Ministry of Finance
Republic of Poland

National Revenue Administration

eTOLL

Electronic Toll Collection System of the National Revenue Administration

SPOE KAS

e-TOLL system

The Head of the National Revenue Administration is responsible for the electronic toll collection system:

The e-TOLL system enables the execution of electronic toll collection for toll sections of motorways, expressways and national roads in Poland, managed by the General Directorate for National Roads and Motorways.

For vehicles with a gross vehicle weight (GVW) over 3.5 tonnes:

Applies to motor vehicles and buses irrespective of GVW (does not apply to agricultural tractors).

Modern technology:

The technology used in e-TOLL is based on Global Navigation Satellite Systems (GNSS) satellite positioning and wireless data transmission via mobile network operators.

History of e-TOLL

24 June 2021
launch of e-TOLL
system toll collection

June - September 2021
transitional period operation of two systems
in parallel: e-TOLL and viaTOLL

1 October 2021
e-TOLL as the only
electronic toll system

1 December 2021 abolition of
the Manual Toll Collection System

17 October 2022
launch of the EETS service

1 July 2023 abolition of
charges for “light” vehicles

1 November 2024
expansion of the toll road network
by approximately 1,635 km

1 February 2026
extension of the toll road network
by about 645 km

21 September 2026
abolition of charges for ”light” vehicles
towing a trailer

Toll road network

± 5 870 km

COUNTS THE NETWORK OF TOLL ROADS IN POLAND

± 1410 km of motorways

± 3240 km of expressways

± 1220 km of national roads

How to use e-TOLL

Registration can be done through:

- Online Customer Account (OCA),
- a visit to the stationary network of Customer Service Facilities (MOK),
- fleet card operator.

Online Customer Account (OCA)

In OCA, the user can, among other things:

- register an account and manage it,
- top up a prepaid billing account balance,
- check the history of financial transactions, notes, transits,
- report technical problems.

Customer Service Facility (MOK)

At MOK, the user can, among other things:

- register for e-TOLL,
- top up a prepaid payment account with cash or pay a debit note,
- make a cash collateral, for a deferred payment account, by credit or debit card,
- buy an On Board Unit.

There are currently 80 full-service points within the stationary distribution network.

Call center (TCOK)

You can talk to us in Polish, English and Russian.

Paid number for users calling from Poland and abroad.

The hotline is open from Monday to Friday,
0from 6.00 am to 10.00 pm; on Saturdays, Sundays and other public holidays from 8.00 am to 6.00 pm.

+48 22 460 59 77

Devices in e-TOLL:

- Mobile application e-TOLL PL – free, dedicated mobile application, available for download in the Google Play store or AppStore.
- OBU (On Board Unit) – on-board unit which can be transferred between vehicles.
- External Localization System (ZSL) – a localization device permanently mounted on the vehicle by the ZSL operator, cannot be transferred between vehicles.

The European Electronic Toll Service (EETS)

- The service makes it possible to pay for transit on toll road sections in areas equipped with electronic toll collection systems.
- The EETS service is active since 17 October 2022 and is provided by an accredited provider, **Telepass S.p.A.**, from that date.
- Since 1 August 2024, the service is also provided by **Toll4Europe GmbH**.

etoll.gov.pl/en website

The website includes:

- Articles
- Calculators
- User area
- Panel operators – providers

https://etoll.gov.pl/en

Have everything under control, at your fingertips.

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