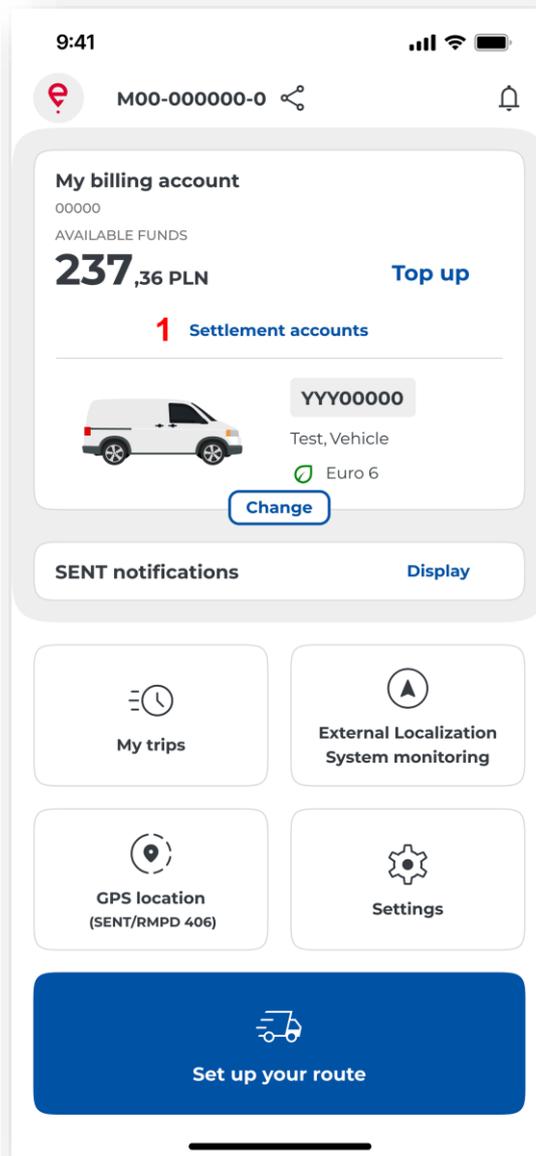


Figure 55 Billing account list selection screen

The user can view the list of billing accounts associated with a given business ID by selecting the “Billing accounts” button [1].

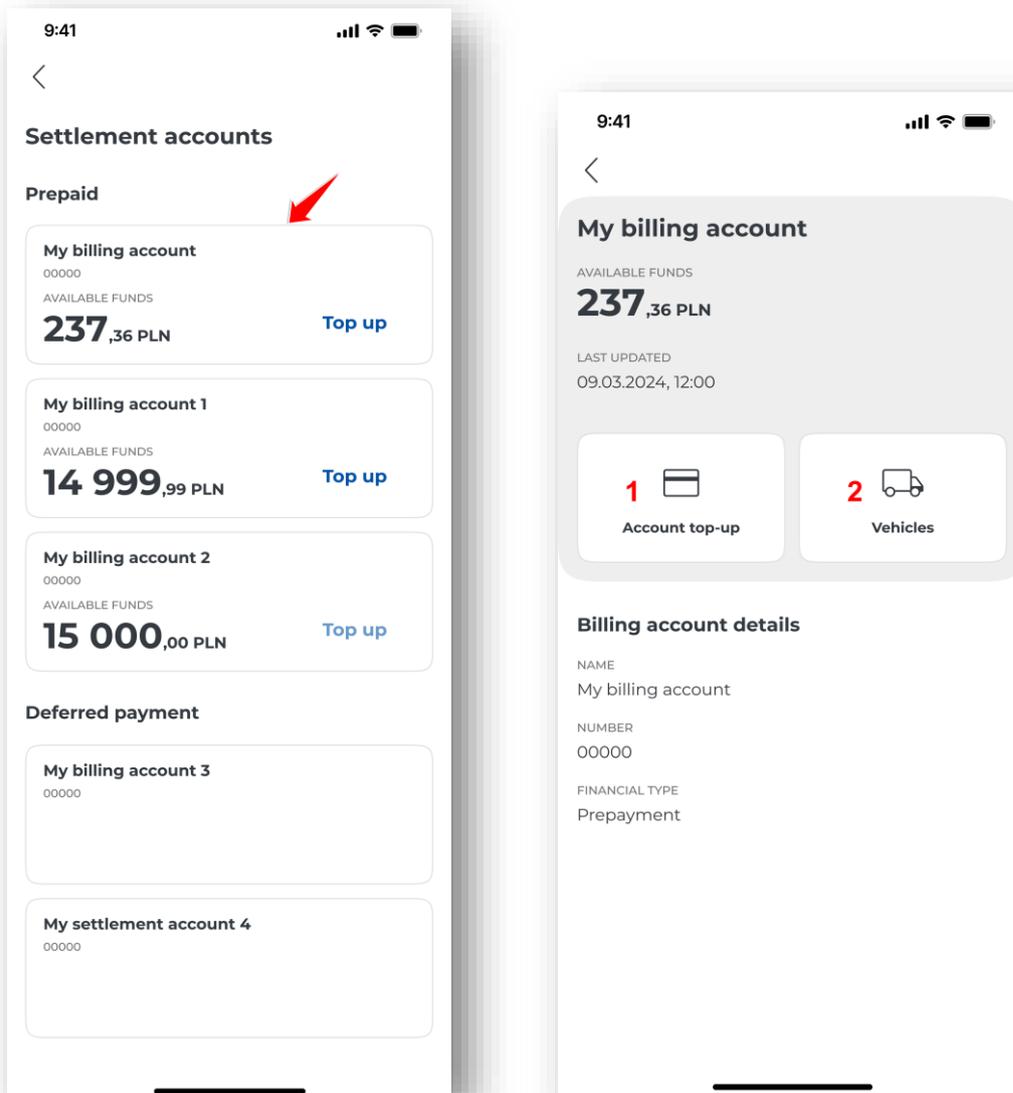


Figure 56 Billing account list screen

The list is divided into two types: prepaid accounts and cyclical accounts (postpaid). Only the type of account the user has is presented. If the user has no billing account assigned, a message is displayed: “No billing accounts linked to a business ID”.

Once a particular account has been selected, the user can top up the account by selecting the “Top up” button [1] (for more information, see section: [Topping up your account](#)) or view vehicle details by selecting “Vehicles” [2].

## 19. Topping up your account

The application allows prepaid accounts to be topped up. The process is possible from the level of:

### 19.1 The main screen:

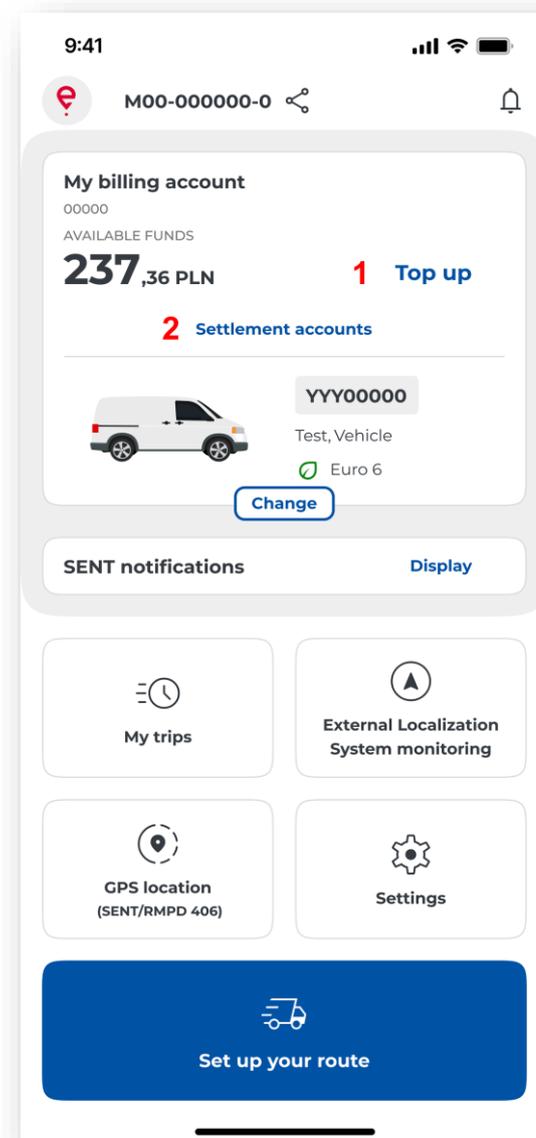


Figure 57 Top-up screen from the main screen

- By selecting the “Top up” button [1].
- By selecting the “Billing accounts” button [2]. Then select the “Top up” button on the Billing accounts screen.

### 19.2 During a transit in progress:

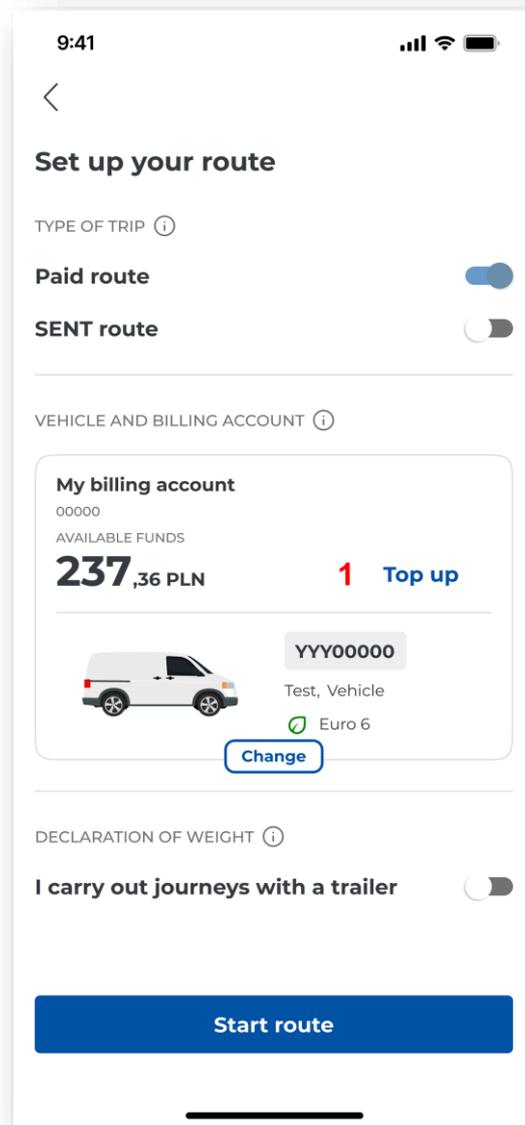


Figure 58 Top-up screen during a transit in progress

By selecting the “Top up” button [1].

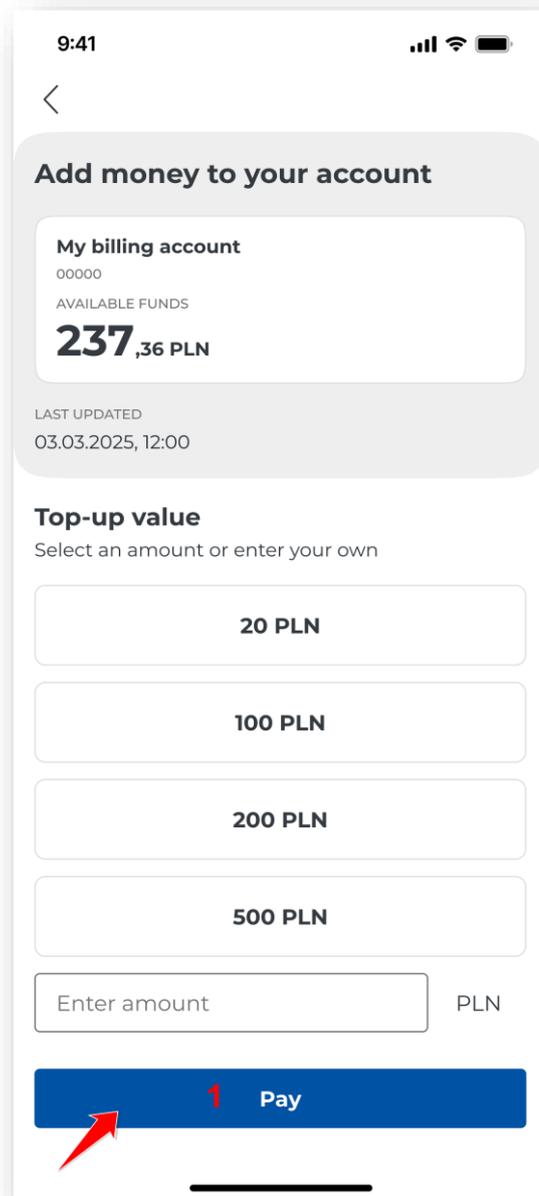


Figure 59 Top up your account screen

The application then displays a “Top up your account” screen containing:

- Account name
- Billing account ID
- Balance status
- Date and time of last balance update
- Top-up value
- “Pay” button [1]

The application allows you to top up your account from PLN 20 and displays the following amounts to choose from:

- 20
- 100
- 200
- 500

To top up your account, select one of the suggested amounts or enter a different amount using the keyboard in the text field and then select the “Pay” button.

The application introduced limits of the top-up amounts. The minimum amount is PLN 20 and the maximum amount is PLN 15,000.

If, when topping up, the amount is less than PLN 20 or more than PLN 15,000, the message “Too low an amount” or “Too high an amount” will be displayed and the user will have to select a different amount within the permitted range.

Once the top-up amount has been set and “Pay” clicked, the TECS billing operator window will appear and the further process will take place in the operator's system.

The top-up process can be interrupted at any time by clicking “Cancel payment” and confirming your wish to cancel.

Once you have selected a payment method (e.g. debit card, fleet card, BLIK, bank transfers) and clicked on “Continue payment”, a screen will appear where you will need to enter the required details. The payment status is displayed on the application screen.

## 20. ELS/OBU transit

The mobile application enables the implementation of a paid transit via ELS/OBU monitoring.

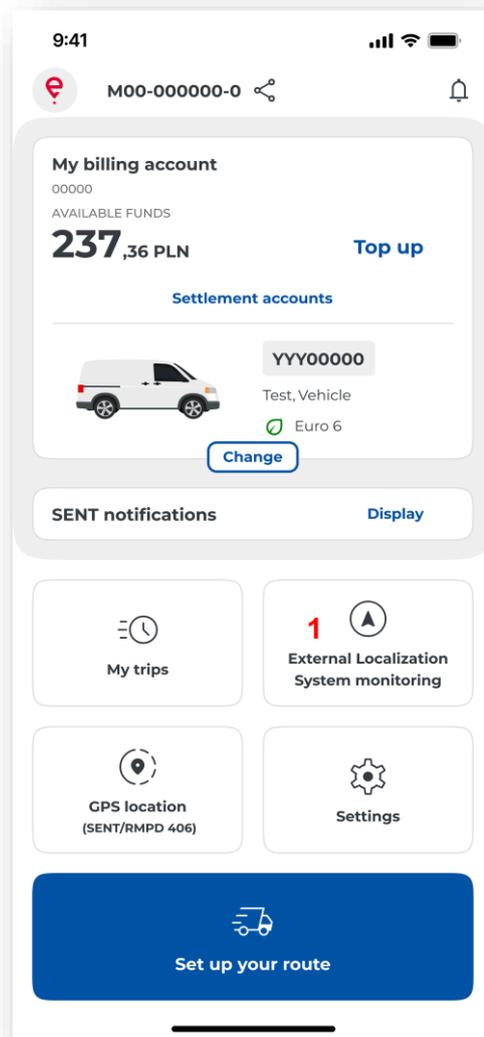


Figure 60 ELS/OBU monitoring selection screen

To start, select the ELS/OBU Monitoring button [1] on the main screen of the application.

Clicking opens a dedicated screen.

**Vehicles:**

The application will automatically check the available vehicles assigned to the application's business ID.

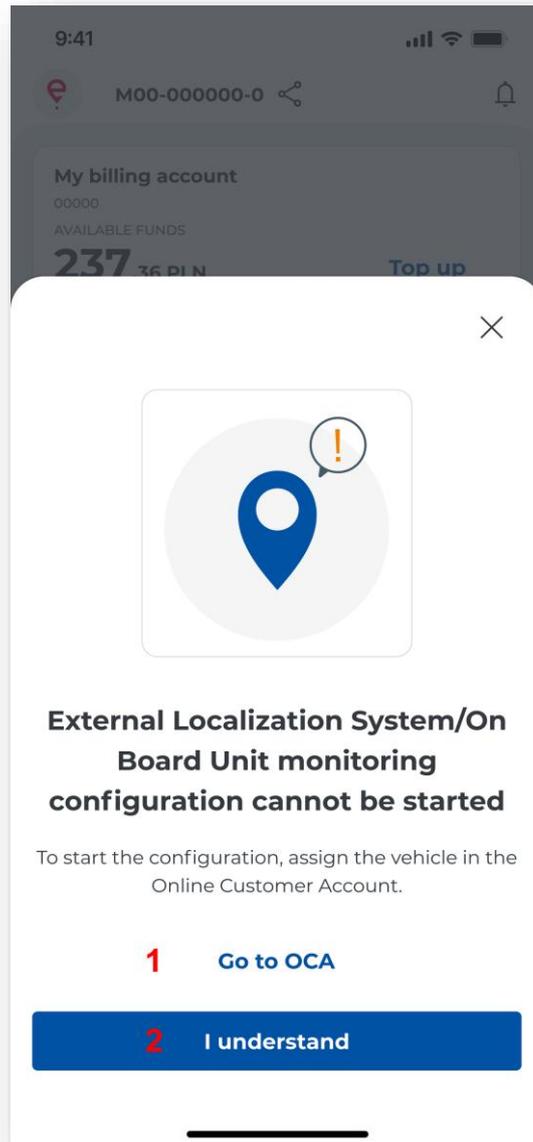


Figure 61 Message – ELS/OBU monitoring configuration cannot be started

- If no vehicles from ELS/OBU are assigned to the business ID, a message is presented on the screen: “ELS/OBU monitoring configuration cannot be started. Assign vehicle and start configuration”. Selecting the button: “Go to OCA” **[1]** brings up <https://mojekonto.etoll.gov.pl>.  
The “I understand” button **[2]** brings up the main screen of the application.
- If active vehicles from ELS/OBU are assigned to the business ID:

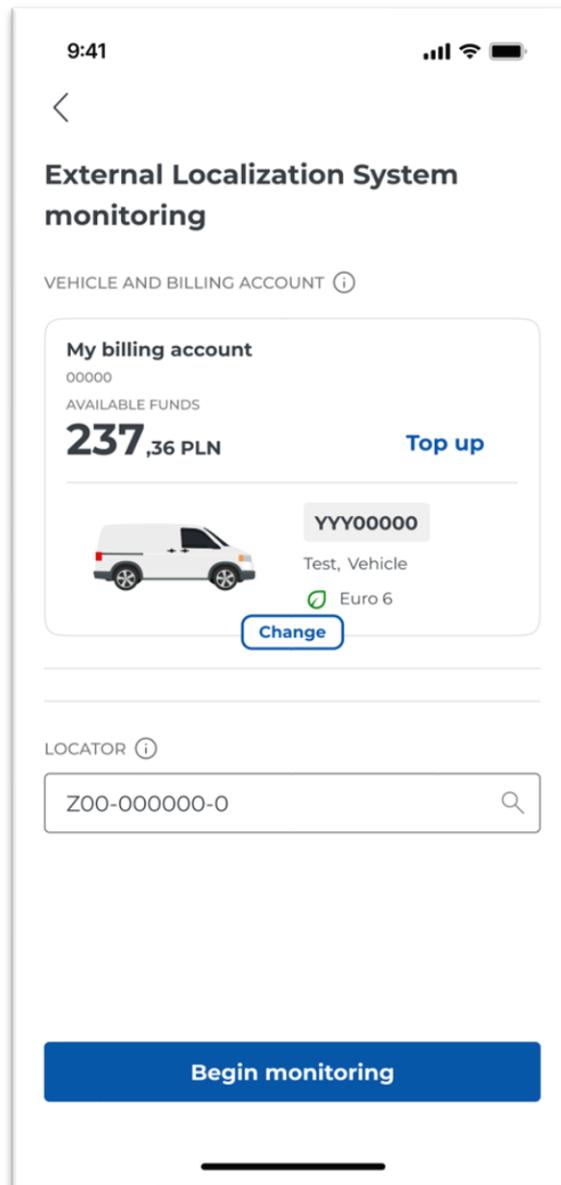


Figure 62

- If there is only 1 vehicle with ELS/OBU, the application will automatically select an available vehicle.

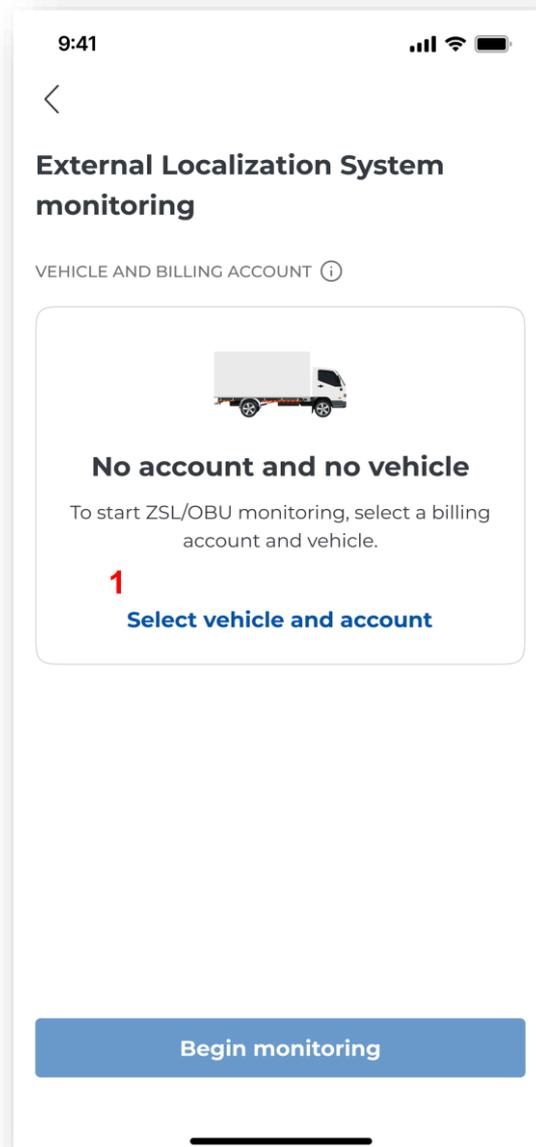


Figure 63 Monitoring ELS/OBU select vehicle and account

- If there is more than 1 vehicle with a ELS/OBU ID, but no active vehicle, the application displays the message "To start ELS/OBU monitoring, select the billing account and vehicle". Select the "Select vehicle and account" button [1].

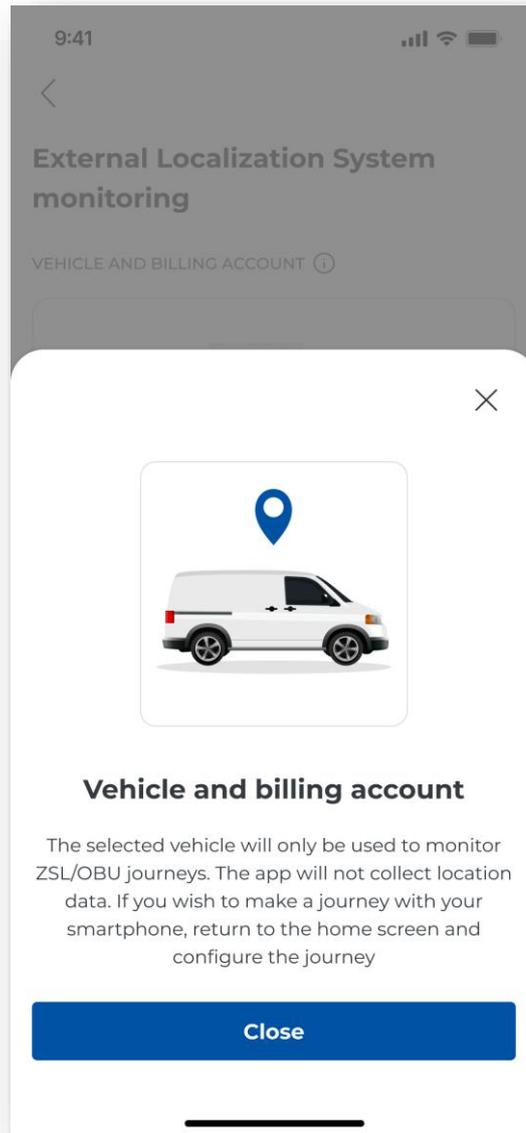


Figure 64

The application will then display an information message stating “The selected vehicle will only be used for monitoring ELS/OBU transits. The application will not collect location data. If you want to make a transit with your smartphone, return to the main screen and configure the transit.” The Close button [1] brings up the “Select billing account and vehicle” screen.

#### **Choice of billing account and vehicle**

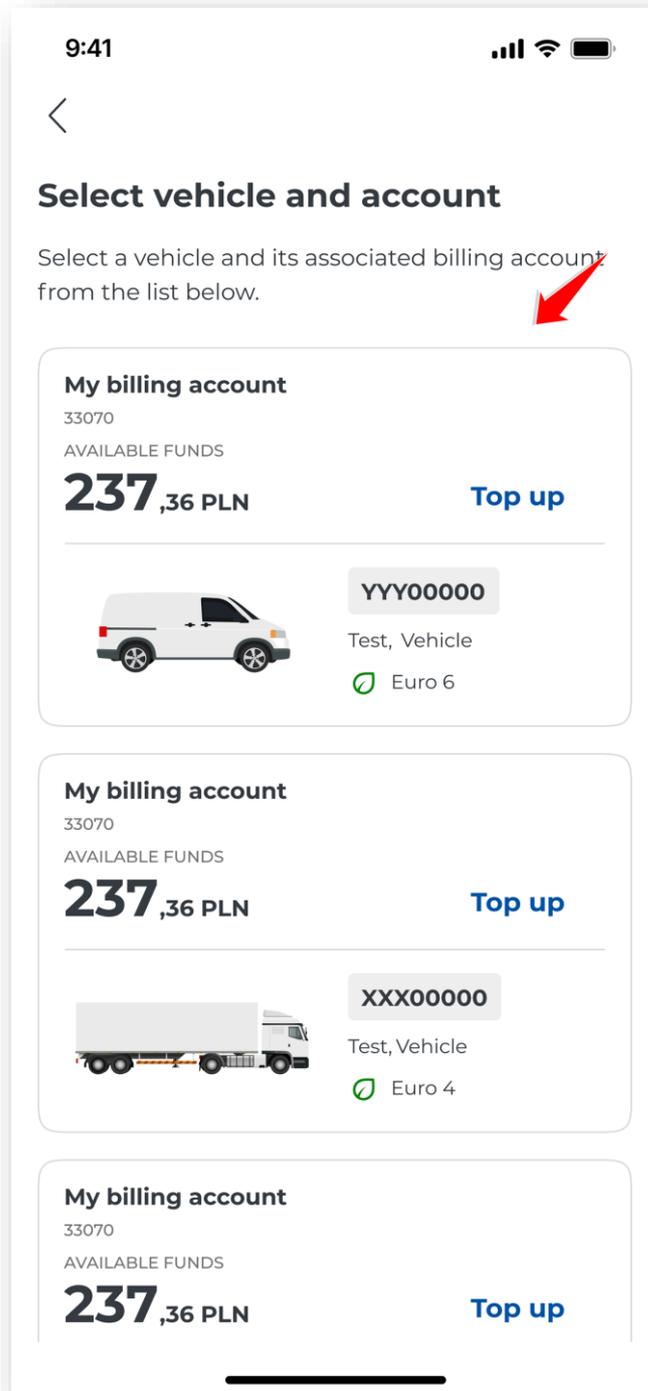


Figure 65

By clicking on the “Select vehicle” button, a vehicle selection screen will appear, analogous to that displayed during the configuration process.

The user can select a vehicle from the list of billing accounts by clicking on the item.

**ELS/OBU equipment**

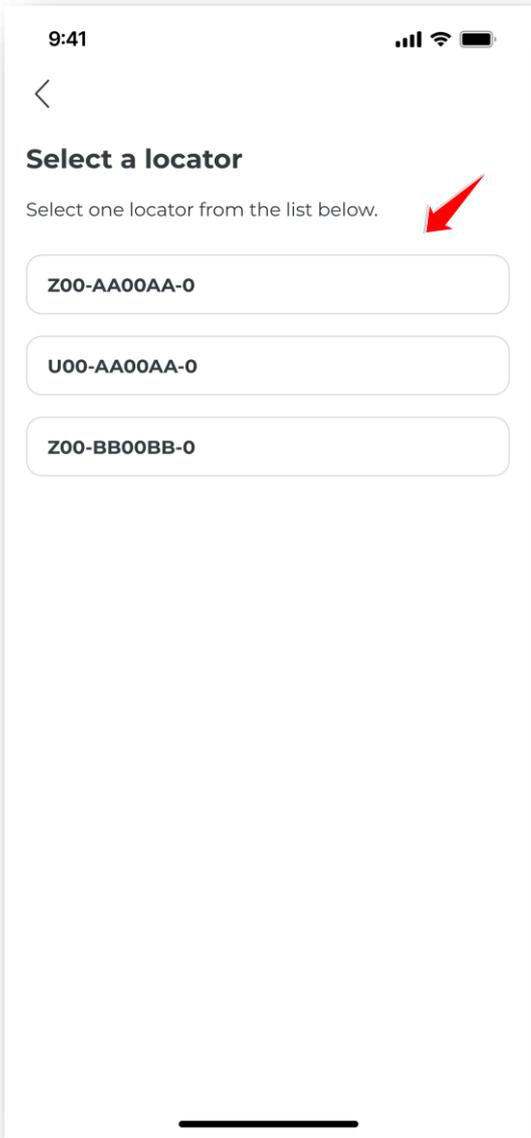


Figure 66

In the next step, the application will verify how many ELS/OBU devices are assigned to the previously selected vehicle. When there is more than one, the application will display an additional screen that allows the user to point to a specific device. The selected locator is presented on the configuration screen.

If the selected vehicle has one ELS/OBU device, the application automatically selects an available locator and presents it on the configuration screen.

**Weight category**

In the next step, the application will automatically verify the possibility of entering the weight exceeded information. The “I am making a transit with a trailer” section will only be displayed if the selected vehicle has this option. For vehicles that do not have this option, the section will not be displayed.

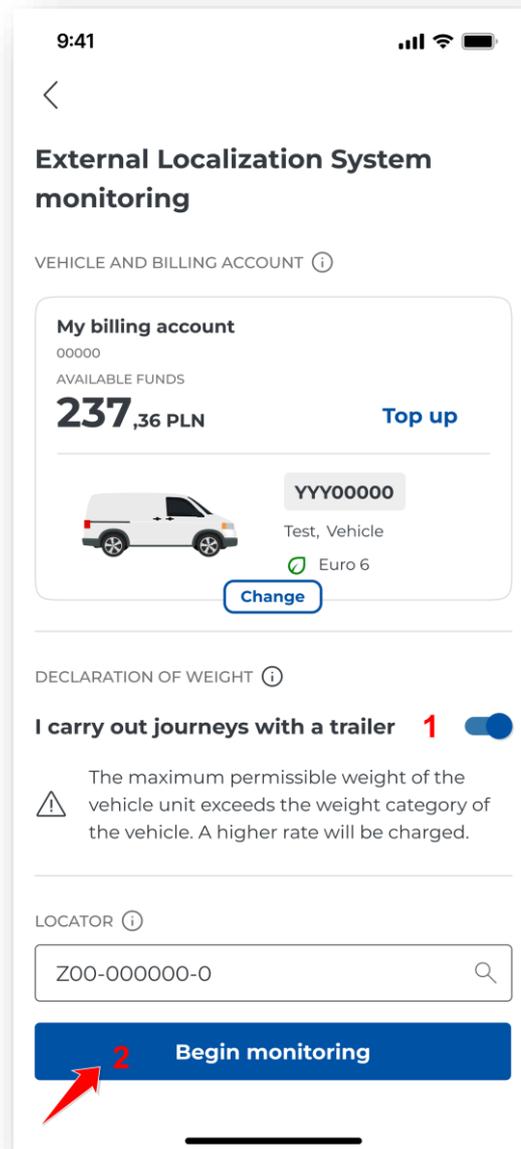


Figure 67 Start of ELS/OBU monitoring

If the indicated vehicle is allowed to exceed the weight, the “I am making a transit with a trailer” section will be displayed. To confirm, move the slider **[1]**.

The final step in the ELS/OBU activation process for the selected vehicle is to select the “Start monitoring” button **[2]**.

Selecting the button completes the transit configuration.

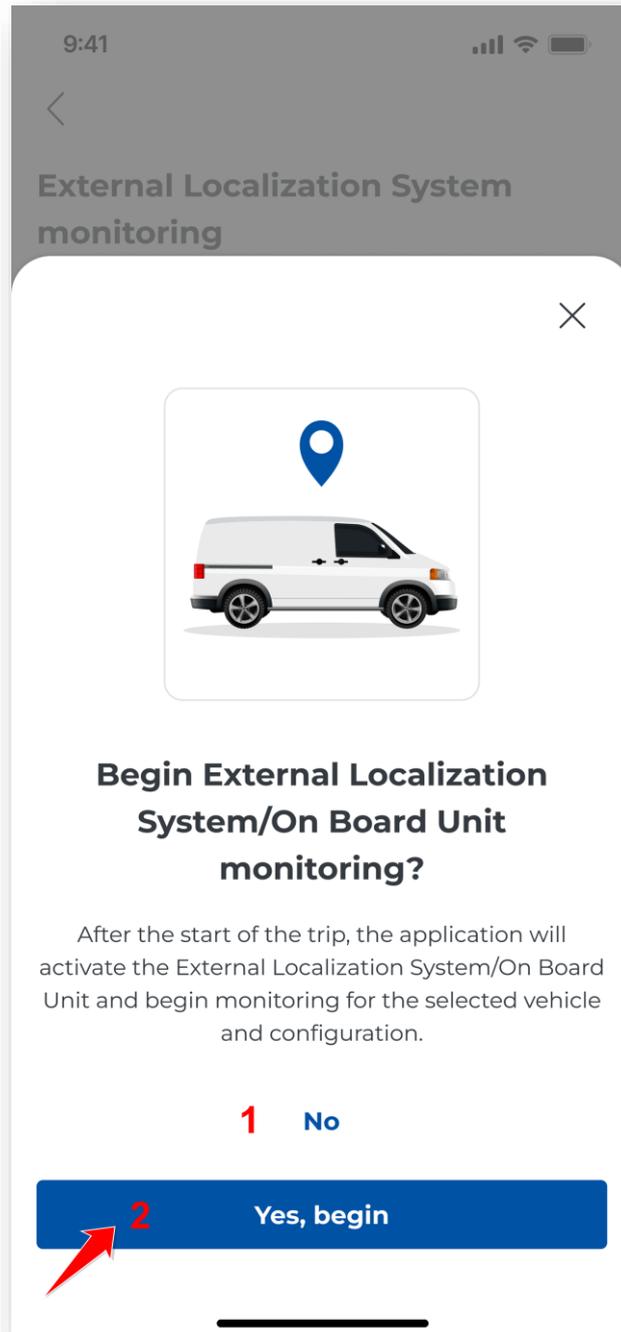


Figure 68 Start of ELS/OBU monitoring

Selecting this button displays a message that the monitoring configuration has been completed. If Cancel [1] is selected, the configuration will be cancelled and the changes will not be saved. To activate the device, select the "Start" button [2], this will send the configuration to the CRM.

The data of the selected vehicle, the associated billing account and the selected ELS/OBU identifier are saved in the ELS/OBU Monitoring configuration and presented on the screen.

From then on, the user from the ELS/OBU Monitoring screen can:

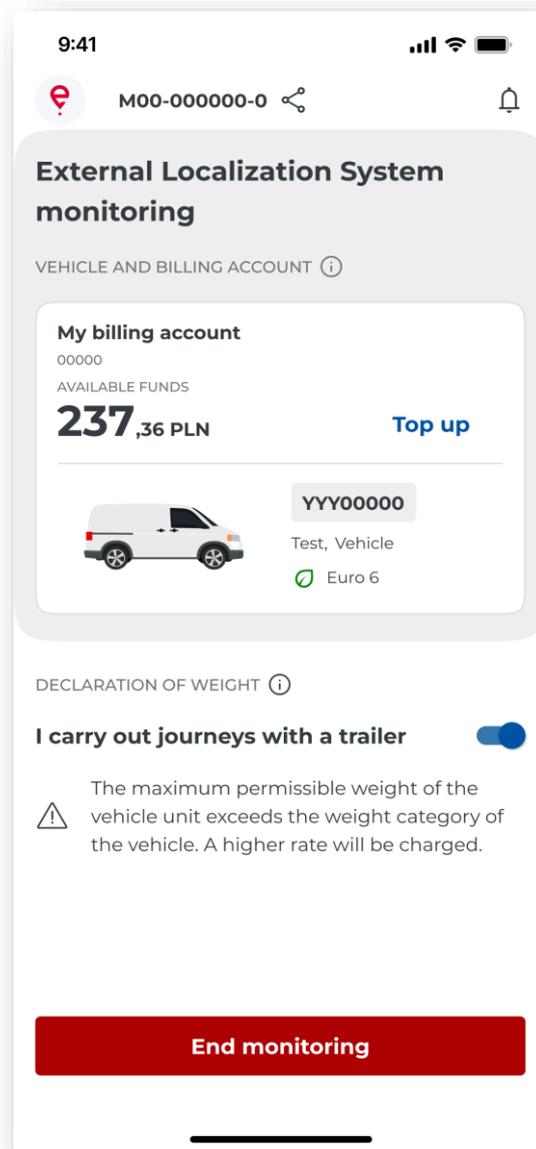


Figure 69 ELS/OBU active monitoring screen

Options are available on the ELS/OBU monitoring configuration screen:

**[1]** – “Top up” – display of the top-up screen with the possibility to top up the account – only for prepaid accounts

- for POSTPAID accounts it is displayed that this is a cyclical account

**[2]** – “Change” – selecting the button will display the list of vehicles and billing accounts, in order to change the vehicle and billing account

**[3]** – “I am making a transit with a trailer” – the user can change the weight category – the item is displayed only for vehicles for which the change of weight declaration is possible

**[4]** – End monitoring – selecting the button will end monitoring

When the user selects the Back button, the application displays the main screen of the application – ELS monitoring will not start.

A network connection and a correct date and time are required for the ELS/OBU paid transit.

### Offline mode

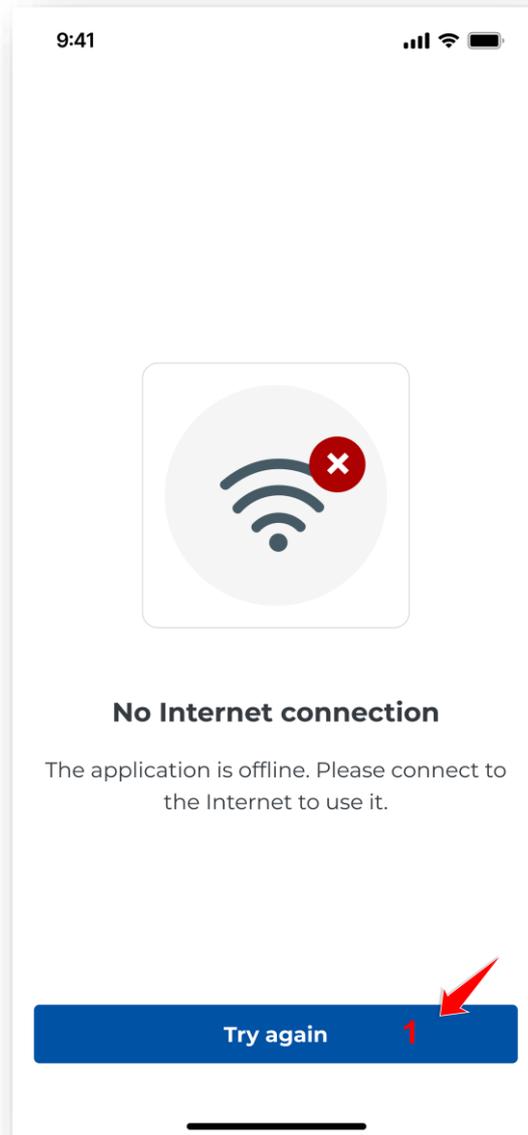


Figure 70 "No internet connection" screen

If the application is in offline mode, the message "No internet connection" and the "Try again" button **[1]** will be displayed. The ability to complete a ELS/OBU transit will be blocked until network access is restored.

## 21. GPS location (SENT/RMPD 406)

The user can verify the location of the SENT/RMPD 406 declaration.

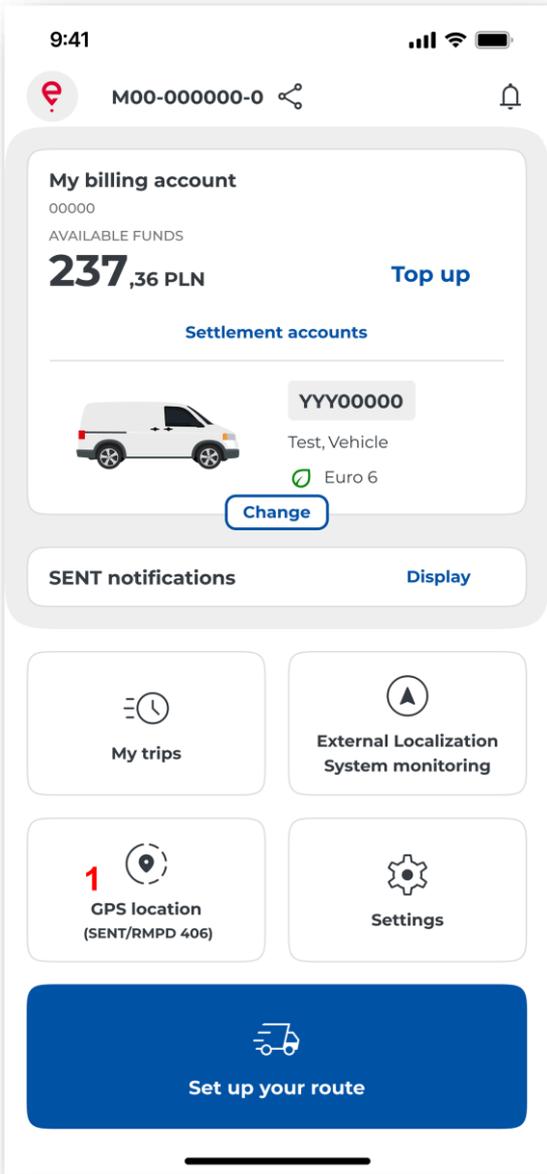


Figure 71 GPS location selection screen (SENT/RMPD 406)

To do this, select the “GPS Location (SENT406)” [1] button on the main screen.

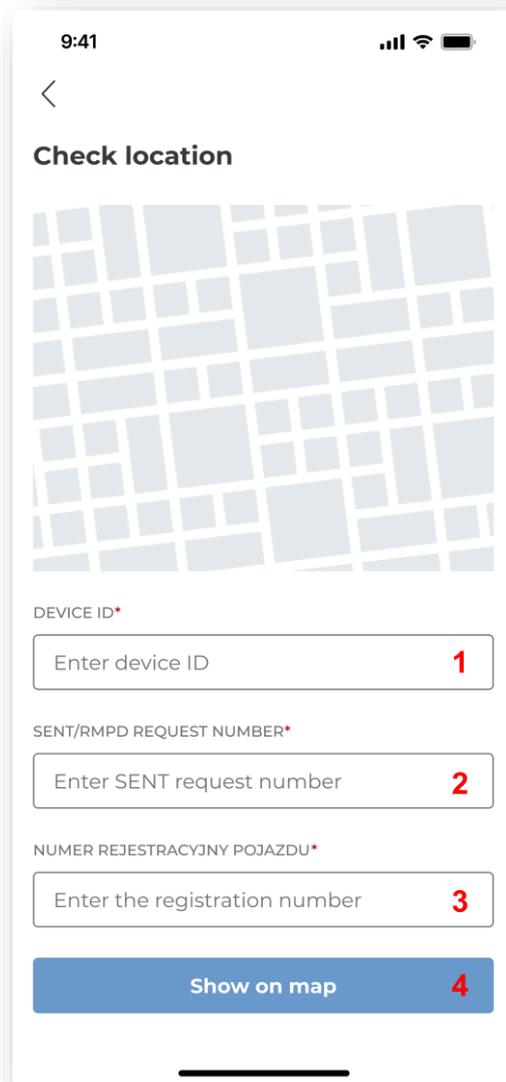


Figure 72 GPS location screen (SENT/RMPD 406)

The application presents a “Check location” screen with individual elements

**[1]** – Locator ID – the business ID of the locator assigned to the SENT consignment.

**[2]** – SENT number – SENT declaration number

**[3]** – Vehicle registration mark – registration mark of the vehicle with which SENT transport is carried out

**[4]** – “Search” – button activates after filling in the required data

**[5]** – Map

Fill in all parameters and select the “Search” button **[4]**. If the correct data is entered, the application will display the SENT location on a map.

If there is no Internet connection or if incorrect data has been entered, the application will display an error message.

## 22. Settings

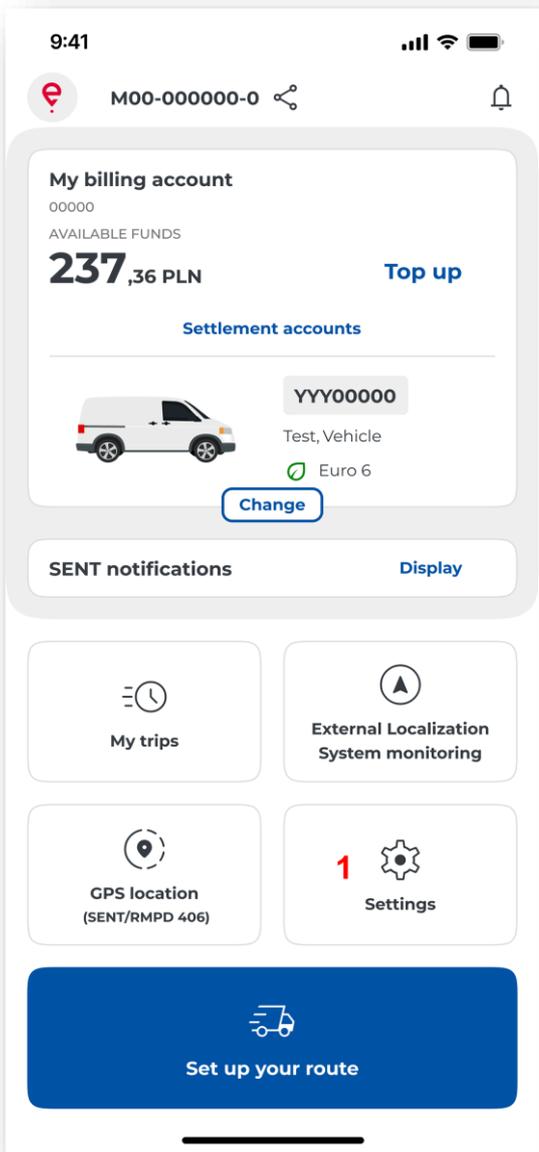


Figure 73 Settings selection screen

To change the settings, select the “Settings” button [1] on the main screen .

A screen will then appear displaying the following buttons:



## Settings

BUSINESS ID

**M00-000000-0** **1**

### GENERAL

- Interface language** **2** >  
Polski
- App theme** **3** >  
Touch to change
- Safety** **4** >  
Touch to change

### HELP AND SUPPORT **5**

- E-TOLL support** >  
Read additional information
- SENT support** >  
Read additional information

### LEGAL INFORMATION **6**

- Terms and conditions of the application** >  
Read the terms and conditions of the application
- Privacy policy** >  
Read the privacy policy
- Licences** >  
Read additional information
- Declaration of Accessibility** >  
Read the accessibility declaration

### ABOUT **7**

- Guidebook** >  
Quick access to the app
- About** >  
App version
- Rate the app** >  
Rate our app in the store

**8****Log out**

Figure 74 Settings screen

- [1] – Your business ID
- [2] – Application language – see [Changing the application language](#) for more information
- [3] – Application theme – for more information, see chapter [Application theme](#)
- [4] – Safety – for more information, see chapter [Safety](#)
- [5] – Assistance and support

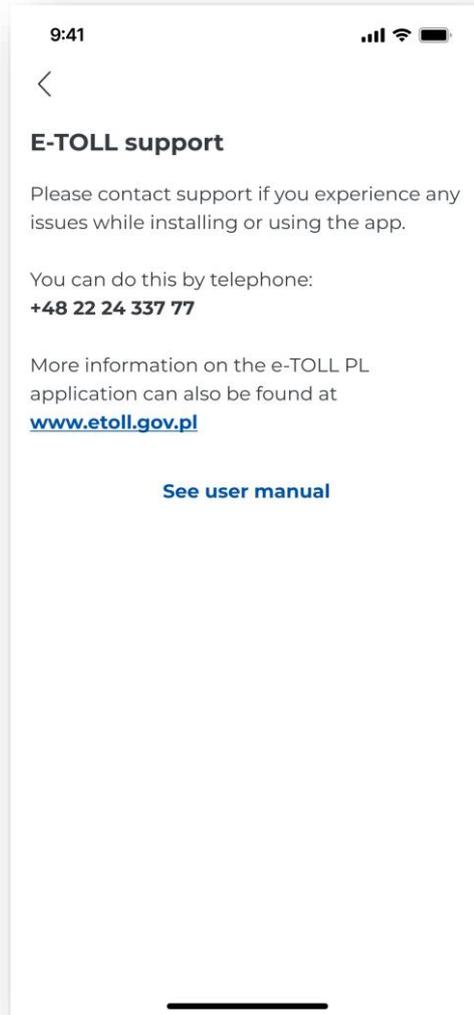
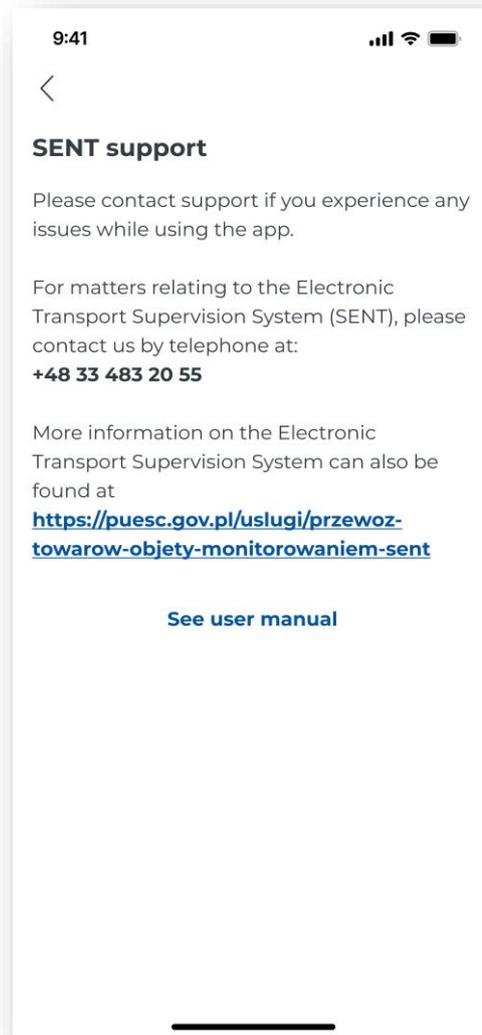


Figure 75 e-TOLL support screen



*Figure 76 SENT support screen*

**[6]** – Legal information – Clicking opens the link in the default browser. The content of the information is displayed in a language compatible with the language selected for the application. Below is a list of the legal information of the application:

- Terms and conditions of the application
- Privacy policy
- Licences
- Declaration of accessibility

**[7]** – About the application

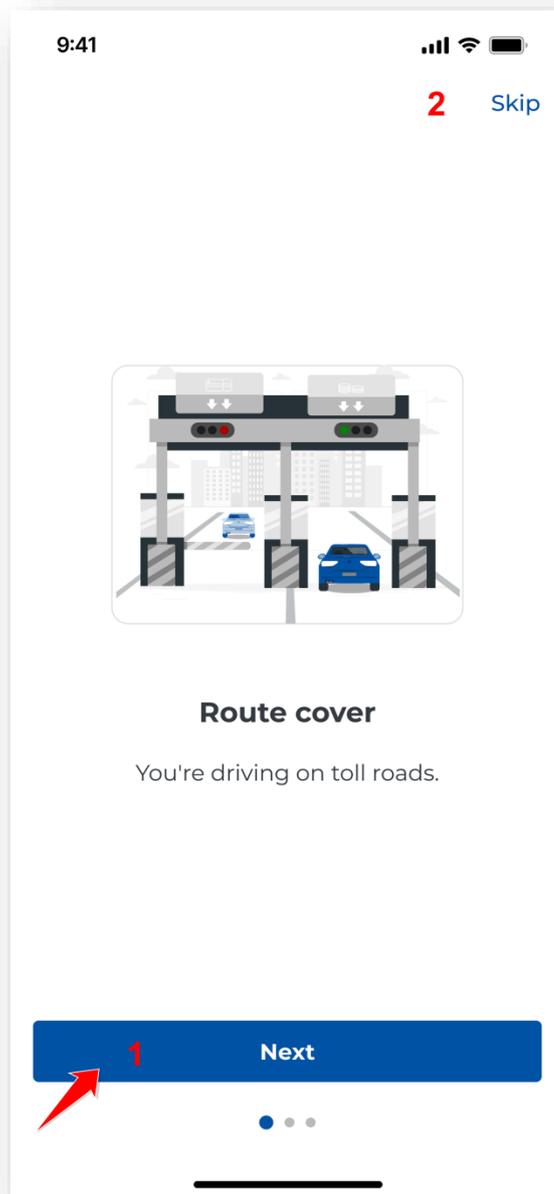


Figure 77 Tutorial screen

- Tutorial – selecting the button redirects the user to the Tutorial screen, which contains basic information on the functionality of the application.

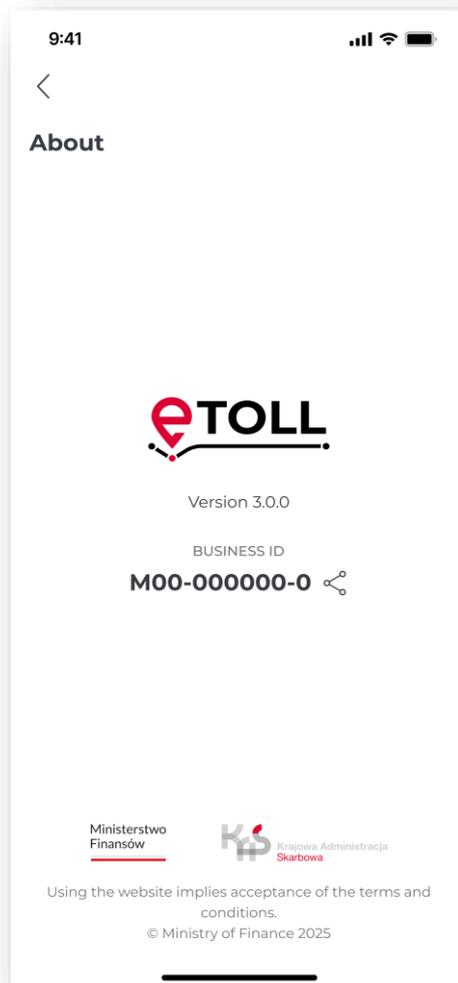


Figure 78 "About the application" screen

- About the application – selecting the button displays basic information about the application: application version and device ID
- Application rating – selecting the button redirects to the App Store or Play Store, where the user can rate the e-TOLL PL application.

**[8]** – Logout – button is available if the user has application security set up

In addition, the Android version of the application displays the "Floating Icon" functionality (for more information, see [Floating Icon - Android](#)).

## 22.1. Changing the application language

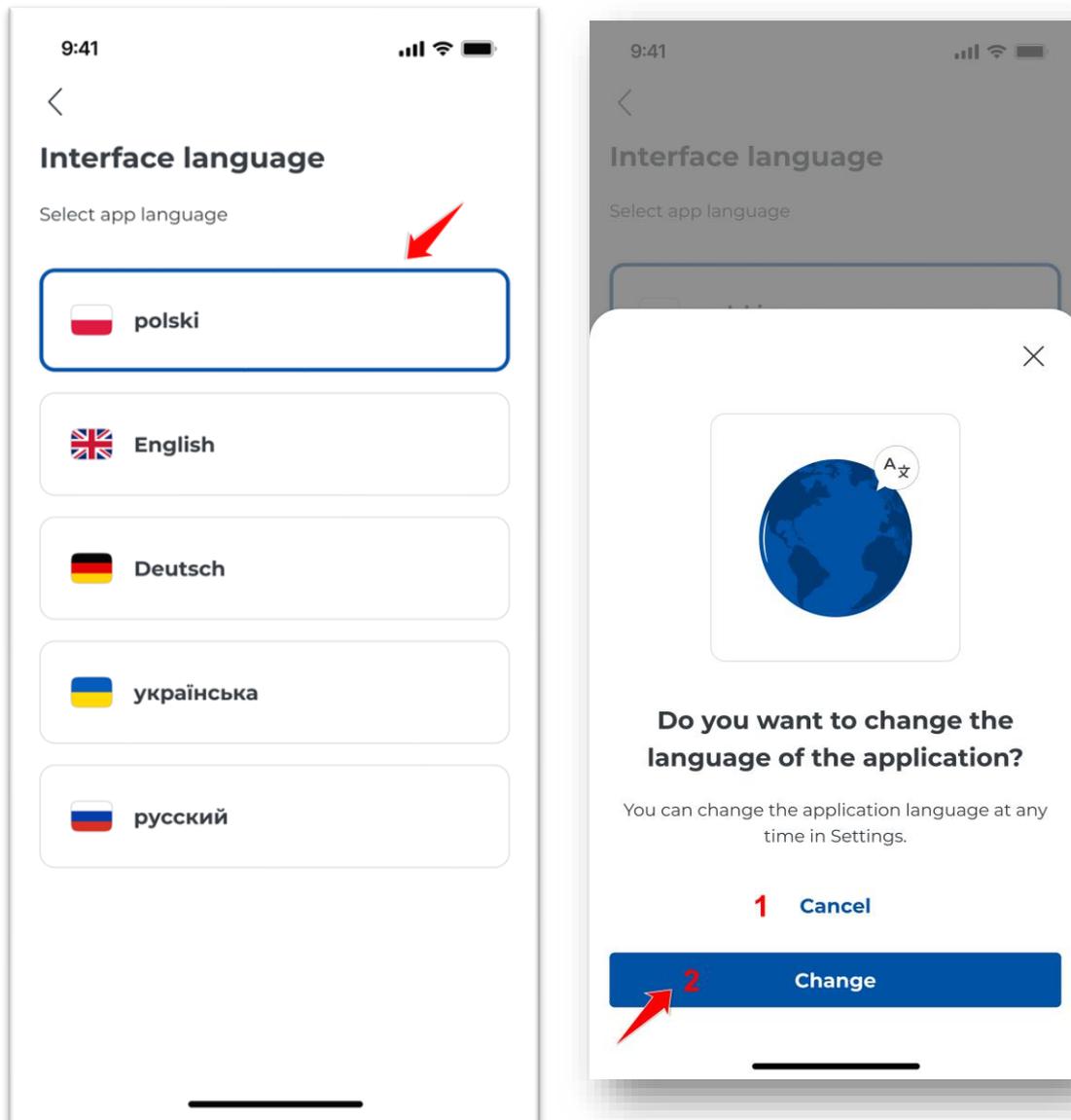


Figure 79 “Changing the application language” screen

To change the language of the application, the user should select the “Settings” button and go to the “Application language” section. In the list of available languages (Polish, English, German, Ukrainian, Russian), choose the appropriate language.

The application will then display the message “Do you want to change the application language?”. To confirm the language change, select the “Change” button [2].

During installation, the application defaults to a language compatible with the system language of the application. If the language of the device is not in the list of supported languages, the application will be installed in English. The application language can be changed as many times as required.

## 22.2. App theme

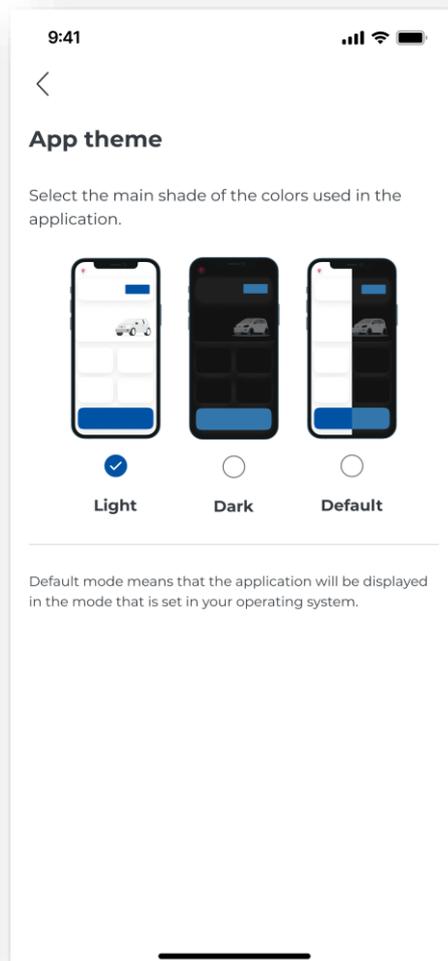


Figure 80 Change application theme screen

To change the colour mode of the application, click the “Application theme” button on the Settings screen.

Then select one of the options on the configuration screen.

The available modes are:

- System – the application adapts the colour scheme to the system settings
- Dark mode – the application is displayed in dark colours
- Bright mode – the application is displayed in bright colours

## **22.3. Security**

### **22.3.1. Biometric login**

The ability to unlock applications using biometric security is available, if the device has this functionality. When the user has selected both forms of security, i.e. biometric login and PIN code, the application initially verifies the biometric login. If logging in using this method fails, a PIN must be entered.

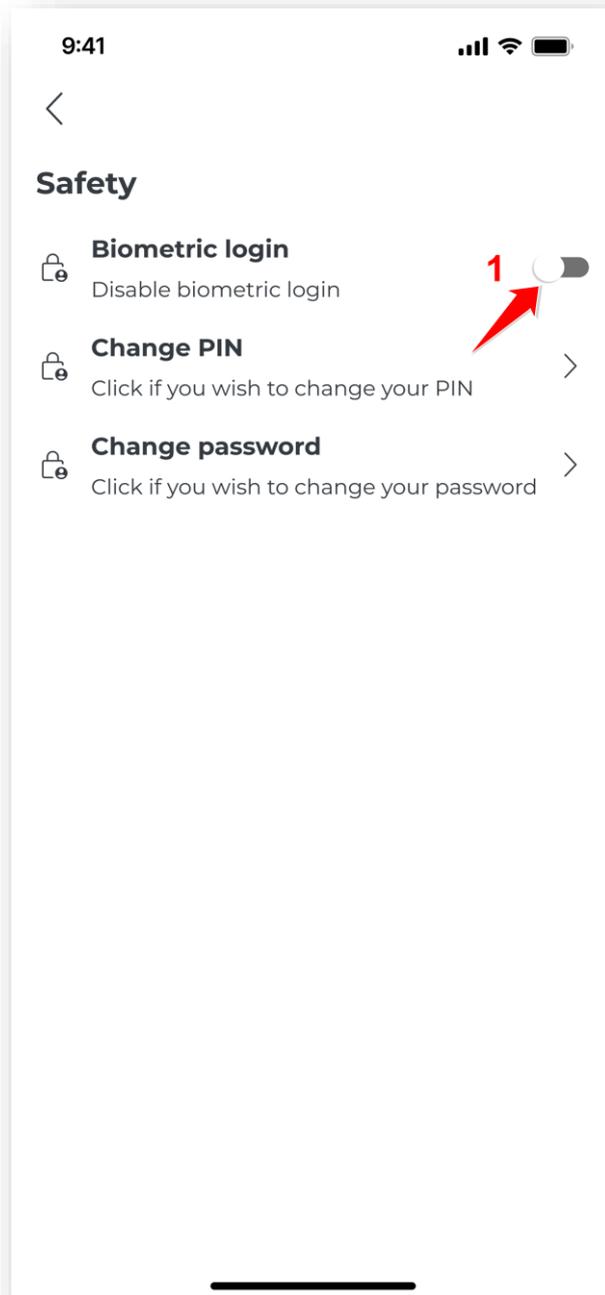


Figure 81 Security screen

Biometric security can be set on the Security screen. To do this, move the slider next to “Enable biometric login” **[1]** and follow the system messages.

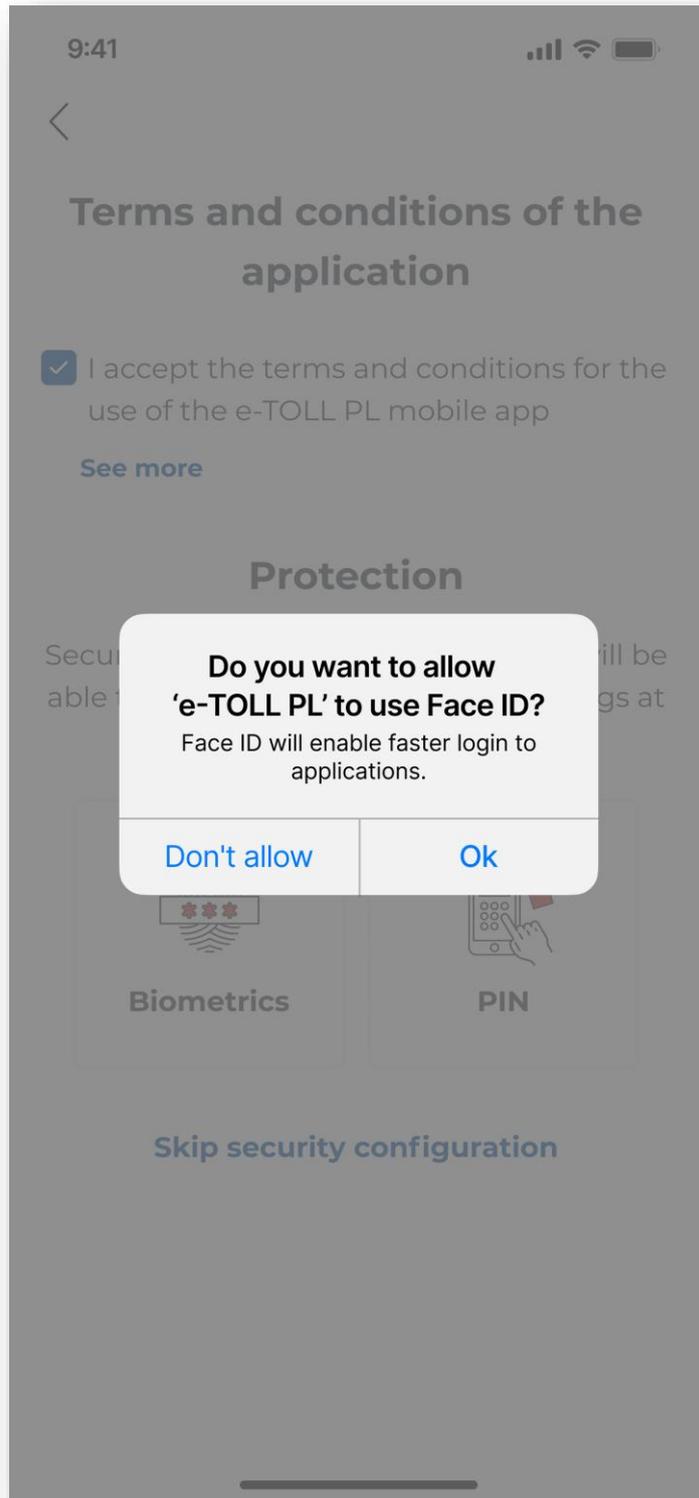


Figure 82

Then, at the message “Do you wish to allow e-TOLL PL to use Face ID?”, select “OK” [1].

The way to disable/enable biometric security can vary between manufacturers and devices.

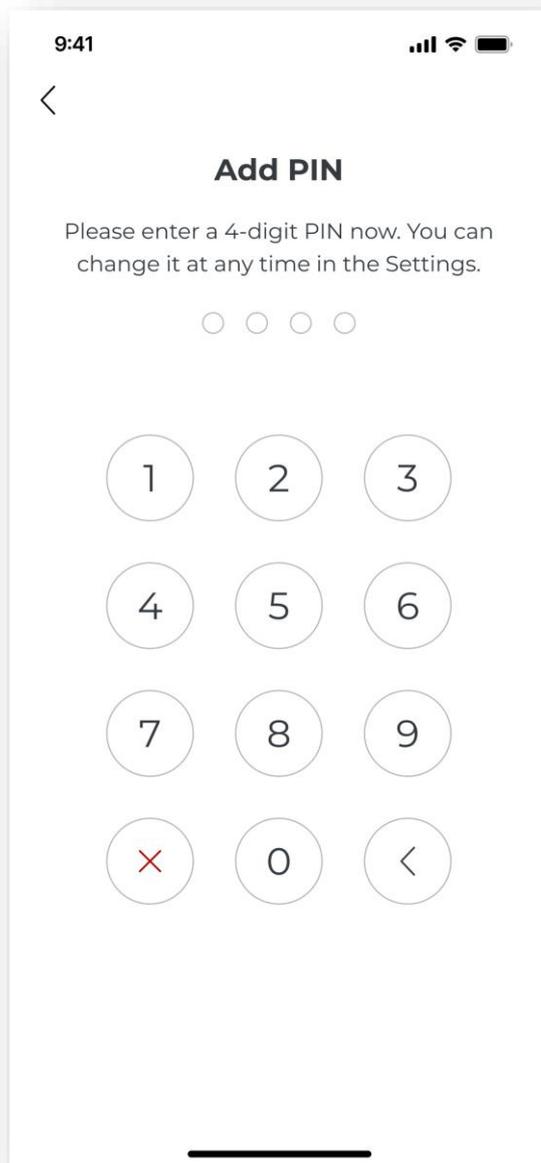


Figure 83

Enter the chosen four-digit PIN and repeat the PIN on the next screen.

If the code entered in these fields differs, a "PIN invalid" error will be displayed. To set the PIN again, select the "Enter PIN again" button and then enter the correct code in both fields.

The way to disable/enable biometric security can vary between manufacturers and devices.

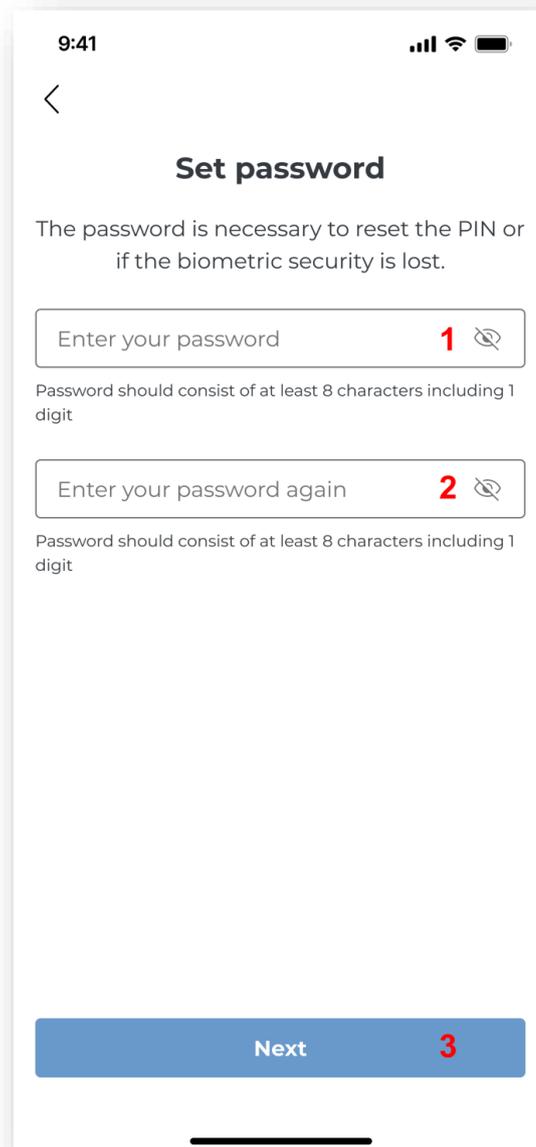


Figure 84

After entering the PIN twice, the application will display a password setting screen. The password must be entered in two places: “Enter password” **[1]** and “Repeat password” **[2]** and select the “Next” button **[3]**.

The password will enable the PIN to be reset should the need arise in the future. It should consist of at least eight characters, including one digit. When a password is entered that does not comply with the requirements, an error is displayed.

In the next step, confirm the password by re-entering it. If it differs from the originally entered password, an “Incorrect password” error will be displayed. When you select the “Enter password again” button, you will be able to enter the correct password.

## 22.3.2. Setting the PIN code

In order to protect the application from unauthorised access, it is recommended to set a 4-digit PIN code. To do this, select “Security” from the Settings screen.

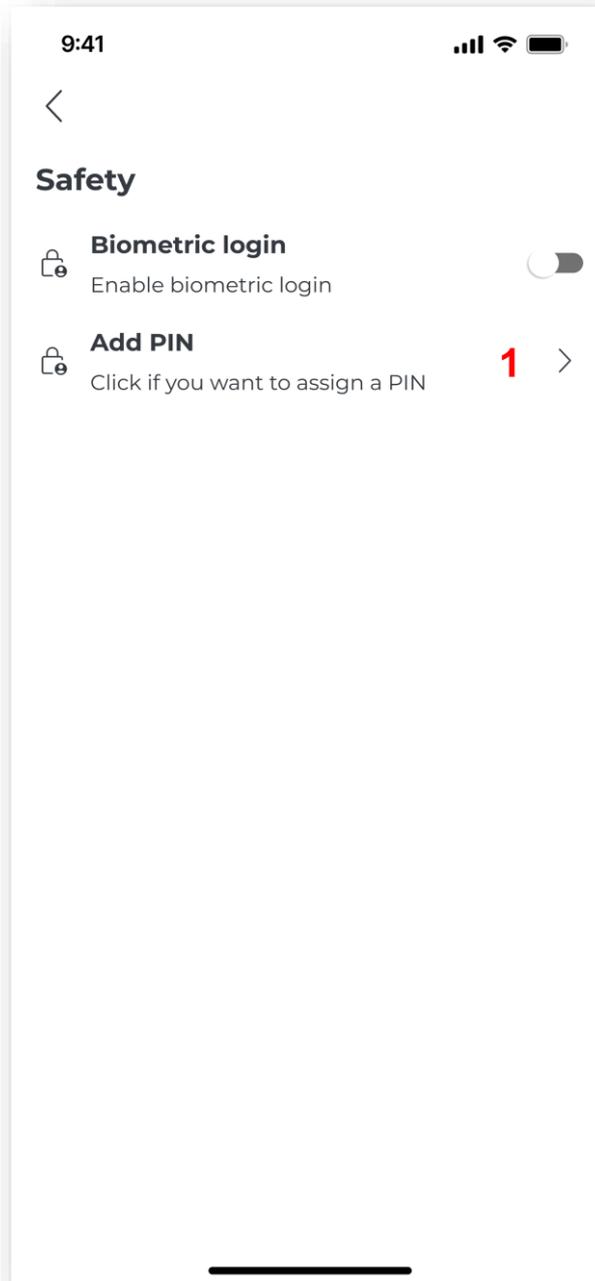


Figure 85

If a PIN has not previously been set, select “Assign PIN” on the screen [1]. Then enter the 4-digit PIN and repeat the PIN on the next screen.

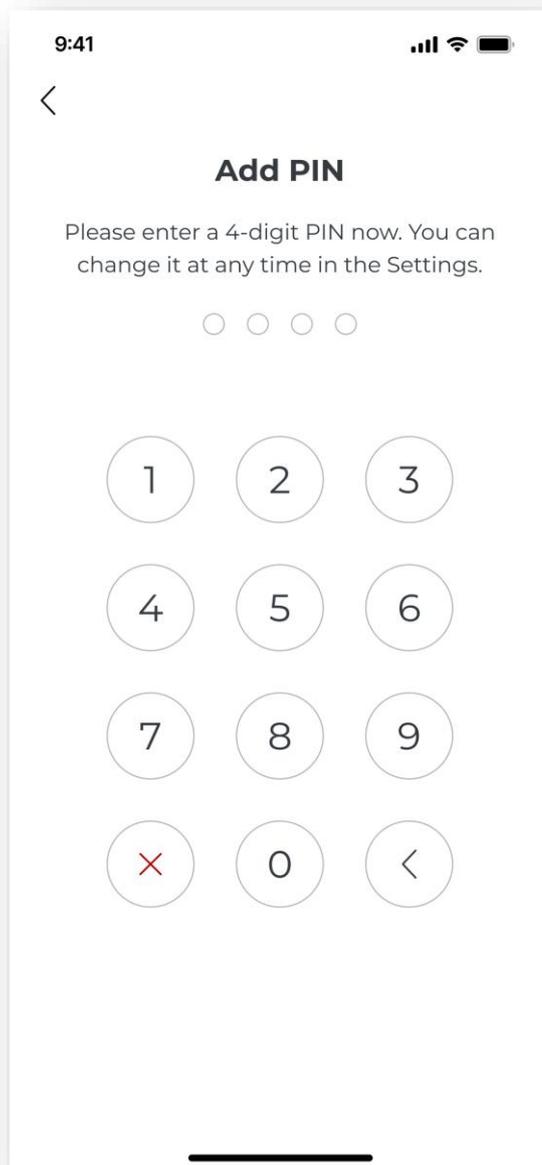


Figure 86

If the code entered in these fields differs, a "PIN invalid" error will be displayed. To set the PIN again, select the "Enter PIN again" button and then enter the correct code in both fields.

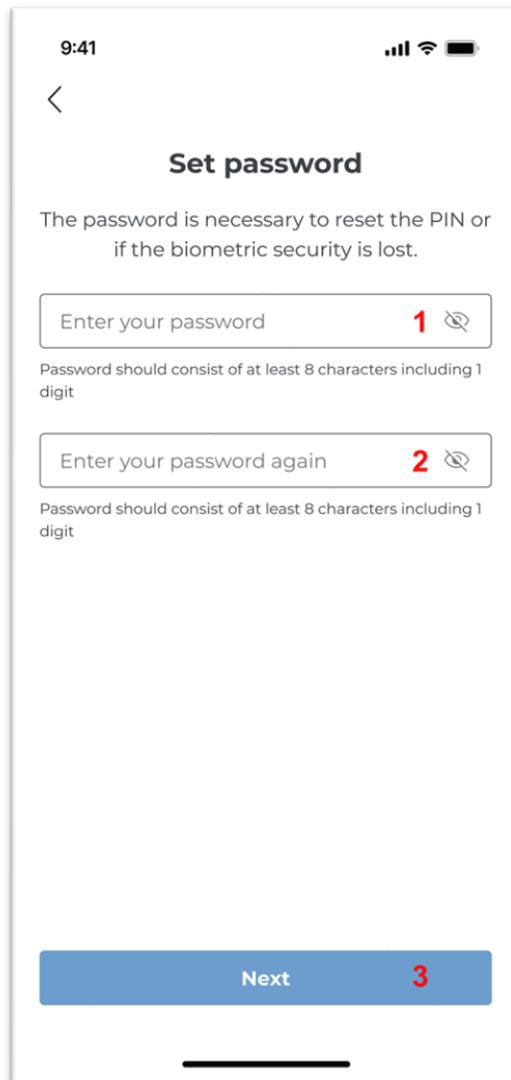


Figure 87

The application will then display a password setting screen. The password must be entered in the two spaces “Enter password” [1] and “Repeat password” [2] and select the “Next” button [3]. The password will enable the PIN to be reset should the need arise in the future. It should consist of at least eight characters, including one digit. If a non-compliant password is entered, an error will be displayed. In the next step, confirm the password by re-entering it. If it differs from the originally entered password, an “Incorrect password” error will be displayed. When you select the “Enter password again” button, you will be able to enter the correct password.

### **22.3.3. Unlocking application with biometric login**

If biometric security has been set for the application, then login using biometric data will occur when the application is launched. Follow the system messages displayed on the screen. This option is not available when biometric security has not been configured.

### **22.3.4. Unlocking application protected with a PIN code**

The system asks you to enter your PIN every time the application is launched if a PIN lock has been set. When the PIN is entered incorrectly three times, access to the application will be blocked for 3 minutes.

## 22.3.5. PIN code reset

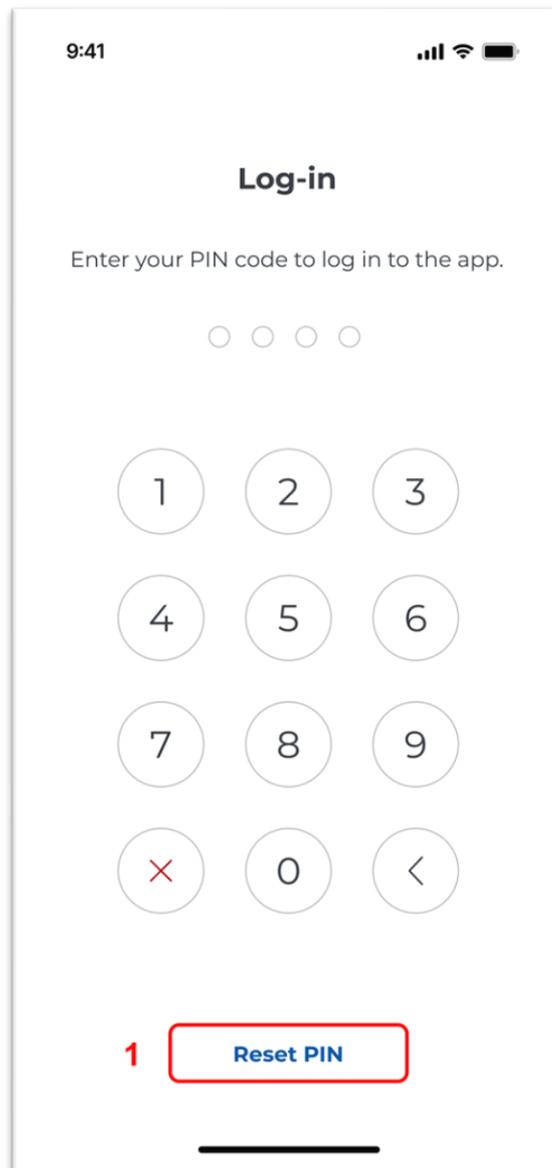


Figure 88

In the event that the user forgets the PIN, it can be reset by selecting “Reset PIN” [1].

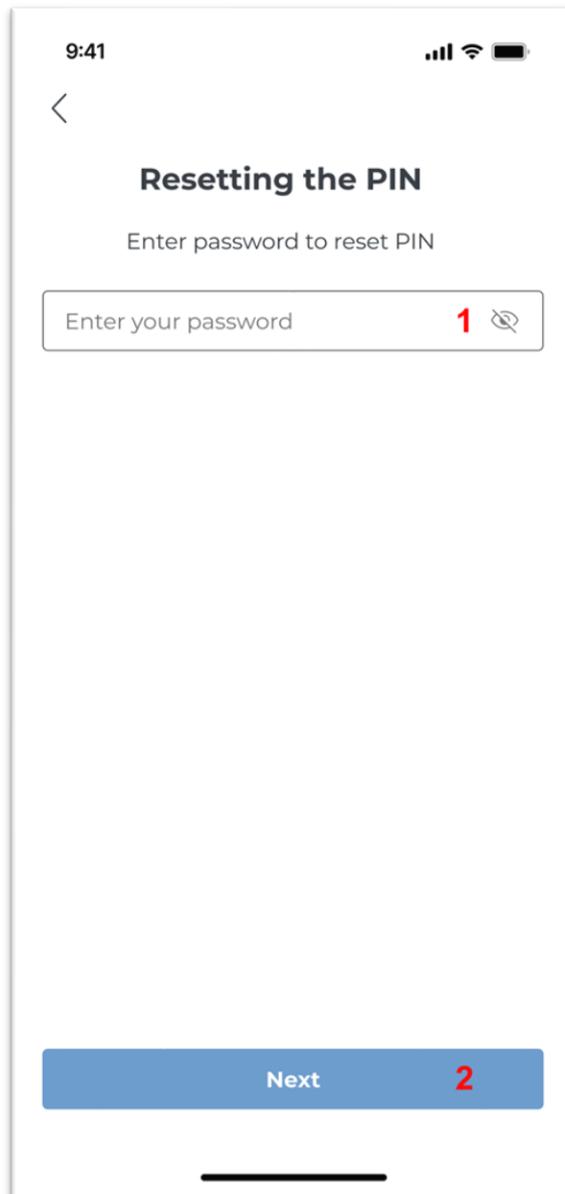


Figure 89 PIN reset screen

The password [1] must then be entered and the “Next” button selected [2]. In the first instance, a PIN recovery password is required. Entering a valid password redirects to the process of setting a new PIN and password (for more information, see chapter: [Setting the PIN code](#)). After three failed attempts to enter the correct password, access will be blocked for 3 minutes.

### 22.3.6. Security deactivation

PIN protection can be deactivated.

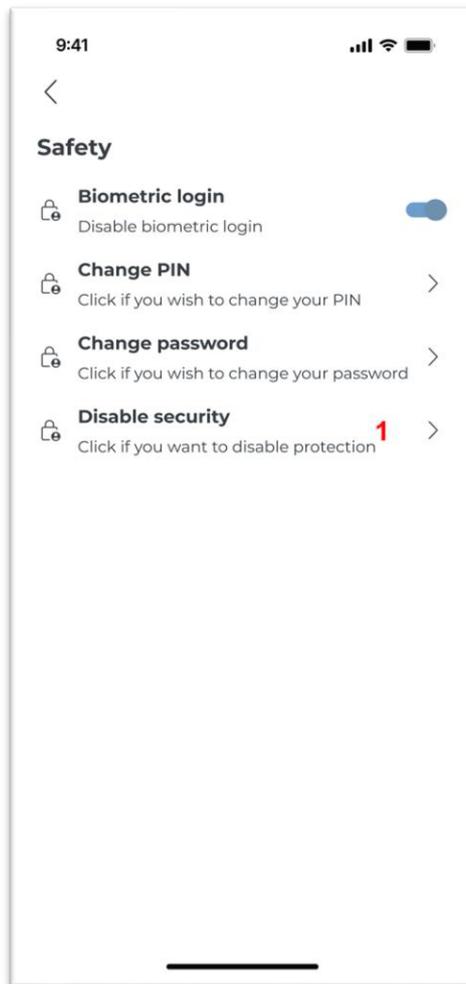


Figure 90

If a PIN has been set, it is possible to disable it on the Security screen by clicking on the “Disable Security” button [1].

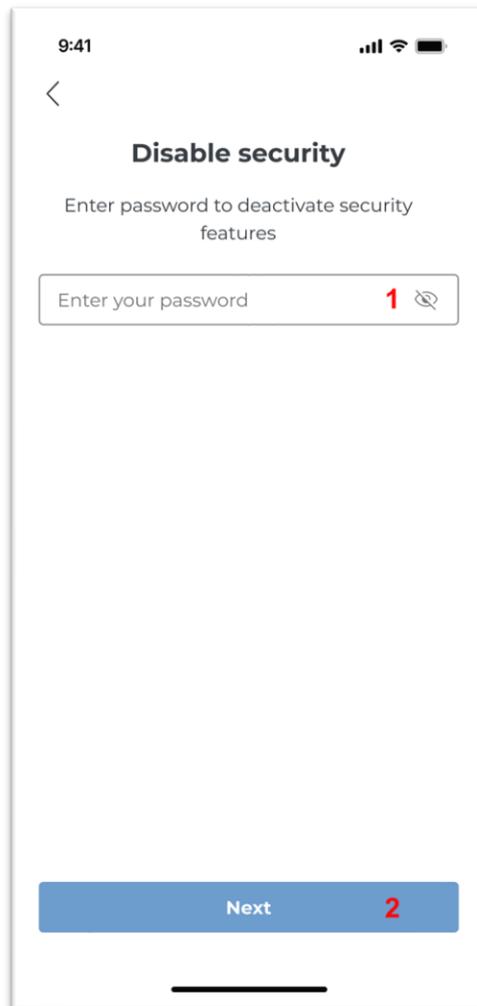


Figure 91 Security deactivation screen

To deactivate security, enter the “Password” [1] used when setting up application security and confirm it with the “Next” button [2].

Enabling the PIN ensures that no unauthorised person can access application management on the user's device. The application will then require you to enter your PIN every time you launch it.

## 22.4. Floating icon – Android

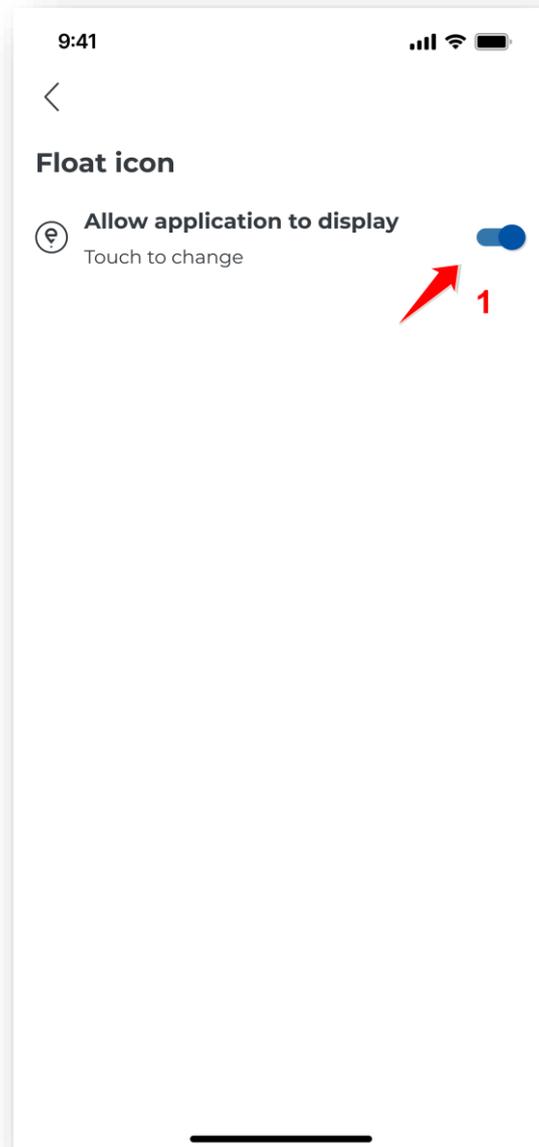


Figure 92 Screen for activating the floating icon

The floating icon feature is only available in apps on Android devices. To activate it, move the slider in the section “Allow application to display” **[1]**.

In order for the floating icon to be displayed correctly, the option “Display on top” must be selected in the device settings. When properly enabled, the floating icon will appear on the screen when the application is minimised during an ongoing transit.

## 23. Notifications

The e-TOLL mobile application has been designed to inform the user of any situation that may affect the correct functioning of the system. Notifications and messages may appear on the screen when using the app.

- Critical notifications signal situations that prevent further use of the application. When such a notification is displayed, the application is automatically blocked and the transmission of transit location data is stopped.  
Examples of notifications: need to manually update the app, no GPS network, no network connection or insufficient app charge. To restore full functionality of the application, it is necessary to remove the cause.
- Alert notifications inform of the need to take certain actions by a certain date. Failure to respond to these types of messages can result in the notification becoming a critical notification and consequently blocking the application. Example notification: performing an application update. To avoid such a situation, it is advisable to check the notifications regularly and carry out the recommended actions in a timely manner.
- Informative notifications provide information about new application functionalities or available updates that do not require a user response. Example notification: new application version.

### 23.1. Managing notifications

The application provides the essential information regarding system operation in real time. It also provides the ability to view notification history. Via the icon  , located in the top right corner of the main screen or the active transit screen, you can access a list of all messages received.

When a specific notification is selected from the list, all relevant information for that message is displayed.

The system allows the deletion of both individual notifications and the entire message history. Select the notification to be deleted and then confirm the selection. By choosing Select marked, checkboxes will appear next to each notification – select the ones you want to delete.

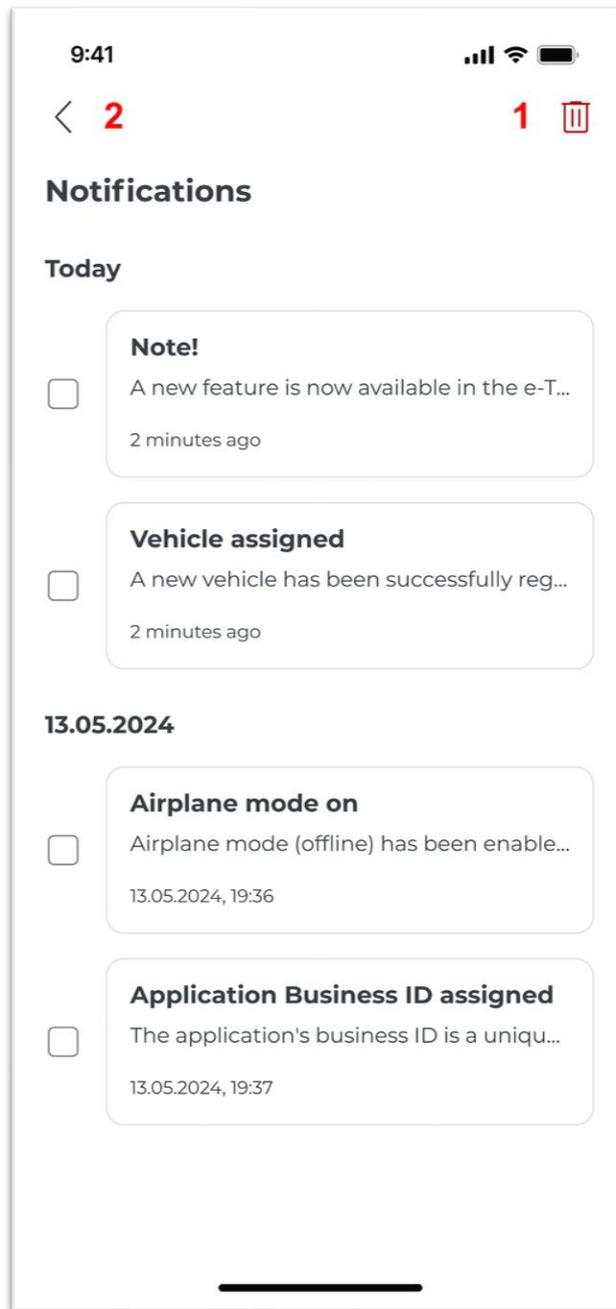


Figure 94

Deletion of the selected notifications will take place when the user selects the button with the bin

icon  [1]. To cancel the selection of notifications to be deleted, select the arrow icon  [2].

## 24. Terms and conditions update

To use the application user must accept the terms and conditions.

If a change to the terms and conditions is made, the user must accept it in order to continue using the application. Information on the availability of a new version of the terms and conditions is displayed as soon as the application is launched. The user receives a message with information regarding introduced changes. The user also has the opportunity to read the full content of the updated terms and conditions by selecting the “Terms and conditions” **[1]** button. To continue using the application, it is necessary to agree to the new terms and conditions by clicking on the “Accept” button **[2]**. The main screen of the application is then displayed.

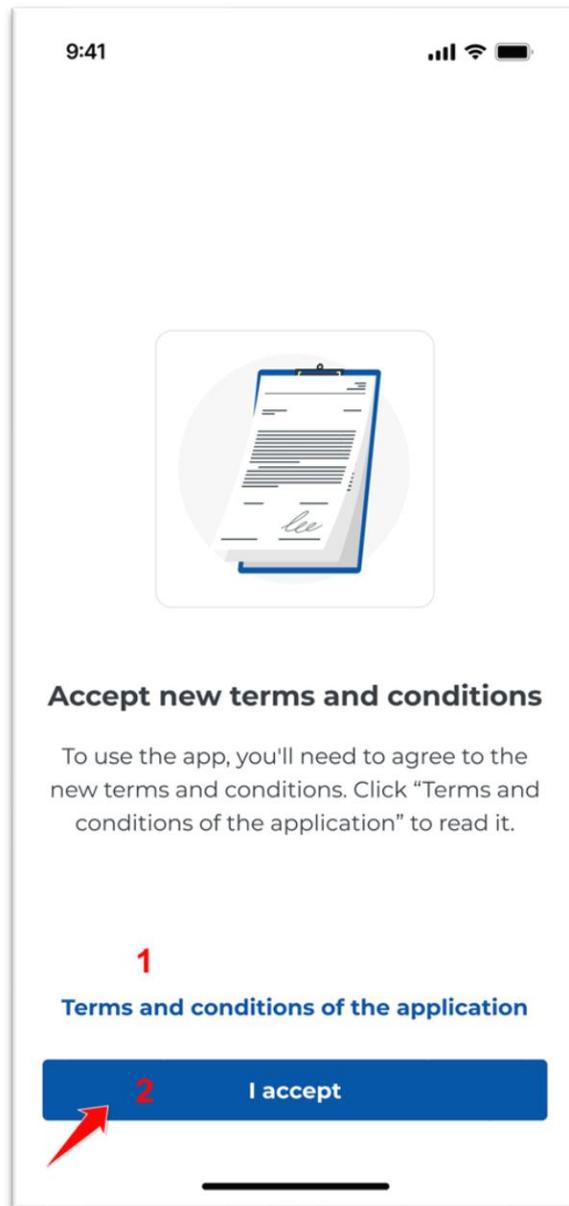


Figure 93 "Accept new terms and conditions" message

The user will be able to read the full terms and conditions by selecting Terms and conditions [1]. A website with the full content of the new document will be presented. After selecting the "Accept the terms and conditions" button [2] the application will be unlocked and the main screen of the application will be displayed.

## 25. Application version update

The e-TOLL PL mobile application, in order to ensure the highest quality of service, is constantly evolving and may therefore require updates from time to time.

The update can be carried out:

- Automatically if the user has set up automatic updating on the mobile device
- Manually, if the mobile device is not set to auto-update or a vulnerability has been identified

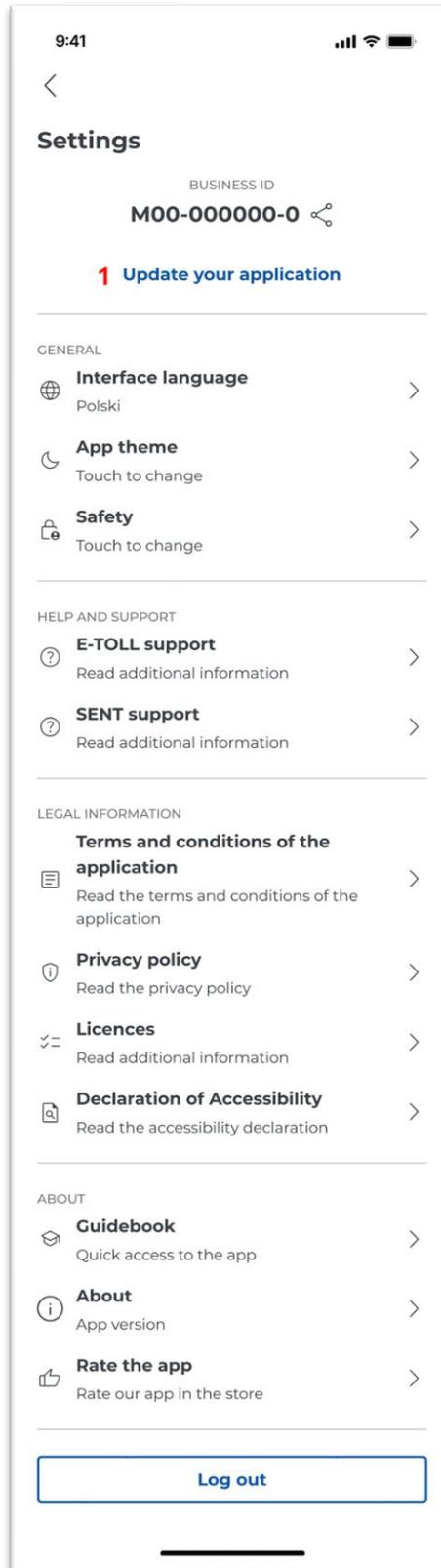


Figure 96

An updated application will be available for download directly from the displayed message or by selecting the “Download updated application” button [1] in the Settings section.

In both cases, performing an update replaces the existing version of the application with a newer one. During the update, the business number will be retained and therefore no update of this number in the OCA is required.

If the application was deleted before the update, its business ID is also lost, which must be registered in the OCA. The exception to this is if the user independently deleted the application before the update was carried out. In this case, a new business number will be generated and the user will have to register it on OCA.

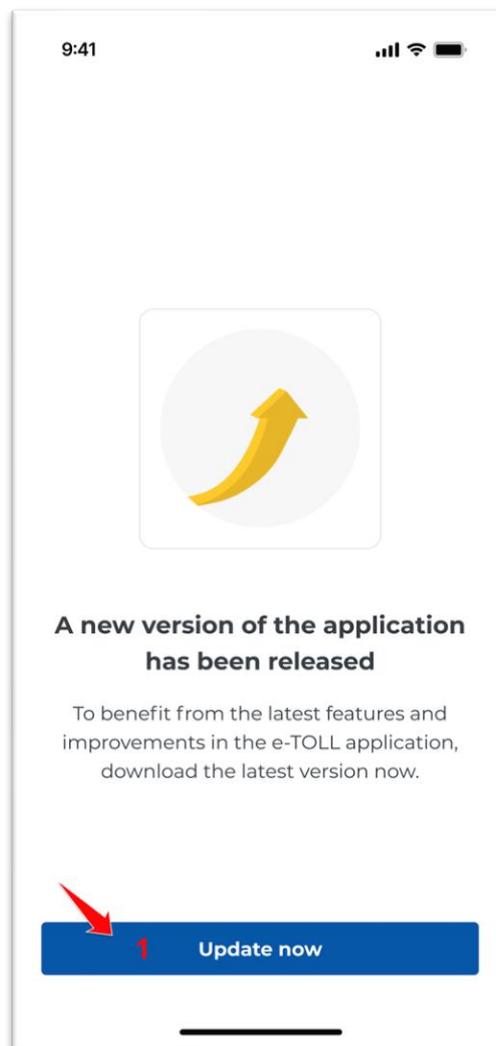


Figure 97

When there is a new update version that is required to be installed, a message will be displayed and the application will be blocked until the application is manually updated. To do this, select the

Update Now button [1]. The message is not presented during an active transit – it will only appear when the transit is completed.

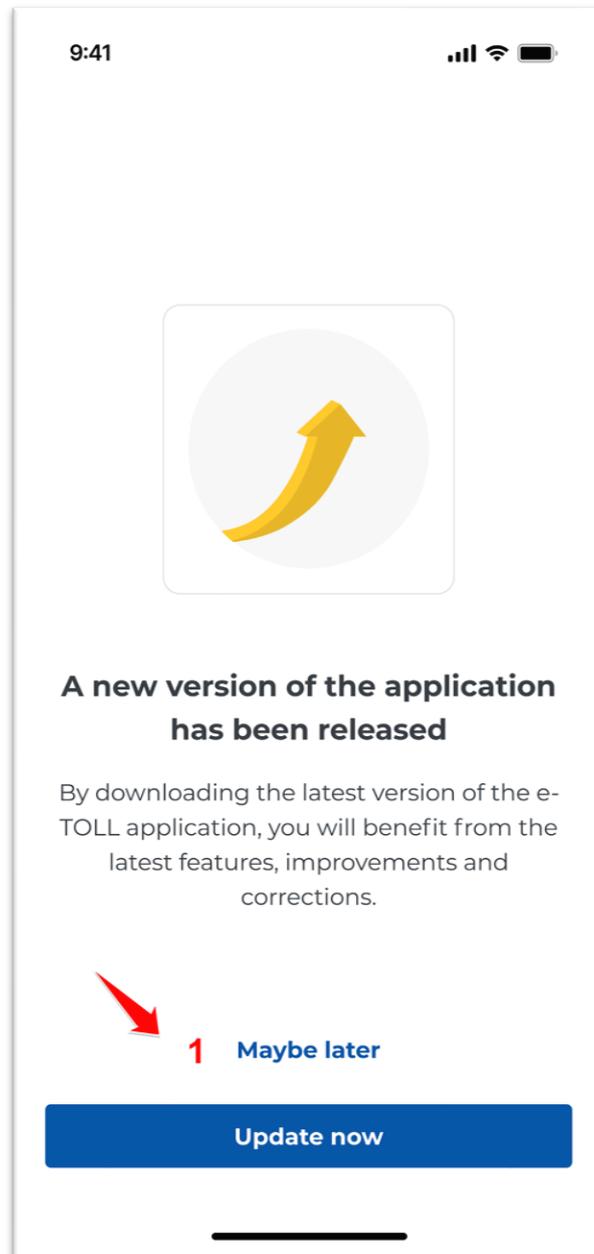


Figure 98 "New application version" message

Updating the application can also be optional, the user can skip it by selecting the "Maybe later" button [1] and use the previous version of the application.

It is recommended to always use the latest available version of the application.

## 26. Application copy

For security reasons, the system allows a single installation of the application on a given device. If a copy of the application is detected, access to e-TOLL will be blocked and a message will be displayed. To restore full functionality of the application, it must be uninstalled and reinstalled.

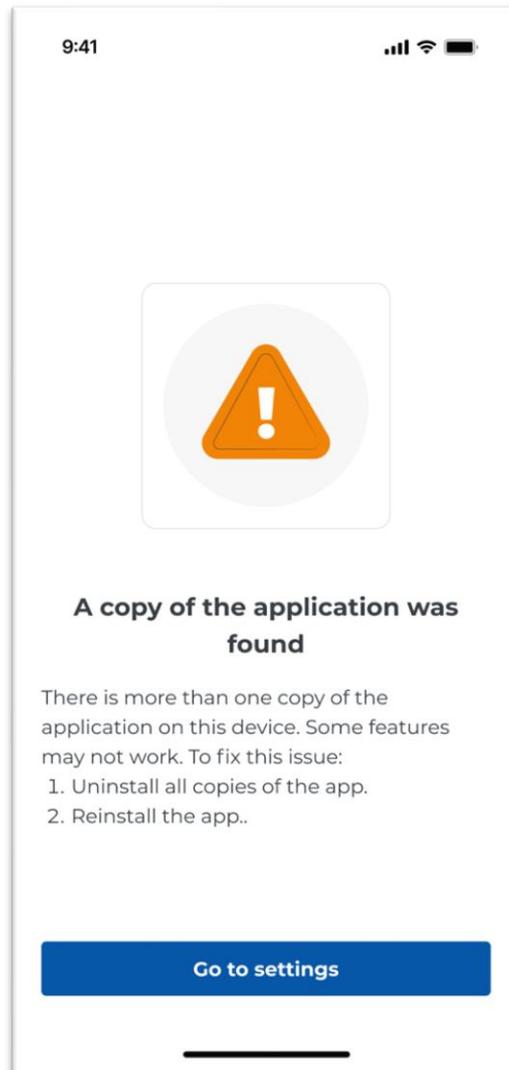


Figure 99 Copy of application

## 27. Assignment of more than one driver to the same vehicle

The assignment of more than one driver to the same vehicle can occur when:

- The vehicle user plans to drive is assigned to another user
- Another user has assigned this vehicle in the application

To resolve the situation, verify the correctness of the vehicle data in the application or in the OCA.

Ensure that the correct vehicle has been selected or consult people using the same billing account.